

**PRICE CATALOG**

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC  
 P.O. Box 136, Rienzi, Mississippi 38865

EFFECTIVE: MAY 1, 2010

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## **SELECTIVE 900 & 976 TOLL RESTRICTION SERVICES**

### General

1. Selective 900 & 976 Toll Restriction Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
2. Selective 900 & 976 Toll Restriction Service will be restricted to all customers.
3. Subscribers dialing restricted codes in the Dialing Plan will be sent an appropriate recorded announcement.
4. Selective 900 & 976 Toll Restriction Services will be available to basic exchange customers with Individual Line Residence Service, Business Service, Key System or PBX Trunks.
5. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Selective Toll Restriction Services offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.
6. Customers who desire 900 & 976 Toll Service will be required to sign an agreement, provided by the Company acknowledging the customer's understanding that 900 & 976 Toll Service is being provided to the customer and the customer acknowledges liability for all charges incurred for these services.

### Rates and Charges

Selective 900 & 976 Toll Restriction Service and the unblocking of Selective 900 & 976 Toll Restriction Service is provided without charge to the customer.

## **EXTENSION LINE MILEAGE**

### General

1. Where extension service access locations are provided between buildings, same premises, and for other circuit extensions of similar character, such as signaling equipment, extension line mileage charges are applicable as set forth below, in addition to the basic rates.
2. Mileage charges are computed on the route measurement from the building location of the main station, key system or PABX system, or from the central measuring point for Centrex systems to the building in which the extension service, PABX station, Centrex extension station, key extension access location service or other service is located.
3. Mileage charges are computed separately for each extension access location.
4. Where construction is necessary for the purpose of furnishing extension lines on the subscriber's premises, such construction will be furnished as provided for "Special Construction-Private Property" in the Rules and Regulations section of this tariff.



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## DIRECTORY LISTINGS

### General

The following applies to light faced listings in the white pages (alphabetical section of the directory).

1. Only information necessary to identify the customer is included in these listings.
2. The Telephone Company may use abbreviations in listings when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired.
3. The Telephone Company may reject a residence listing which is judged to be business or advertising. The Telephone Company may reject a listing which it judges to be objectionable or fictitious and contrived.
4. Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.
5. A name made up by adding a term such as Company, Shop Agency, Works etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.
6. Listing charges date from the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.
7. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a non-published service customer in the directory or disclosing a non-published number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published listing service.

**DIRECTORY LISTINGS (Continued)**

General (Continued)

8. The Company reserves the right to forward the name, address and telephone number of non-published telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.
9. Non-published directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID.

Composition of Listings

1. Name

a. Business Service

If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.

- (1) The name of a subscriber
- (2) The name of each business enterprise which the subscriber conducts
- (3) The name of a corporation which is the parent or subsidiary of the subscriber

b. Residence Service

- (1) The name of the subscriber
- (2) Another authorized residential name
- (3) Dual name listings authorized by the subscriber, i.e. Smith, Mary and John
- (4) Name of a church that includes "parsonage", "rectory", "parish house", "church study" or a descriptor that indicates it is part of a domicile

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**DIRECTORY LISTINGS (Continued)**Composition of Listings (Cont'd)

## 2. Designation

A designation can be used on a business service to assist the public in calling but not to advertise the business.

## 3. Address

Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address.

Types of Listing

1. Primary – One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement.
2. Additional – A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing, i.e. JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.
3. Foreign – A listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have a directory listing agreement in place.
4. Extra Line of Information – descriptive text that does not have a telephone number.
5. Non-listed - A listing that is available in directory assistance but not printed in the telephone directory.
6. Non-published – A telephone number that is not listed in either directory assistance or in the telephone directory.

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**DIRECTORY LISTINGS (Continued)**

Rates

	<u>Monthly Rate</u>
Additional Listing	
Business	\$6.00
Residence	6.00 (1)
Foreign Listing	
Business	\$6.50
Residence	6.00
Extra Line of Information	
Business	\$6.00
Residence	5.50
Non-published	\$7.00 (1)
Non-listed	\$6.50 (1)



**FRONTIER EMERGENCY CONNECT SERVICE**

General

1. Frontier Emergency Connect Service is a LIMITED SERVICE that allows calls to be placed to 911 ONLY. The service does NOT allow for any inbound calling.

Regulations

1. This service is available where technically feasible and subject to availability of existing facilities.
2. All attempted inbound calls will receive a recording saying the number is not in service.
3. Customers will not be given a telephone number of the service and no directory listing services will be available.
4. The customer only has the following dialing options:
  - 911 and
  - Where technically feasible, the ability to dial 611 and/or a Frontier Call Center.
  - All other calling patterns will receive re-order tone.
5. The call origination telephone number (ALI information) going to the 911 center will indicate NO CALL BACK allowed.
6. Applicable Non-Recurring charges may apply.
7. NO LIABILITY SHALL ATTACH TO THE COMPANY REGARDING USE OF SERVICES OR THE FAILURE OF OR INABILITY TO USE THE SERVICES. FURTHER, COMPANY SHALL NOT BE LIABLE FOR DAMAGES (INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY OR ATTORNEY'S FEES) ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OF FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES).

Rates

Monthly Rate	\$4.99
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**ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911****A. General**

1. When requested by local government authorities and subject to the availability of facilities, the Company will provide an enhanced universal number "911" for use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the E911 number will provide each caller telephone access to a local PSAP.
2. No charge applies to the calling party for calls placed to the 911 emergency number.

**B. Definitions**

1. **Automatic Number Identification (ANI)** is a feature which automatically forwards the telephone number of the calling E911 party to facilities of South Central Bell or stand alone database for processing in accordance with its E911 tariff.
2. **Class Screening (CS)** is a feature which provides the capability to selectively forward an E911 calling party to jointly provided specific trunk group(s).
3. **Automatic Location Identification (ALI)** is a feature by which the name (business accounts only) and the primary address associated with the calling party's telephone number (identified by ANI) is forwarded to the PSAP or stand alone database. This feature could be provided by the Company, South Central Bell or a stand alone database.
4. **Automatic Location Identification Data Base Maintenance** is a feature that provides an initial list of all subscribers by customer, telephone number, service address and periodically updates this information.
5. **Public Safety Answering Point (PSAP)** is a subscribing customer's predetermined location where the subscribing customer's employees answer E911 calls and dispatch to appropriate or combination of agencies responsible for providing emergency service in the E911 servicing area.
6. **Enhanced 911 Service Area** is the geographical area in which the subscribing customer will respond to all E911 calls and dispatch appropriate emergency assistance.
7. **Universal Emergency Number Service** is a telephone exchange service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and the equipment specified here and other exchange carriers' tariffs, are associated with the service arrangements for the answering, transferring and dispatching of public emergency telephone calls.

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**ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 (Continued)**

**C. Rules and Regulations**

1. E911 service is provided by the Company where facility and operating conditions permit.
2. This offering is limited to the use of central office number "911" as the universal emergency number and only one "911" service will be provided within any government agency's locality.
3. The E911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
4. The service is furnished to municipalities and other government agencies only for the purpose of voice reporting emergencies by the public.
5. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for E911 service. In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

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**ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 (Continued)****C. Rules and Regulations (Continued)**

6. 911 will be listed as the emergency number for participating public agencies on the inside front cover of the Company Directory. Dual listing of a seven-digit emergency number for these agencies will not be permitted on the inside front cover. In the white pages of the directory, a seven-digit nonemergency number must be listed along with the 911 number for those agencies.
7. Application for E911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any E911 offering.
8. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:
  - a. That at least one PSAP will be provided and staffed on a 24-hour coverage basis.
  - b. That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
  - c. That the customer will subscribe to a sufficient number of E911 exchange lines to adequately handle incoming calls as determined by the Company but in all cases subject to a minimum of two lines required at any point in the E911 network including the E911 exchange lines terminated at the PSAP.
  - d. That the customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by operators.

**ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 (Continued)**

D. Enhanced 911

1. Definition of Service

An Enhanced 911 (E911) system includes the Company provision of the 911 code or the opening of this code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscribe for E911 service. The other components of an E911 system include the station equipment at the PSAP which is provided at existing tariff rates (Key telephone, Call Directors, etc.) and the one way incoming 911 Exchange Lines.

2. Features

The following are standard features:

- a. **FORCED DISCONNECT** - Permits the PSAP attendant to release a connection even though the (911) calling party has not hung up, thereby preventing intentional jamming of the 911 exchange lines.
- b. **IDLE TONE APPLICATION** - Allows the PSAP attendant to distinguish between calls that have been abandoned before they were answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line just before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard.

E. Rates and Charges

1. Messages

No charges apply to the calling party for calls placed to the 911 emergency number.

2. E911 Trunks

Rate

Nonrecurring Charge

E911 Trunks @ \$125.00 each  
 (2 required per E911 Trunk Group)

\$250.00

Monthly Rate

ICB

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**ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911 (Continued)**

E. Rates and Charges

3. Dedicated Facilities

When dedicated-direct arrangements are provided from exchanges or zones other than that in which the PSAP is located due to the customer's request or when dedicated-direct arrangements are provided from exchanges or zones that do not have local calling to the exchange or zone in which the PSAP is located, charges for Foreign Exchange Service will apply for the interexchange mileage, plus \$125.00 per month, per trunk for the exchange line.

4. PSAP Terminal Equipment

Company or customer-provided equipment may be furnished to terminate E911 Exchange Lines at any PSAP.

- a. When the Company provides PSAP equipment, it will be provided as set forth in contracts for this service.
- b. When customer-provided terminal equipment is employed at a PSAP, it will be furnished in accordance with the general provisions set forth in Section VI of this tariff.
- c. Tie lines, private lines, extension access lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.



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**JOINT USER SERVICE**

Rates

Each joint user service:	Monthly <u>Rate</u> One-half the Business Individual line rate applicable in the respective exchange.	Installation <u>or Move</u> Applicable Service Connection Charges
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Conditions

1. Joint use of service will be furnished with the approval of the Company only with business individual line, Key or PABX trunk service.
2. Joint use of service will not be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.
3. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. Applications for joint use of service shall be made by the customer.
5. The customer will be responsible for all charges incurred by the joint user.
6. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.
7. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:
  - a. The customer's service is discontinued;
  - b. The joint user moves from the premises where the customer's service is located;
  - c. The joint user establishes his own primary service on the same premise.

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**ALARM CIRCUIT**

General

An alarm circuit is a two wire line or cable pair provided by the telephone company from the customer's premises to a different location (police station, customer's residence, etc.) within the Exchange Rate Area of the Telephone Company Exchange, over which the customer operates his own alarm equipment.

Rates

Alarm Circuit, per cable pair	<u>Monthly Rate</u>
First Quarter Mile	\$44.40
Each additional quarter mile, or fraction thereof	\$1.00
Alarm Circuit, per cable pair, where cable pair does not go through the local exchange central office	
First Quarter Mile	\$44.40
Each additional quarter mile; or fraction thereof	\$1.00
Installation, Move or Change Charge per cable paid	\$35.00

Conditions

1. The customer will be required to furnish and maintain the circuit closing device and the wiring between this device.
2. The customer shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, costs, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the customer of the facilities provided by the Company.

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**CIRCUIT RENTAL**

Local loop rental - Miscellaneous, including Private Line Voice, Teletype, TWX, Data, Metering or Control Channels.

1. The following rates apply when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.
2. The total mileage is the sum of the direct route mileage from each point to its serving central office, with fractional 1/4 miles rated as full 1/4 miles, for each two point segment of distance.

3. Charges per cable pair route mileage	<u>Installation, Move or Change Charge</u>	<u>Monthly Rate</u>
a. First 1/4 mile	\$35.00	\$44.40
b. Each additional 1/4 mile	N/C	\$1.00
c. For each terminated segment where segments are permanently tied together, combined mileage applies		

Local Loops For Foreign Exchange Not Covered Under Circuit Rental Above

1. The following rates apply when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.
2. The mileage charges shown below shall apply from the central office to the customer's premise, with fractional 1/4 miles treated as full 1/4 miles.

3. Charges per cable pair, route mileage	<u>Installation, Move or Change Charge</u>	<u>Monthly Rate</u>
a. First 1/4 mile	\$35.00	\$44.40
b. Each additional 1/4 mile	N/C	\$1.00
c. For each terminated segment where segments are permanently tied together, combined mileage applies		

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**CIRCUIT RENTAL** (Continued)

Local loop rental - where cable pair does not go through the local exchange central office.

1. The following rates apply when necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge, including construction charges, or to contract for service beyond the initial period, or both.
2. The total mileage is the sum of the direct route mileage from the originating point to each serving point, with fractional 1/4 miles rated as full 1/4 miles.

3.	Charges per cable pair, route mileage	<u>Installation, Move or Change Charge</u>	<u>Monthly Rate</u>
a.	First 1/4 mile	\$35.00	\$44.40
b.	Each additional 1/4 mile	N/C	\$1.00

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**TEL-TOUCH (TONE DIALING) TELEPHONE SERVICE**

General

Tel-Touch Telephone Service provides for the origination of telephone calls by means of instruments equipped for tone-type address signaling. The service is furnished with all classes of service.

Tel-Touch Telephone Service requires special central office equipment and will be provided only from central offices where facilities are available.

The following installation and monthly charges are in addition to any applicable charges for telephone service.

Rates	Installation <u>Charge</u>	Monthly <u>Rate</u>
<u>Rate per line access</u>		
BUSINESS	\$8.00	*
RESIDENCE	\$8.00	*

\* Effective January 1, 2008, Frontier is rolling the charge for Touch-Tel, into its residence and business access line rates, and eliminating the separate charge for tone dialing.

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**KEY SYSTEMS**

Type A - Two Line Telephones provide an arrangement whereby two lines may be accessed by one or more telephones. A turnkey (no pushbutton) permits the user to select either of the two lines. This telephone is also equipped with a hold feature. This is a non-expandable system and uses no common equipment as in key-systems.

Type B - Three line, three hold (6-button) non-expandable key system requiring no common equipment.

Rates

1. Line Rates # \$59.20
2. Service Connection Charges--Applicable service connection charges as defined in "Service Connection Charges", applies for each line and key set station installed, moved or changed.

General

Key telephone service offers service arrangements by the use of telephones to provide the customer one or more of the following features:

1. Illumination--flashing incoming, steady busy, and wink hold
2. Hold--line and station
3. Signaling--common audible for incoming calls
4. Pick up--line and station
5. Power--for signaling and illumination
6. Time out--of flashing illumination and audible signaling on incoming calls which are unanswered
7. Interrupted ringing
8. Intercom

**TRUNK HUNTING LINES**

Trunk hunting is an arrangement whereby a customer with two or more individual lines can have an incoming call automatically transferred by central office equipment, to another line in the hunting group should the first line be in use. This also permits the customer with two or more lines to have only one listing since any call will be automatically transferred to another line in the hunting group should the first line be in use. Trunk hunting rates are in addition to the applicable business individual line rate per month.

Trunk Hunting Lines, each line terminating in trunk hunting group	<u>Monthly Rate</u> \$14.80
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**ELECTRONIC BILL PAYMENT PROGRAM**

General

Frontier Online Bill Payment program is a voluntary program available to customers to view and/or pay their telephone bill on-line. Frontier customers can go to Frontieronline.com to register, view invoices and make payments. Once a customer registers for the service, a paper bill will continue to come for two months. After two months, the customer may opt to no longer receive a paper bill.

Regulations

1. Frontier Online Bill Payment is a discretionary service.
2. An email reminder will be sent to customer when their bill is available
3. If the customer opts to receive only the electronic bill and not the paper bill, the monthly recurring charge will be waived.

Rates

Monthly

Payment with duplicate paper bill	Rate for Online Bill \$2.00
-----------------------------------	--------------------------------

**ELECTRONIC OR SPECIAL KEY SERVICE SYSTEMS**

Electronic or Special Key Service Systems are arrangements of equipment consisting of a key service unit (KSU) and stations connected to the KSU by means of a 3 pair cable, 1 pair for voice transmission, 2 pairs for sending and receiving data.

Rates and Charges

Monthly rates for the Electronic or Special Key Service Systems will be based on the cost of the equipment, divided by 36. Installation will be based on cost.

Line Rate#

\$59.20

Service Connection Charges

Service connection charges applicable as set forth in "Service Connection Charges" applies for each line installed, moved or changed.

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**ELECTRONIC OR SPECIAL KEY SERVICE SYSTEMS (Continued)**

Conditions

1. All operating at the customer's premises will be performed at the expense of the customer, and will conform to the operating practices and procedures specified by the Company to maintain proper standards of service.
2. A minimum contract period up to five (5) years may be required, by the Company, under the following conditions:
  - a. The customer will be required to execute such a contract prior to furnishing the service.
  - b. The termination liability of this contract will be based upon the installation cost of the equipment plus the estimated cost of removal, less the equipment salvage value.
    - 1) The termination charge covered in the contract will be reduced by an amount appropriate to the number of months that the contract has been in force.
3. The minimum contract period will be determined by the Company.
4. Where required, the customer will furnish floor space and protective enclosures for equipment in accordance with Company specifications.

**ELECTRONIC OR SPECIAL PABX SERVICE**

General - PBX

A Private Branch Exchange (PABX) is an arrangement of equipment consisting of a switchboard, either dial or manual, and stations connected with the switchboard which are arranged for inter-communicating between the stations and which may be connected with a central office communication with the general exchange system for local and toll telephone service.

Rates

Equipment charges are applied on the basis of the cost of the equipment, divided by 36 to determine the monthly rate.

Rate per trunk is \$59.20.

Installation or Move Charge:

Trunks--applicable service connection charges

PABX Common Equipment--installation will be the actual cost of material and labor.

Rates for equipment added at a later date will be determined the same as above.



**ELECTRONIC OR SPECIAL PABX SERVICE (Continued)**

Conditions

1. All operating at the customer's premises will be performed at the expense of the customer, and will conform to the operating practices and procedures specified by the Company to maintain proper standards of service.
2. Where required, the customer will furnish floor space and protective enclosures for equipment in accordance with company specifications.
3. Multiple Cord Switchboard and Attended Automatic Switchboard installations will be made for a Minimum Contract Period of five (5) years. A nonmultiple cord switchboard requires a Minimum Contract Period of three (3) years.
  - a. The customer will be required to execute such a contract prior to furnishing the service.
  - b. The termination liability of this contract will be based upon the installation cost of the equipment plus the estimated cost of removal, less the equipment salvage value.
    - (1) The termination charge covered in the contract will be reduced by an amount appropriate to the number of months that the contract has been in force.

**DIRECT-IN-DIALING (DID)**

General

1. The service is furnished subject to the availability of facilities and telephone numbers.
2. The service includes central office switching equipment necessary for in-dialing from the exchange and toll network directly to stations associated with customer-provided switching equipment.
3. The service must be provided on all lines in a trunk group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
4. The rates herein contemplate the use of standard Company equipment and serving arrangements. When equipment or service of a special type is requested and provided, rates and charges are based on the costs involved to meet the individual requirements of each case.
5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
6. The Telephone Company shall not be responsible to the customers or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
7. Directory listings will be provided in accordance with the regulations of Directory Listings, under Primary Listings, in this section of the tariff. DID numbers furnished herein are not entitled to free directory listings.
8. Customer-provided switching systems must be arranged by the customer to provide for the intercepting of assigned but unused numbers.

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**DIRECT-IN-DIALING (DID) (Continued)**

Rates and Charges

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Direct-In-Dialing Service for:		
First 100 DID numbers	\$475.00	\$65.00
Each additional 100 DID numbers	\$110.00*	\$65.00

NOTE: The above rates and charges are in addition to the rates and charges for PBX trunks and other services or facilities with which this service is associated.

\* Not applicable when each additional 100 DID numbers are installed with the first 100 DID numbers.

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**LINE EXTENSION CHARGES**

Line extension cost to be borne by the Company in serving the immediate applicant(s) shall not be less than five times the annual exchange (local service) revenue of the applicant(s) for the class of service offered.

**Conditions**

1. Construction charges are made to subscribers under certain conditions, as hereinafter set forth, to cover all or a portion of the costs involved in the establishment or rearrangement of service and are in addition to the rate for the class of service furnished and any service, installation or nonrecurring charges, mileage charges or other similar charges that may apply.
2. All rates and charges quoted in this tariff provide for the furnishing of service and/or equipment where suitable plant is available or when the construction of the necessary plant does not involve excessive costs.
3. Except as otherwise provided herein, the conditions in this section contemplate usual construction, i.e., the type of construction which the Company would provide for the area and for the quantity and class of service involved if the decision rested solely with it.
4. When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber may be required to bear all or a portion of the cost of such construction.
5. If the cost which this Company must bear under Rates above equals the estimated cost of the proposed extension, this Company shall construct it without cost to the applicant(s) initially served.
6. If the estimated cost of the proposed extension exceeds the amount which this Company is required to bear, the excess cost may be distributed equitably among all applicants initially served by the extension.
7. Line extension charges to be paid by the applicant(s) may be paid in cash, in a lump sum, or as a surcharge over a period of time at the option of this Company, not to exceed sixty months.

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**LINE EXTENSION CHARGES (Continued)**

**Conditions (Continued)**

8. The estimated cost of acquiring and clearing right-of-way necessary for the construction of line extensions shall be included in the total estimated cost of the proposed extension.
9. Where pole attachments may be made in lieu of new construction for which the applicant(s) would be assessed excess construction cost, the subscribers may be required to pay the rental charges for such attachments, or they may be required to pay excess construction costs as though the service were provided without the use of attachments.
10. Except as provided in filed tariffs, the ownership of all facilities constructed as herein provided shall be vested in this Company and no portion of the cost assessed against the applicant(s) shall be refunded by this Company.
11. When an applicant for service is located where plant facilities are not available and construction is required, to either augment existing facilities or new construction is required, and the revenue is not expected to be sufficient to insure, within a reasonable time, a fair return on the necessary investment, the Company will provide plant construction in the following method:

An allowance of five times the estimated annual local exchange service revenue will be made to the applicant. All costs in excess of this allowance will be borne by the applicant(s).

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**LINE EXTENSION CHARGES (Continued)****Charges for Unusual Installations****Private Branch Distribution Systems**

Facilities furnished for private branch distribution systems may require special construction charges, special monthly recurring charges, or both or a termination agreement. These charges will only apply where facilities are extended outside the building in which the private branch exchange equipment is located and where revenues received from such mileage charges are insufficient to justify construction.

**Construction in New Real Estate Developments**

When promoters desire to have telephone service made available for prospective residents without cost other than the regular service charges and in the judgement of the Company the financial risk involved in the extension of the facility does not warrant the expenditure, the promoters may make the following arrangement:

Deposit with the Company the estimated cost of providing facilities within the development to serve an agreed number of customers. There shall be no interest paid on this deposit.

Receive a refund for each new customer attached to the system after each six-month period. The amount of the refund is determined by dividing the total amount of the deposit by the estimated number of customers. The period of development for which refunds will apply shall not exceed five (5) years.

**Underground Service Entrances**

Underground cable facilities will be given first consideration in new residential subdivisions as standard construction at no additional cost; however, the type of construction, whether aerial or underground, will be determined by the Company.

If special underground construction is requested by the customer or if underground facilities are placed under adverse conditions, the customer will bear the excess cost of such construction or provide the ditch and backfill. Excess cost is the difference between the special construction cost and the standard construction cost.

When a special type construction is furnished to a customer, such as underground service connections, in an area normally served aerially, an additional charge is made equal to the difference between the estimated cost of the special type of construction and the average cost of the standard construction. In the case of special construction, the customer is required to bear unusual maintenance costs.

**LINE EXTENSION CHARGES (Continued)**

**Charges for Unusual Installations**

**Underground Service Entrances (continued)**

Where, by ordinance or other legal requirements, existing facilities are required to be relocated underground in an area the company would not, except for such ordinance or other legal requirements, install its facilities underground, the Company may charge the cost of such relocation to the customers (or others requiring such relocations) served by the relocated facilities.

The cost of relocating underground entrance facilities at the customer's request will be borne by him.

**Special Types of Construction**

When a special type of construction other than those covered preceding is desired by a customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Company.

**Rearrangement of Existing Plant**

When the Company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or change is made will be required to bear the costs incurred.

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**CUSTOM CALLING SERVICES**Basic Features

## Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

## Call Forwarding

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

## Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-way calling. Normal transmission performance cannot be assured on all calls.

## Speed Calling

Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code)<sup>1</sup> and (30-code) number capacity. (T)

## Distinctive Ring (T)

Distinctive Ring will enable a subscriber to have one additional telephone number associated with a single line. Customers subscribing to this service will be able to receive calls dialed to a separate telephone number without having a second line. A distinctive ringing pattern will be provided for each telephone number to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service. (T)

## Audible Message Waiting Indication

This feature allows the customer to receive an audible signal (Stutter Dial Tone) when they have a message. Subscribers that wish to utilize this service must subscribe to a voice mail service.

## Visual Message Waiting Indication

This feature allows the customer to receive a signal on the message waiting indicator lamp of the station set. Subscribers that wish to utilize this service must subscribe to a voice mail service and provide the customer premise equipment (lamp) need to support this feature.

<sup>1</sup> Limited to existing customers at their existing locations as of July 20, 2014.



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**CUSTOM CALLING SERVICES (Cont'd)**Advanced Features

## Caller ID Name

Caller ID Name is a feature which provides a display of the name and telephone number of a caller on a customer's Customer Premise Equipment (separate display unit or specially equipped telephone). After the first ring, the calling party's name and number is displayed on the customer's display unit.

## Anonymous Call Rejection

Anonymous Call Rejection (ACR) will be provided as an add-on to the Caller ID product. ACR automatically blocks any "anonymous" or blocked calls, without ever ringing at the called party's location. The calling party will receive a recorded announcement that the called party does not accept "anonymous" or blocked calls, and suggests the calling party unblock the delivery of the caller's telephone name and number and redial. To activate this feature, dial "\*77" on a touch tone telephone or dial "1177" on a rotary telephone. To deactivate this feature, dial "\*87" on a touch tone telephone or dial "1187" on a rotary telephone.

## Caller ID Per-Call Blocking

Caller ID Per-Call Blocking is a customer-activated feature which allows the caller to permit or withhold the delivery of the caller's telephone name and number on each call. By pressing "\*67" on a touch-tone telephone or dialing "1167" on a rotary/pulse phone, the calling party will "block" the transmission of the calling telephone name and number. When this option is used, the called party's Caller Identification equipment will display the word "Private" or "Anonymous." There is no charge to use this feature.

## Caller ID Per-Line Blocking

Caller ID Per-Line Blocking is a service that "blocks" the transmission of telephone name and number on all calls. Per-line blocking customers will have the option to "unblock" on a per-call basis by dialing "\*82" on a touch-tone phone or dialing "1182" on a rotary/pulse telephone before they dial the phone number they are calling. There is no monthly charge and no charge for the initial installation of this feature. Subsequent changes will incur a service order charge.

## Call Return

Call Return automatically returns a call to the telephone number of the last incoming call (if made from within the LATA. If the line is busy, it will continue to redial for up to 30 minutes. Call Return is activated by dialing "\*69" or "1169" from a rotary telephone. If the called number is busy, the caller is notified and instructed by an announcement, after which automatic processing of the call continues until both lines are idle. When both lines are idle, the calling party hears a special ring. The caller can continue to originate and receive calls without affecting the Call Return request. Call Return requests can be canceled by dialing the deactivation code "\*89" or "1189" from a rotary telephone. Call Return will not return a call to a "blocked" number and the customer will be advised of this when attempting to activate the feature. This feature is available on a monthly flat rate basis or on a per-use basis.

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**CUSTOM CALLING SERVICES**Advanced Features (Cont'd)

## Busy Number Redial

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Busy Number Redial automatically redials the last number dialed. If the called number is busy, the caller can make or receive calls and a tone will sound when the redialed line is free. If the caller's phone is not in use, Busy Number Redial will sound a distinctive ring signal that the redialed line is free, and the call will be initiated when the phone is picked up. Dial "\*66" on a touch tone telephone or "1166" on a rotary telephone to activate this feature. To deactivate the service before the call-back is complete (the activation period is 30 minutes), the customer dials "\*86" on a touch tone telephone or "1186" on a rotary/pulse telephone. This feature is available on a monthly flat rate basis or a per-use basis.

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## Priority Call

Priority Call allows a customer to assign, up to 15 telephone numbers within their LATA, a distinctive ring to alert him/her when any of the 15 assigned numbers is calling him/her. It also includes a special Call Waiting tone for customers who have Call Waiting. When a customer subscribes to Priority Call, the service is equipped on the line and the customer is ready to establish a customer telephone number list. To gain access to this service, the customer dials "\*61" or "1161" on a rotary telephone.

## Selective Call Rejection

Selective Call Rejection allows a customer to reject call attempts from up to 15 telephone numbers within the LATA. To use this service, the customer pre-programs telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "\*60" for "1160" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.

## Selective Call Acceptance

Selective Call Acceptance allows a customer to store up to 15 telephone numbers within the LATA from which a subscriber wishes to receive calls. An incoming call from a number that is not on the Selective Call Acceptance list is routed to an announcement stating that the called party does not wish to receive the call. Selective Call Acceptance is accessed by dialing "\*64" or "1164" on a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.

**CUSTOM CALLING SERVICES**

Advanced Features (Cont'd)

Selective Call Forwarding

Selective Call Forwarding allows a customer to program up to 15 telephone numbers within the LATA to be forwarded automatically to another telephone number. Incoming calls that are on the Selective Call Forwarding list will be forwarded to the predetermined telephone number. Selective Call Forwarding is accessed by dialing "\*63" or "1163" from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. Entries on the Selective Call Forwarding list, as well as the forward-to telephone number, can be changed at any time.

Call Waiting ID

Call Waiting ID is included in Call Waiting/Cancel Call Waiting services. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of an incoming call with the Call Waiting tone and Call ID information. The customer must subscribe to Caller ID Name to use this feature. (C)

Call Trace

Call Trace allows a customer to initiate a trace of the last incoming call (whether or not the call was blocked) by dialing "\*57" on a touch tone telephone or "1157" on a rotary telephone. Call Trace provides the customer with an immediate option of tracing an abusive, harassing or threatening call.

The Call Trace feature is designed to provide a written record that may assist the customer and law enforcement authorities in legal proceedings. When the Call Trace feature is activated, the calling party telephone name, number, and the date and time of the call is automatically transmitted to Frontier Communications where that information is stored in a computerized database. Call Trace information is **not** provided to the customer.

If the trace is successful (the calling party name, number, date and time of the call are captured), the person who activated the feature will receive confirmation through a recorded announcement which will tell the customer to contact his or her local law enforcement agency if they wish to further pursue the matter. If Call Trace is successful, a fee is applied to the customer's telephone bill. The charge does not apply if Frontier Communications releases the trace information, at the customer's request, to the law enforcement agency. If the trace is unsuccessful, the telephone company does not have record of the call and the customer is not charged for attempting to activate the feature.

Note: The Company does not assure the delivery or non-delivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Caller Waiting ID, Call Return, Call ID Name, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial services and other similar services identified in this catalog. Some calls may not display name and/or number information and/or Busy Number Redial may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Caller ID Name, Caller Waiting ID, Call Return, Caller ID Per Call Blocking, Caller ID Per Line Blocking, Busy Number Redial or other similar services identified in this catalog. (T)  
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**CUSTOM CALLING SERVICES (Cont'd)**

Provision of Service

The services are limited to those areas served by central offices arranged for Custom Calling Services and various features listed.

The services are furnished only in connection with individual line service. The service is not available in connection with Centrex service, key service, PBX, or coin telephone service.

Rates

<u>Basic Features</u>	<u>Monthly Rate</u>	
	<u>Per C.O. Line Equipped</u>	
	<u>Residence</u>	<u>Business</u>
Call Waiting/Cancel Call Waiting	\$7.00 (1)	\$8.00
Call Forwarding	\$7.50 (1)	\$6.75
Three-Way Calling	\$6.75 (1)	\$7.50
Speed Calling (8-code) <sup>1</sup>	\$3.50	\$2.75
Speed Calling (30-code)	\$4.00	\$4.50
Distinctive Ring	\$4.00	\$4.00

Basic Feature  
Package Offerings

*Four Features with 8-code capacity for speed calling <sup>1</sup>	\$4.50	\$5.50
*Four Features with 30-code capacity for speed calling	\$5.00	\$6.00
**Voice Mail Companion	\$1.75	\$1.75

<sup>1</sup> Limited to existing customers at their existing locations as of July 20, 2014.

\* Four Features = Call Waiting, Call Forwarding, Three-way Calling & Speed Calling.

\*\* Voice Mail Companion includes Call Forwarding and Message Waiting Indication (Audible/Visual).

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**CUSTOM CALLING SERVICES (Cont'd)**

Rates (Cont'd)

<u>Advanced Features</u>	<u>Monthly Rates</u>	
	<u>Per C.O. Line Equipped</u>	
	<u>Residence</u>	<u>Business</u>
Caller ID Name	\$12.75	\$17.50 (I)
Call Return	\$5.50	\$5.50
Busy Number Redial	\$5.50	\$5.50
Priority Call	\$5.00	\$5.00
Selective Call Rejection	\$5.00	\$5.00
Selective Call Acceptance	\$5.00	\$5.00
Selective Call Forwarding	\$7.00	\$5.00
Anonymous Call Rejection	\$6.00	\$5.50
Remote Activated Call Forward	\$6.50	\$5.50
Multiple Simultaneous Call Forward	N/A	\$11.00

	<u>Per Activation Rates</u>	
	<u>Residence</u>	<u>Business</u>
<u>Usage Sensitive Features</u>		
Call Return	\$3.00	\$3.00
Busy Number Redial	\$3.00	\$3.00
Call Trace	\$7.25	\$7.50
Three-Way Calling	\$2.00	\$2.00

- i. There is no connection charge associated with usage sensitive Call Return, Busy Redial, Call Trace or Three Way Calling.
- ii. The per-use charge applies for successful activation only.
- iii. The monthly cap for usage sensitive charges per feature other than Call Trace is \$15.00. The monthly cap for Call Trace is \$32.50.

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**CUSTOM CALLING SERVICES (Cont'd)**

The following feature packages are offered:

	Monthly Rate <u>Residence</u>	
<u>Frontier Freedom Pack</u> *		(T)
Caller ID Name	\$15.50	
Call Return		
Call Forwarding		
Call Waiting ID		
Speed Calling 8		
Busy Redial		
Three-way calling		

	Monthly Rate <u>Residential and Business</u>	
<u>Frontier Choices Package</u> *	\$17.95	(T)

The Frontier Choices package is a feature package available to residential and business customers. A customer may select an unlimited number of compatible services or features from the list following. Customers may add or delete features from the package at no additional charge.

- Call Waiting
- Call Forwarding
- Three-way Calling
- Speed 8
- Speed 30
- Teen Service
- Caller ID Name
- Call Waiting ID
- Call Return
- Busy Redial
- Priority Call
- Selective Call Rejection
- Selective Call Acceptance
- Selective Call Forwarding

\* Limited to existing customers at their existing locations effective July 20, 2014.

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**CUSTOM CALLING SERVICES (Cont'd)**

The following feature packages are offered:

	Monthly Rate
<u>Frontier Feature5 Package</u>	<u>Business</u> \$11.95

The Frontier Feature5 Package is a feature package available to small business customers where technically feasible. Customers may change Custom Calling features offered in this package at no additional charge.

Constant Features:

- Caller ID Name
- Call Forwarding

Choice of 3 Custom Calling features from the following:

- Call Waiting
- Three-Way Calling
- Speed Calling 8
- Call Return
- Busy Redial

**SPECIAL BILLING NUMBERS**

Each Special Billing Number	\$2.50 Per Month
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A special billing numbering plan may be furnished subscribers in order to associate originating long distance calls with specific stations, departments, projects, etc., at the rate specified above.

## **PRIVATE LINE SERVICE**

### General

1. Private line service is telecommunications service between two or more terminals, none of which is connected to, or otherwise made available to, any local exchange switching facility. The service is provided only under special conditions where warranted by the circumstances and where facilities are available.
2. An applicant for private line service extending beyond this Company's service area, who is located in this Company's area will normally contract for service with this Company and be treated as its subscriber.
3. This service is provided on an interexchange basis only where the station or stations located in a central office service area of this Company is connected to a station or stations located in another central office area, and payment is made for such service as stated below. The connection of such private line stations with any other station or stations not covered by these charges and conditions may cause the immediate discontinuance of this Company's service.

### Rates and Charges

1. When all terminals are located in this Telephone Company's operating area the following charges apply:
  - (a) The monthly charge for each private line service terminal located in this Telephone Company's service area is the monthly rate for the Individual Business Service as shown in the Local Exchange Service Tariff plus the following:
  - (b) The monthly mileage charge for any part of the private line which is outside the Base Rate Area is \$1.00 per quarter mile, or fraction thereof, route measurement, of circuit furnished by this Telephone Company.
  - (c) Any other facilities required will be furnished by the Telephone Company at rates quoted in this section of the tariff.



**PRIVATE LINE SERVICE (Continued)**

Rates and Charges (Continued)

2. Installation charges for each Private Line Service line will be the applicable business Service Connection Charges as shown in "Service Connection Charges" of this tariff.
3. When one or more terminals are located in the operating area of another telephone company the following charges apply in addition to those shown above:
  - (a) Where private line service involves the facilities of another company, a supplemental charge of \$50.00 per circuit per month will apply. Where such stations are located in more than two central office service areas, this supplemental charge will apply per circuit in each central office service area. In addition, the other applicable charges of this tariff will then apply from the point of connection to the applicant's location within the area served by this Company and the applicable charges of the connecting company will apply.
  - (b) Any additional charges made by another telephone company, or companies, in furnishing any facilities and service necessary to provide the said private line service will also apply.

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**FOREIGN EXCHANGE SERVICE**General

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
2. For the purpose of this tariff the term "Serving Exchange" shall mean the exchange from which foreign exchange service is furnished. The term "Local Exchange" shall mean the exchange normally serving the area in which the subscriber's premises is located. The term "Interexchange Channel" designates that portion of the foreign exchange service circuit which is provided between the toll rate centers of the serving and local exchanges.
3. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission and where the service is warranted by the circumstances involved.
4. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
5. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.
6. Where the foreign exchange is operated by, or where all or a portion of the interexchange channel is furnished by, another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish its portion of the necessary facilities.

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**FOREIGN EXCHANGE SERVICE (Continued)**General (continued)

7. Foreign exchange calling for subscribers located in the local exchange will be limited to the calling area of the serving exchange. If any subscriber is found to be using the foreign exchange telephone for toll the subscriber and the foreign exchange business office will be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such service.
8. Interexchange mileage is the route distance between the toll rate centers of the two exchanges involved for that portion of the interexchange channel facilities furnished by this Telephone Company. For the portion of the interexchange channel facilities furnished by another telephone company, between toll rate centers of the two exchanges involved, the interexchange channel facility mileage charges of such company will apply.

Application, Billing and Collecting Procedures

Interexchange FX service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the company involved. The Agreement contemplates that:

1. When a party located in this Company's exchange service area, desires this class of service, he shall apply for the same to this Company, which will obtain from the company furnishing the serving exchange service its charges and conditions for providing its part of the applicant's requested service, and on submission to the applicant, and his acceptance by executed contract of the overall charges including those of this Company both for installation and monthly flat rate cost and conditions of service. This applicant becomes an FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.
2. When a party located in another company's exchange service area desires FX service to an exchange belonging to this Company his application should be made to the other company which should handle all necessary arrangements for service and on establishment of same, do all subscriber billing and collecting, this Company has no responsibility to the subscriber with respect to such matters.

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**FOREIGN EXCHANGE SERVICE (Continued)**Rates

1. The basic rate for foreign exchange service is the established monthly service rate for the class of service provided in the serving exchange.
2. The local loop provided by this Company will be as provided for under "Circuit Rental", in this section of the tariff.
3. The service and installation charges of the serving exchange are applicable.
4. Where all or a portion of the interexchange channel facilities are furnished by this Telephone Company, a mileage charge per quarter mile (or fraction thereof), per month, will apply for each circuit, measured in route miles between the terminal points of this Company's interexchange channel facilities, as approved for this service, in the South Central Bell tariff. This Company concurs in such rates and charges.
5. Where all or a portion of the interexchange channel facilities are furnished by another telephone company, charges shall apply to such interexchange channel facilities as specified in the regulations of such participating company, for the portion of the interexchange channel provided.
6. For the provision of flat rate interexchange FX service with a connecting company, an interconnection charge of \$50.00 per circuit per month will apply. In addition, the other applicable charges of this tariff will then apply from the point of connection to the applicant's location within the area served by this Company and the applicable charges of the connecting company will apply.
7. Where special equipment is required for satisfactory transmission and/or signaling on the foreign exchange circuit, such equipment will be provided at a monthly rate based on the costs involved.
8. The rates in this section are applicable regardless of the routing method used.

## **EMERGENCY CONFERENCE SERVICE**

### General

Emergency Conference Service is furnished in the interest of the public safety by means of equipment located in a central office of the Company through which any exchange customer may make an announcement to several exchange stations simultaneously.

### Rates

Emergency Conference Equipment will be determined as outlined under "Specialized Types of Equipment."

### Conditions

1. Supplemental equipment and access lines on the customer's premises, furnished by the Company, shall be and remain the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, or repairing equipment and access lines.
2. Such Emergency Conference Equipment is not to be used for performing and function other than the reporting or dissemination of information of any emergency nature.
3. A contract or agreement for Emergency Conference Service will be for a minimum service period of three (3) years.
4. The customer must not use or permit any electrical or mechanical apparatus or device to be used in connection with the equipment or facilities furnished by the Company without the written consent of the Company.
5. The customer shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, costs, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the customer of the equipment provided by the Company.

## **SPECIAL ASSEMBLIES OF EQUIPMENT**

Special assemblies of equipment consist of modification of standard equipment, or special equipment for service arrangements for which provision is not otherwise made in this tariff. They will be furnished, when practical, by the Company at charges equivalent to the estimated cost of furnishing such equipment and arrangements if in connection with and not detrimental to any of the services furnished under the Company's tariffs.

### Rates

#### Computation

Rates for special assemblies are equivalent to the estimated costs of furnishing the special assembly.

Estimated cost consists of an estimate of the total cost to the Company in providing the special assembly including:

Cost of maintenance.

Cost of operation.

Depreciation on the estimated cost installed of any facilities used to provide the special assembly based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

General administration expenses, including taxes on the basis of average charges for these items.

Any other item of expense associated with the particular situation.

An amount, computed on the estimated cost installed of the facilities used to provide the special assembly, for return on investment.

Estimated cost installed mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

In computing the rates for special assemblies, one of the three rate treatments is used:

1. Monthly rental and termination agreement with or without an installation charge.
2. Monthly rental with an installation charge.
3. Installation charge only.

**SPECIALIZED TYPES OF EQUIPMENT**

Specialized types of equipment not covered elsewhere in this tariff when requested by the customer, will be provided, when practical, by the Company, based on the cost of the equipment plus Company overhead.

Monthly rate will be determined in the following manner:

- (1) Cost of equipment, divided by 18.

Installation charges will be based on actual costs.

These charges will be in addition to the class of service furnished and any applicable service connection charges.

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**SUSPENSION OF BUSINESS AND RESIDENT SERVICE AT CUSTOMER'S REQUEST**General

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended.
2. The period of suspension must be for a minimum of one month. When the period of suspension is less than one month, the regular charges for service shall apply.
3. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.
4. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension.
5. The charge for the total suspension period may be collected in advance.
6. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
7. Suspension of service is permitted for a maximum of six months during any calendar year.

Application of Charges

1. Main Station Service
  - a. The charge for main station service during the period of suspension is 50 per cent of the rate regularly charged, except as modified in "1" preceding.
2. Key Systems, PABX Systems or Centrex Systems
  - a. The charge for Key Systems, PABX and Centrex Systems is 50 per cent of the rates regularly charged except as modified in (b) following.
  - b. The minimum charge for any 12 consecutive months shall not be less than three-fourths of the total charge for full service during the 12-month period.
3. Charges as specified in Service Connection Charges, Restoration and Suspension Charges, will apply in addition to charges shown in 1 and 2 above. Applicable service order charge and central office line connection charge apply when service is re-established after vacation status.



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**LOCAL DIRECTORY ASSISTANCE SERVICE**

General

The rates and allowances set forth below apply two subscriber requests for Directory Assistance Service in determining, or attempting to determine, the telephone number of any party located in the local or intraLATA calling area. (C)

Application of Charges

The charges specified in "Rates" following will be applicable to all subscribers, except: (D)

1. Hotel/motel guests and hospital patients; (T)
  2. Customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group or agency; and (T)
- (D)

Chargeable Calls

For charging purposes a call to Local Directory Assistance is defined as a call:

1. Resulting in obtaining a maximum of two (2) telephone numbers, or
2. Resulting in obtaining no telephone number because there was no such listing or there was a private listing.
3. There will be a charge for all customer calls to Local Directory Assistance, except as specified above, under "Application of Charges."

Rates

A charge of \$1.50 will apply for each Local Directory Assistance call in excess of the allowance.

A surcharge of \$0.75 will be applicable to all calls connected to Local Directory Assistance by the "O" operator, provided that the "O" operator is not the only source for Local Directory Assistance.

**DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

1. General

DACC allows end users the option to have their local, intraLATA or interLATA calls completed to a requested number by either the Directory Assistance (DA) Operator or the DA Audio Response system that provides the requested directory number. (C)

2. Terms and Conditions

a. The regulations and charges apply to calls placed to DA from within the Company's serving area. These regulations and charges are in addition to the regulations, rules and charges found elsewhere in the Company's applicable tariffs.

b. The charges will apply only to completed calls.

c. There are no free calls or allowances for DACC.

d. DACC calls will not be completed to non-published numbers, 700, 800 or 900 prefixes.

e. Calls from COCOTs will be the standard DA announcement and DACC will not be offered.

f. The calling party will incur a \$.10 per minute usage charge for all toll calls completed between the calling station and the station connected via DACC. No usage plan discounts will apply to calls connected via DACC. IntraLATA calls completed through the use of DACC will be carried by the Telephone Company, notwithstanding the identity of the presubscribed intraLATA carrier (ILC PIC) selected by the customer. (N)  
 |  
 (N)

	<u>Res.</u>	<u>Bus.</u>
DACC	\$1.00 (I)	\$1.00 (I)

(D)

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**OPERATOR ASSISTED LOCAL CALLS**

A surcharge of \$ .60 will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, credit card, third number, collect or any other special identification number. The \$ .60 surcharge will be applied to each completed call except:

1. For calls to the Company for official telephone business.
2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
3. When the caller identifies himself as being handicapped and unable to place the call due to his handicap.
4. When the caller advises he has had service trouble in reaching the terminating number.

(D)

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(D)

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**LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE**General

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "O" operator.

Application of Charges

The charges specified in "Rates" following will apply to all requests except:

- (a) Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
- (b) Emergency request in which the caller identifies that the request is to (1) an official public emergency agency; (2) an emergency medical number; or (3) a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
- (c) Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

Rates

- 1. Verification: A charge of \$ .95 applies each time the operator verifies a called line and hears voice communication.
- 2. Interruption: A charge of \$1.40 applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.
- 3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
- 4. The charges for Verify/Interrupt service are in addition to any applicable message rates.

**NATIONAL DIRECTORY ASSISTANCE SERVICE (NDA)**

(C)

General

National Directory Assistance (NDA) will provide the customer with directory listings for numbers outside of the customer's Local Access and Transport Area (LATA) from the Company's directory assistance database. This database will make all the company listings available to any operator workstation along with national listings from other provider database(s). The Company will provide listings for residential, business, government, and 1-800 numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

Regulations

The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.

The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

The customer will have access to any in- or out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

National Directory Assistance and Customer Name and Address Service will be available where technology permits.

For directory listing information regarding numbers within the customer's LATA, Local Directory Assistance charges apply, as specified elsewhere in this Product Guide.

Rates

National Directory Assistance/Customer Name and Address Service, each call      \$1.50

(C)

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## **LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE**

### General

Long Distance Operator Service Requiring Telephone Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intrastate long distance call placed through an operator.

### Application of Charges

The charges specified in "Rates" following will be applicable to all subscribers, except:

1. Public and semi-public coin telephone users;
2. Hotel/motel guests and hospital patients;
3. Customers who are unable to use a telephone directory because of a disability which can be confirmed by a physician, appropriate group or agency.
4. Mobile telephone customers.

### Telephone Number Assistance Charges

A telephone number assistance charge applies to operator assisted intrastate long distance station-to-station or person-to-person calls for which the operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call.

Only one telephone number assistance charge will apply on any operator person-to-person long distance call.

On a completed collect intrastate long distance call, a telephone number assistance charge will be billed to the same telephone number or account number billed for the long distance call.

### Rates

A charge of \$0.55 for the Long Distance Operator obtaining or attempting to obtain the telephone number of the called party will apply to all telephone number assistance calls described above. Applicable charges in "Long Distance Directory Assistance Service" will apply for the Directory Assistance Service provided.

Long Distance Operator Service Requiring Telephone Number Assistance rates and regulations become effective in each exchange concurrent with the effective date of a Local Directory Assistance Service tariff in that exchange.

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**INTRA-NPA LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE**

Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an Intra-NPA Long Distance call placed through an operator.

Application of Charges

1. The charges specified in "Rates" will be applicable to all subscribers, except:
  - a. Public and semi-public coin telephone users;
  - b. Hotel/motel guests and hospital patients;
  - c. Mobile telephone customers;
  - d. Residence customers who are unable to use a telephone directory because of a reading disability or physical handicap which can be confirmed by a physician, appropriate group or agency.

Telephone Number Assistance Charges

1. A telephone number assistance charge applies to operator assisted intra-NPA long distance station-to-station or person-to-person calls for which the operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call.
2. Only one telephone number assistance charge will apply on any operator person-to-person intra-NPA long distance call.
3. On a completed collect intra-NPA long distance call, a telephone number assistance charge will be billed to the same telephone number or account number billed for the long distance call.

Rates

1. A charge of \$0.55 for the Long Distance Operator obtaining or attempting to obtain the telephone number of the called party will apply to all telephone number assistance calls described above. Applicable charges in Intra-NPA Long Distance Directory Assistance Service will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.
2. Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance rates and regulations become effective in each exchange concurrent with the effective date of a Local Directory Assistance Service tariff in that exchange.



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**INTRA-LATA LONG DISTANCE OPERATOR VERIFICATION/INTERRUPTION SERVICE**General

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request these Intra-LATA services for a charge, where facilities are available, by calling the "O" operator within their intra-LATA calling area.

Application of Charges

The charges specified in "Rates" following will apply to all requests except:

1. Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.
2. Emergency requests in which the caller identifies that the request is to one of the following:
  - a. an official public emergency agency;
  - b. an emergency medical number; or
  - c. a privately endowed and operated suicide, drug, alcohol, or runaway crisis reporting center.
3. Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

Rates

1. Verification: A charge of \$ .95 applies each time the operator verifies a called line and hears voice communication.
2. Interruption: A charge of \$1.40 applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.
3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
4. The charges for Verify/Interrupt service are in addition to any applicable message rates.

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**TOLL OPERATOR SURCHARGES**

There will be a surcharge for the use of operators in toll calls as follows:

1. (D)
2. Station-to-Station calls - \$1.50 surcharge per call (C)
3. Person-to-Person calls - \$3.00 surcharge per call

Applicable charges for Directory Assistance Service will apply for any directory assistance service provided.

Toll Operator Surcharges rates and regulations become effective in each exchange concurrent with the effective date of a Local Directory Assistance Service tariff in that exchange.

**BUSINESS CENTREX SERVICE**

1. General

- A. Centrex is a Central Office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- B. All Centrex lines will be equipped with standard features as set forth in Rates on Sheet 56K of this Schedule. Additional optional features may also be selected and generally result in additional charges as specified.
- C. Centrex enables stations to dial each other and to dial outgoing calls directly. Incoming calls may be dialed directly to any station. Incoming calls to the main listed number for the service are connected to a designated station and then completed to the desired party by operation of the Call Transfer feature.
- D. Centrex service is offered subject to the availability of the equipment and the capacity to provide the service.
- E. Attendant consoles are located on customer premises and must be supplied by the customer. The Company may provide the consoles for an additional charge.
- F. Centrex Service is offered only as a complete service.
- G. Customers will be able to choose from two option packages on a per station basis depending on their particular business needs.

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**BUSINESS CENTREX SERVICE (Continued)****2. Conditions**

- A. A centrex customer must have a minimum of two Centrex lines and no more than a maximum of 3000 Centrex lines.
- B. The minimum charge period for services provided under this tariff shall be for one month.
- C. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
- D. One directory listing is provided without charge for each Centrex customer. Additional listings can be provided at the rates listed elsewhere in Schedule V of this tariff.
- E. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
- F. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
- G. When customers renew or change the length of their payment period, the then currently effective tariff rates apply for the new period.
- H. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
  - 1. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line account.
  - 2. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph 2.I below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at the rates for the smaller line size group.

**BUSINESS CENTREX SERVICE (Continued)**

2. Conditions (continued)

I. Termination Liabilities shall be treated as follows:

1. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
2. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
  - (a) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
  - (b) Pay termination charges as described in (1) above on the number of Centrex station lines disconnected.

J. Recurring rates and installation, termination, service establishment and other non-recurring charges apply according to the appropriate schedule outlined elsewhere in this tariff.

K. All customer-provided equipment to be used with Centrex Service lines is required to conform with the technical reference specifications as used by the telephone company.

L. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

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**BUSINESS CENTREX SERVICE (Continued)**2. Conditions (Continued)

- M. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.
- N. This Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may or may not be provided by the customer.
- O. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
- P. Centrex Service, including all specified features, is subject to the availability of the necessary switching equipment and facilities.
- Q. Temporary suspension of service is not offered with Centrex Service.
- R. When a request for service or additions, rearrangements, relocation, or modification of service is cancelled by a customer before the work involved has been completed, the customer may be required to reimburse the Telephone Company for all expenses, including engineering and construction costs, incurred by the Telephone Company as a result of such request before its receipt of notice of cancellation. The amount of reimbursement, however, shall not exceed the service, construction installation, and termination charges that would have been applicable if the work involved in complying with the request had been completed.
- S. A business subscribing to Centrex Service may be configured with single party business lines, Private Branch Exchange trunks or Key Station trunks only. All lines terminating at a customer group must be served by the same DMS-10 and or its associated remotes.

**BUSINESS CENTREX SERVICE (Continued)**3. Definitions

- A. **Direct Inward Dialing** allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
- B. **Direct Outward Calling** enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.
- C. **Business Group Automatic Outward Dialing** provides identification of the calling line or the Centrex Group billing/pilot number of billable calls directed to the public network.
- D. **Station-to-Station Calling** allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.
- E. **Call Hold** allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
- F. **Three-Way Calling** allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.
- G. **Call Transfer** allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.
- H. **Off Premises Stations** enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.
- I. **Call Forwarding Variable (All Calls)** enables a station user to divert all incoming calls to another directory number. Activation, deactivation, and the forward-to destination are controlled by the station user.

**BUSINESS CENTREX SERVICE (Continued)**3. Definitions (Continued)

- J. **Call Forwarding Busy Line** causes all calls to be redirected to an alternate station when the called station is busy.
- K. **Call Forwarding Don't Answer** allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
- L. **Call Pick-Up** permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.
- M. **Call Waiting** provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.
- N. **Cancel Call Waiting** allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.
- O. **Speed Calling 8-Code** enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.
- P. **Speed Calling 30-Code** enables a station user to call a list of up to 30 preselected directory numbers by dialing two-digit codes instead of the directory numbers.
- Q. **Automatic Line** allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.
- R. **Manual Line Service** automatically places a call to the operator when the station user lifts the receiver off the switchhook.



**BUSINESS CENTREX SERVICE (Continued)**3. Definitions (Continued)

- S. **Distinctive Alerting/Call Waiting Indication** allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and call waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.
- T. **Business Group Dialing Plan** enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.
- U. **Group Speed Calling** permits a Centrex station user to reach a line or facility, or to access a feature by dialing a two-digit code. The Two-Digit Dialing codes are shared by all users in a Centrex group and are programmed or changed by the customer.
- V. **Simulated Facility Groups** restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100 line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX. Virtual Facilities Groups are logical (non-physical) trunk groups used to limit the number of simultaneous outgoing calls and/or the number of simultaneous incoming calls.
- W. **Consultation Hold** provides three-way calling restricted to incoming DID calls.
- X. **Directory Number Hunt (DNH)** is a call-completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. When attempting to terminate a call to a busy line to which hunting is assigned, the DMS-10 offers the call to a sequence of other lines, searching for an idle line on which to complete the call.
- Y. **First Hunt** hunting starts with the first line in the hunt group regardless of the DN dialed and continues to the end of the hunt group or until the call is completed to an idle line, whichever occurs first.
- Z. **Circular Hunt** hunting starts with the line associated with the dialed DN of the hunt group and continues over all lines until the lines of the hunt group are searched once or the call is completed to an idle line, whichever occurs first.
- AA. **Sequential Hunt** hunting starts with the line associated with the dialed DN and ends when the call is completed to an idle line or when the last line of the hunt group is reached, whichever occurs first.
- BB. **Distributed Hunt** hunting starts at the line in the group which follows the last line to which a call was completed and continues over all lines in a hunt group until all the lines are covered once or the call is completed to an idle line, whichever occurs first. Distributed Hunt is normally used when an equal call distribution is required.
- CC. **Line Hunting, Stop Hunt (SHU)** should a search for an idle line in the hunt group encounter a line associated with an activated SHU key, the search is not permitted to continue.

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**BUSINESS CENTREX SERVICE (Continued)**3. Definitions (Continued)

- DD. **Line Hunting, Random Make Busy (RMB)** - a search encountering a line associated with an activated RMB key will not terminate on that line. All lines associated with the key appear busy during termination attempts. Originating service is not affected, which ensures line availability for outgoing calls.
- EE. **Flexible Intercept** - service allows for the automatic rerouting of calls that cannot be completed because of equipment, imposed restrictions of the IBS/MVP line, or dialing irregularities. Calls can be routed to the attendant, to a tone, or to an announcement.
- FF. **Class of Service Restrictions** - provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on specific lines.
- GG. **Denied Originating Services** - a line assigned the Denied Originating feature is restricted from originating calls. An off-hook routes all attempted originations to a generic route as defined in office data.
- HH. **Denied Terminating Services** - lines assigned the Denied Terminating feature cannot receive any terminating calls. All incoming calls are routed to a generic route as defined in office data.
- II. **Local Only (LOCO)** - IBS lines assigned the LOCO feature can only receive calls from members of the same IBS group. All other incoming (DID) calls are routed to a generic route as defined in office data (announcement and/or reorder).
- JJ. **Toll Restricted Services** - the Toll Restricted feature restricts a line from originating dialed toll calls. Any attempted toll call originations are intercepted by the DMS-10 and routed to an announcement or tone (as defined in office data).
- KK. **Unrestricted Services** - lines are allowed to access the exchange network, the toll network, or any service access by just dialing the appropriate digits.
- LL. **Code Restrictions** - the code restriction options provide additional station control capabilities enabling the customer to block or allow certain access codes, DNs, HNPAs, NXXs, etc. from/to selected stations within the customer group.

The Code Restrictions options can also provide fully-restricted and/or semi-restricted service to a subscriber's line. A fully restricted station is not permitted access to any public network (i.e., DOD) either directly or through the attendant; only intragroup calls are allowed. Semi-restricted stations are allowed access to the exchange network only through an attendant.

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**BUSINESS CENTREX SERVICE (Continued)**

4. Rates

A. The Basic Feature Package will include the following features:

1. Direct Inward Dialing\*
2. Direct Outward Dialing\*
3. Business Group Numbering Plan
4. Station-to-Station Dialing
5. Call Hold
6. Three Way Calling
7. Call Transfer
8. Touch Tone Calling
9. Call Pick-Up
10. Call Forwarding - Busy Line & Don't Answer
11. Local Only Calling

B. The Enriched Feature Package will include the features included in the Basic Package and the following:

1. Call Waiting
2. Toll Restriction
3. MultiLine Hunt
4. Distinctive Ringing
5. Group Speed Calling - (30)
6. Automatic Line
7. Call Forward

C. The Optional Features include the following features:

1. Manual Line Service
2. Code Restrictions
3. Class of Service Restrictions
4. Flexible Intercept
5. Individual Speed Calling - (30)
6. Off-Premise Stations

\*Direct Inward Dialing and Direct Outward Dialing capabilities may be limited by Virtual Facilities.

**BUSINESS CENTREX SERVICE (Continued)**

4. Rates (Continued)

- D. For the provision of Centrex service customers can either purchase the service with or without Simulated Facility Groups. Customers requesting service without the Simulated Facility Group (SFG) option will pay the monthly rates for Basic (Enhanced) service on a per line basis as detailed on the Attachment to this Section. Customers requesting the use of SFG will pay the monthly rates for Basic (Enhanced) service as well as the monthly charge for SFG for the number of SFG's required. A customer may have more station lines than SFG's.
- E. The following rates and charges are for Centrex Service only and are in addition to all other applicable service charges, monthly basic service access line rates, and nonrecurring charges for individual exchange lines or trunks and other services or equipment with which they are associated. Rates for Centrex will be set within the following specified ranges:

	<u>Basic Package</u>		<u>Enriched Package</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Monthly	\$3.00	\$10.00	\$4.00	\$11.00
One Year	\$2.75	\$ 9.50	\$3.75	\$10.50
Two Year	\$2.50	\$ 9.00	\$3.50	\$10.00
Three Year	\$2.25	\$ 8.50	\$3.25	\$ 9.50
Four Year	\$2.00	\$ 8.00	\$3.00	\$ 9.00
Five Year	\$1.75	\$ 7.50	\$2.75	\$ 8.50

- F. Nonrecurring charges as specified in this tariff may also apply.
- G. Customers can also utilize a feature which simulates a Private Branch Exchange network in that the number of simultaneous calls between the Centrex group and the public network are restricted. The same rate will apply regardless of the type of centrex package subscribed to on any particular line.

	<u>Minimum</u>	<u>Maximum</u>
Virtual Facility Line Charge	\$5.00	\$12.00

**BUSINESS CENTREX SERVICE (Continued)**

4. Rates (Continued)

H. The FCC Access Line Charge will be assessed based upon the total number of access lines to which the customer subscribes and will be in addition to other charges.

I. The optional individual station features identified in paragraph 4.C above are available at the monthly rates shown below in addition to other applicable rates and charges:

	<u>Min</u>	<u>Max</u>
1. Manual Line Service	\$0.50	\$2.00
2. Code Restrictions	\$0.50	\$2.00
3. Class of Service Restrictions	\$0.50	\$2.00
4. Flexible Intercept	\$0.50	\$2.00
5. Speed Calling-30	\$0.50	\$2.00
6. Automatic Line	\$0.50	\$2.00

J. Flexible Pricing

1. The Flexible Pricing Plan establishes minimum and maximum rates that the Company may charge. This plan gives the Company the option of changing a specific rate within the range of the established minimum and maximum rates.
2. Rates may be reduced in varying amounts to the minimum rate.
3. Rates may be increased in varying amounts to the maximum rate.
4. The Company reserves the right to change the rates as described in 2. and 3. above at any time upon 15 days notice to the Public Service Commission by providing a revised Rate Schedule. The rates for the service are shown in the Rate Schedule on file with the Public Service Commission. A change affecting either the minimum or maximum levels will be made pursuant to standard tariff filing procedures in accordance with the Rules and Regulations of the Mississippi State Public Service Commission.
5. A rate will not be changed unless it has been in effect for at least 30 days.
6. Appropriate customer notification of Rate Changes will be made.
7. Actual rates in effect are listed on Attachment to this Section.

**BUSINESS CENTREX SERVICE (Continued)**

4. Rates (Continued)

K. Special Charges

1. The Telephone Company may charge an extra installation or monthly charge, or both, if special construction, maintenance or expense is required to install or otherwise provide the service.
2. The Customer may also have to pay more for work done after regular working hours at his/her request.
3. If the Telephone Company provides any service for which a tariff charge has not been specified, the charge to the customer will be based on what it costs the Telephone Company.
4. Recurring rates and installation, termination, service establishment and other non-recurring charges apply according to schedules outlined elsewhere in this tariff.
5. Direct connections between different customer locations will be charged at private line rates as outlined in this tariff.

PRICE CATALOG

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC  
 P.O. Box 136, Rienzi, Mississippi 38865

EFFECTIVE: MAY 1, 2010

**BUSINESS CENTREX SERVICE (Continued)**

4. Rates (Continued)

L. Demonstration Period

1. General

a. The Demonstration Period gives the Company the option of waiving non-recurring charges in order to promote the sale of Centrex Service.

2. Regulations

a. The Company reserves the right to waive any or all of the non-recurring charges associated with Centrex at any time upon 7 days notice to the Commission.

b. Individual promotional periods will not exceed 90 days.

c. A customer can take advantage of this offer only once within the same serving Central Office.

M. The following per line rates and charges apply for the provision of these business customer centrex packages:

	Basic Package <u>Actual</u>	Enriched Package <u>Actual</u>	
Monthly		\$5.15	\$6.15
One Year	\$4.65	\$5.65	
Two Year	\$4.15	\$5.15	
Three Year	\$3.65	\$4.65	
Four Year	\$3.15	\$4.15	
Five Year	\$2.65	\$3.65	

2. The Virtual Facility Line Charge to be applied on a monthly basis:

\$8.25	\$8.25
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3. The optional individual station features identified in Schedule V on Sheet 56K in paragraph 4.C are available at the monthly rates shown below in addition to other applicable rates and charges:

	<u>Actual</u>
1. Manual Line Service	\$0.75
2. Code Restrictions	\$0.75
3. Class of Service Restrictions	\$0.75
4. Flexible Intercept	\$0.75
5. Individual Speed Calling	\$0.75
6. Off-Premise Stations	\$0.75

PRICE CATALOG

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC  
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**FrontTIER Choices Bundles**

1. General

The Choices Bundles are package offerings that give residential customers a combination of local services. The package includes either one or two Flat Rate Access Lines, a combination of local features plus ten free local directory assistance calls. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Access Line	Touch Tone
Call Waiting	Call Forwarding
Three-way Calling	Speed 8
Speed 30	Teen Service
Caller ID Name	Call Waiting ID
Call Return	Busy Redial
Priority Call	Selective Call Rejection
Selective Call Acceptance	Selective Call Forwarding
10 local Directory Assistance Calls	

Additional Line Bundle

Access Line	Touch Tone
Call Waiting	Call Forwarding
Three-way Calling	Speed 8
Speed 30	Teen Service
Caller ID Name	Call Waiting ID
Call Return	Busy Redial
Priority Call	Selective Call Rejection
Selective Call Acceptance	Selective Call Forwarding
10 local Directory Assistance Calls	Additional Access Line

2. Regulations

- a. Bundles are available where technically feasible.
- b. Bundled rates are based on the current access line rate groups.
- c. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- d. It is the responsibility of the subscriber to enroll in the package.



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**FrontTIER Choices Bundles (Continued)**

2. Regulations (Continued)

- e. Residential customers currently subscribing to all services in the Bundles Package may request billing at the package price.
- f. When the customer changes or disconnects any component of the Bundles, then the remaining components of the package will be billed at their individually tariffed rates. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package.
- g. Customers may add or delete any features offered in the package without a Service Order Charge.
- h. Customers may change Bundles without incurring a Service Order Charge.
- i. The Bundles price is a set price. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- j. The free directory assistance calls encompass any free Directory Assistance offering that may be available.
- k. Federal Subscriber Line charges, taxes, and surcharges will be billed separately, in addition to the Bundles offering.
- l. Any applicable charges for call completion that would otherwise apply are not included in the Bundled service price.

3. Demonstration Period

General

The demonstration period gives the Telephone Company the option of waiving recurring, nonrecurring or both in order to promote the sale of the Bundle Services.

Regulations

The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles product at any time upon notice to the Commission.

Appropriate notification of waived charges will be made to eligible customers.

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FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC  
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**FrontIER Choices Bundles (Continued)**

4. Rates

Basic Bundle

<u>Rate Group</u>	<u>Actual</u>	
Houlka	\$32.00	(I)
Tishomingo	\$32.00	
Guntown	\$32.00	
Rienzi	\$32.00	

Additional Line Bundle

<u>Rate Group</u>	<u>Actual</u>	
Houlka	\$47.60	
Tishomingo	\$47.60	
Guntown	\$47.60	
Rienzi	\$47.60	(I)

**FrontierWorks**1. General

FrontierWorks Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business access lines, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The pricing listed in Rates and Charges represents the charges for the regulated local service portion of all bundles subject to tariffing by the Mississippi Public Service Commission.

## A. Bundle 1

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See Endnotes.
2. Voice Mail and Message Waiting Indication
3. Frontier dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

**FrontierWorks (Continued)**

1. General (Continued)

B. Bundle 2

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See Endnotes.
2. Voice Mail and Message Waiting Indication
3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier DSL Max Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

C. Bundle 3

1. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See Endnotes.
2. Voice Mail and Message Waiting Indication
3. Frontier dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

**FrontierWorks (Continued)**

1. General (Continued)

D. Bundle 4

1. Two Business Access Lines, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See Endnotes.
2. Voice Mail and Message Waiting Indication
3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier DSL Max Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

E. FrontierWorks Additional Access Line Bundle

1. One Business Access Line, including Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See Endnotes.

F. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorks Select5

Choice of five of the following:

Caller ID—Name and Number  
Call Forward or Call Forward Variable, See Endnotes  
Call Waiting  
Speed Calling 8 Code or Speed Calling 30 Code  
Three-Way Calling  
Busy Redial  
Call Return  
Hunting, See Endnotes

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**FrontierWorks (Continued)**2. Regulations

- a. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundles are offered only under one-year, two-year, and three-year term contracts.
  1. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
  2. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  3. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
  4. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value

The early termination liability charges shall be calculated as follows: For each cancelled bundle, with adjustments pursuant to paragraph b. below, a rate differential shall be determined, equal to the difference between the term rate for the contract term and the term rate for the longest available contract term for which the customer's subscription, upon cancellation, would have otherwise qualified. For example, if the customer cancels in the second year of a three-year contract, the rate differential would be the difference between the rate for a three-year term and the rate for a two-year term. If the cancellation occurs before the end of the minimum contract period, the rate differential shall be the difference between the term rate for the contract term and the month-to-month rates applicable to customers in the component services of the bundle. The rate differential shall then be multiplied by the number of months (rounded to the next whole month) for which the customer subscribed to the bundle before cancellation. The result shall be the early termination liability charge for the cancelled bundle.

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**FrontierWorks (Continued)**2. Regulations

## a. (Continued)

## 4. (Continued)

- b. The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.
  - c. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.
  - d. In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.
- d. The FrontierWorks Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.
  - e. The FrontierWorks Select5 package is available only in association with a FrontierWorks Small Business Solutions bundle.
  - g. The bundle rate will appear as a single line item on the customer's bill.
  - h. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.
  - i. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
  - j. In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

**FrontierWorks (Continued)**

3. Rates and Charges

- a. Unless otherwise stated elsewhere in this section, Service Charges as specified Section IV apply to the installation of individual components of the bundles.
- b. Service Charges apply if the customer switches from a bundle to an unbundled service.
- c. Service Charges do not apply if the customer switches to another FrontierWorks Small Business Solutions bundle of greater value.
- d. The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Charge.
- e. Monthly Rates

a. Bundle (Local Service Portion) - All Exchanges

	<u>Term</u>		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
	\$27.28	\$25.68	\$24.08

Monthly Rate

b. Optional Services

FrontierWorks Select5	\$9.95
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4. Endnotes

- a. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.
- b. In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.
- c. In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.



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**FRONTIER SMALL BUSINESS ADVANTAGE**

1. GENERAL

Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes either two Basic Business lines or two Centrex lines; a combination of enhanced calling features, certain designated non-regulated and price-listed services.

A. Bundle 1 - Basic Bundle 200 Minutes

Two Basic Business or two Centrex lines  
Call Forwarding  
Call Transfer  
Call ID Name  
First Hunting (where available)  
Three Way Calling  
Station-to-Station Calling  
Voice Mail and Message Waiting Indicator (non-regulated)  
200 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

B. Bundle 2 - Basic Bundle 400 Minutes

Two Basic Business or two Centrex lines  
Call Forwarding  
Call Transfer  
Call ID Name  
First Hunting (where available)  
Three Way Calling  
Station-to-Station Calling  
Voice Mail and Message Waiting Indicator (non-regulated)  
400 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

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**FRONTIER SMALL BUSINESS ADVANTAGE (Continued)**

1. GENERAL (Continued)

C. Bundle 3 - Basic Bundle 600 Minutes

Two Basic Business or two Centrex lines  
Call Forwarding  
Call Transfer  
Call ID Name  
First Hunting (where available)  
Three Way Calling  
Station-to-Station Calling  
Voice Mail and Message Waiting Indicator (non-regulated)  
600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

The following services may be added to the bundle and will be billed on a per feature basis.

Additional Features:

Busy Redial  
Call Return  
Speed Call 8 or Speed Call 30  
Teen Service  
Call Waiting

2. REGULATIONS

- A. A bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- B. The bundle is offered only under a two-year term commitment and requires a contract.
  - 1. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.

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**FRONTIER SMALL BUSINESS ADVANTAGE (Continued)**

2. REGULATIONS (Continued)

- C. The bundle is offered only under a two-year term commitment and requires a contract.  
(Continued)
  - 2. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
  - 3. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.
- D. The early termination liability charges shall be calculated as follows: A Maximum Termination Liability of \$500.00. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:
  - 1. The ratio of the number of months remaining in the contract period multiplied by the Maximum Termination Liability.
  - 2. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundle within 30 days of activation.
  - 3. Customer contract will automatically renew at the contract rate for two years if no cancellation notification is received.
- E. The bundle rate will appear as a single line item on the customer's bill.
- F. Frontier Small Business Advantage is a service mark of Citizens Communications Company.

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**FRONTIER SMALL BUSINESS ADVANTAGE (Continued)****2. REGULATIONS (Continued)**

- G. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
- H. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- I. In order to receive the long-distance minutes included in the bundles, customers must presubscribed to Frontier Communications of America, Inc., for both Inter and IntraLATA services and choose the Frontier Small Business Advantage long-distance plan.
- J. The bundle cannot be used in association with a Residential Line, PBX Service or ISDN service.
- K. No Utility initiated change in a term contract that may result in more restrictive terms or conditions is enforceable unless the change is otherwise allowed by applicable law and the change is also communicated to the customer in a written notice 25 days prior to the change taking effect. Such notice shall present in a clear and conspicuous manner the current term or condition and the change being made in that term or condition. If the customer terminates service within 30 days from the effective date of the change, the customer shall not be assessed any otherwise applicable early termination penalty. A utility may not use this contract change provision to change term-contract rates or charges.

**3. RATES AND CHARGES**

- A. Unless otherwise stated elsewhere in this section, apply to the installation of individual components of the bundles.
- B. Service Connection Charges apply if the customer switches from a bundle to an unbundled service.
- C. The customer may add or delete the services or features of the Frontier Small Business Advantage Optional Business Feature Package without incurring a Service Charge.

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**FRONTIER SMALL BUSINESS ADVANTAGE (Continued)**

3. RATES AND CHARGES (Continued)

D. Monthly Rate

1. Business or Centrex Bundle

	<u>Two Year Term</u>
Bundle 1	\$74.99
Bundle 2	\$84.99
Bundle 3	\$94.99
Additional Features (per feature)	\$1.99

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**FRONTIER DIGITAL PHONE SERVICE**

1. GENERAL

- a. The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy	Call ID Plus Name
Call Forwarding No Answer	Message Waiting Indicator
Local and Extended Area Toll Calls	

- b. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial  
Call Return  
Three-Way Calling  
Speed Call 8 or 30

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**FRONTIER DIGITAL PHONE SERVICE (Continued)****2. REGULATIONS**

- a. The Frontier Digital Phone Service is available where technically feasible.
  - b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
  - c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
  - d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
  - e. Customers may add or delete any features offered in the package without a service order charge.
  - f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
  - g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
  - h. The bundles are offered on a month-to-month basis.
  - i. The bundle will appear as a single line item on the bill.
  - j. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
  - k. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.
- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.

**FRONTIER DIGITAL PHONE SERVICE (Continued)**

2. REGULATIONS (Continued)

3. (Continued)

- d. The time that the customer is on the “Stay Connected” Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4. RATES

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$41.99 (I)
Digital Phone Enhanced Feature Pack	\$6.49
Stay Connected	\$9.99



**FRONTIER DIGITAL PHONE X**

1. GENERAL

The Frontier Digital Phone X is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle	
Flat Rate Access Line Call Forwarding Busy & Call Forward No Answer Local and Extended Area Toll Calls Speed Call 8	Call Waiting/Cancel Call Waiting Call ID Plus Name Message Waiting Indicator

2. REGULATIONS

- a. The Frontier Digital Phone X is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.
- j. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- k. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

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**FRONTIER DIGITAL PHONE X (Continued)**

- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the CALC.
  - g. This service does not change any other terms and conditions of the product.

4. RATES

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, including any person-to-person or collect calls that are refused.

Monthly	\$26.99 (I)
Stay Connected	\$9.99

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**FRONTIER BUSINESS UNLIMITED SERVICE****A. General**

Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Voice Mail, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

**Basic Bundle**

Single Party Flat Rate Access Line  
Call Forwarding Fixed or Variable  
Unlimited Extended Area Service  
Voice Mail – Frontier Deluxe Voice Mail  
Call Waiting, Cancel Call Waiting  
Caller ID w/Name  
Speed Calling 30 Code

**B. Regulations**

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
7. The bundle rate will appear as a single line item on the customer's bill.

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**FRONTIER BUSINESS UNLIMITED SERVICE (Continued)**

B. Regulations (Continued)

8. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
9. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.
10. The bundle is offered only under a month-to-month commitment and requires a contract.

C. Rates and Charges

1. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
3. Frontier Business Unlimited Service is provided at the following rate:

Monthly Rate

Min	Max
\$15.00	\$55.00

**FRONTIER DIGITAL PHONE BRONZE\*+**

1 General

The Frontier Digital Phone Bronze is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call ID Plus Name	Call Waiting ID
Extended Area Service	

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial	Call Return
Three-Way Calling	Speed Call 8 or 30

2. Regulations

- a. The Frontier Digital Phone Bronze is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

\*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Digital Phone Essentials.

**FRONTIER DIGITAL PHONE BRONZE\*\*+ (Cont'd)**

2. Regulations (Cont'd)

- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.
- j. Voice Mail Bronze will be offered as an add on to this bundle
- k. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4 Rates

	Monthly
Digital Phone Bronze	\$21.99 (I)
Voice Mail –add on	
Basic Voice Mail	\$3.99
Deluxe Voice Mail	\$4.99
Digital Phone Bronze Feature Pack	\$6.49
Stay Connected	\$9.99

\*\*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Digital Phone Essentials.

**FRONTIER DIGITAL PHONE SILVER\*\***

1 General

The Frontier Digital Phone Silver Bundle is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call ID Plus Name	Local and Extended Area Toll Calls

2. Regulations

- a. The Frontier Digital Phone Silver is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.
- j. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

\*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

**FRONTIER DIGITAL PHONE SILVER\*\* (Cont'd)**

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the CALC.
  - g. This service does not change any other terms and conditions of the product.

4. Rates

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

	<u>Monthly</u>
	\$31.99 (I)
Stay Connected	\$9.99

\*The service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.



**FRONTIER BUSINESS ESSENTIALS**

A General

Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Main Line:

Flat Rate Business Line	Call Waiting ID (Where applicable)
Extended Area Service	Call Forward
Call ID Plus Name	
Call Waiting	

Basic Voice Mail

Optional Features Package	Three-way calling
Busy Redial	Speed Call 8 or Speed Call 30
Call Return	Call Forward Variable

B. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundles are offered on a month to month basis.
3. The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
4. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
5. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.
6. Deluxe Voice Mail will be offered as an add on to this bundle. The rate will be listed in the rate section.

C. Rates and Charges

Monthly Rate	\$39.99
Feature Bundle	\$3.99
Deluxe Voice Mail	\$2.99

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**FRONTIER DIGITAL PHONE PLUS SERVICE**

## 1. General

The Frontier Digital Phone Plus Service is a package offering available to residential customers. The package includes two basic flat rate access lines, a combination of local features, and non-regulated services. Customers can take any combination of features for the same charge.

## Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting
Call Forwarding Busy	Caller ID Plus Name
Call Forward No Answer	Local and Extended Area Calls
Message Waiting Indicator	

## Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Busy Redial	Call Return
Speed Calling 8 or 30	Three-Way Calling

## 2. Regulations

- a. The Frontier Digital Phone Plus Service is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the package without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. Federal Subscriber Line Charge will be billed separately. All other surcharges and taxes will apply.
- g. The bundle is offered on a one, two or three year term.
  1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  2. If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.

**FRONTIER DIGITAL PHONE PLUS SERVICE (Cont'd)**

2. Regulations (Cont'd)

- h. The bundle will appear as a single line item on the bill.
- i. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- j. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer’s line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the “Stay Connected” Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product

4. Rates

Digital Phone Plus Service	\$41.99 (1)
Digital Phone Enhanced Feature Pack	\$6.49
Stay Connected	\$9.99

**FRONTIER DIGITAL PHONE X PLUS SERVICE**

1 General

The Frontier Digital Phone X is a package offering available to residential customers that subscribe to flat rate service. The package includes two basic flat rate access lines, a combination of local features, and non-regulated services. Customers can take any combination of features for the same charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Call ID Plus Name
Local and Extended Area Toll Calls	Message Waiting Indicator
Speed Call 8	

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Busy Redial	Call Return
Speed Calling 8 or 30	Three-Way Calling

2. Regulations

- a. The Frontier Digital Phone X is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the package without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- g. The bundles are offered on a month-to-month basis.
  1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  2. If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.

**FRONTIER DIGITAL PHONE X PLUS SERVICE (Cont'd)**

2. Regulations (Cont'd)

- h. The bundle will appear as a single line item on the bill.<sup>8</sup>
- i. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- j. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- b. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer’s line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the “Stay Connected” Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product

4. Rates

Digital Phone X Plus Service	\$26.99 (I)
Digital Phone Enhanced Feature Pack	\$6.49
Stay Connected	\$9.99

**FRONTIER BUSINESS METRO**

1. General

Frontier Business Metro is a package offering available to Business Customers. The package includes up to ten Basic Business Lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Main Line Bundle:

Flat Rate Business Line	Call Waiting
Extended Area Service	Call Forward
Call ID Plus Name	Basic Voice Mail
Call Waiting ID (Where applicable)	

Add-On Feature Pack:

Busy Redial	Call Return
3-Way Calling	Speed Call 30 or Speed Call 8
Call Forward Variable	

2. Regulations

1. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundles are offered on a monthly basis.
3. The bundle rate includes Extended Area Service (EAS)
4. In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Business Unlimited long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier for both their Intra and InterLATA services.
5. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.

3. Rates and Charges

1. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundles.
2. Service Charges apply if the customer switches from a bundle to an unbundled service.
3. The customer may add or delete the services or features of the bundle without incurring a Service Charge.

**FRONTIER BUSINESS METRO (Cont'd)**

3. Rates and Charges (Cont'd)

Rates:

Frontier Business Metro Bundle	\$39.99
Add-on Feature Pack	\$3.99
Upgrade to Deluxe Voice Mail	\$2.99

**FRONTIER DIGITAL PHONE ESSENTIALS**

## 1 General

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

	Basic Bundle	
Flat Rate Access Line Extended Area Calling		Speed Call 8 Touch Tone

## 2. Regulations

- a. The Frontier Digital Phone Essentials is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- h. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- i. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- j. Features will be available to the Digital Phone Essentials at a special price. The following features are available:



**FRONTIER DIGITAL PHONE ESSENTIALS**

2. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4 Rates

Digital Phone Essentials	Monthly \$18.99
One Feature	\$6.49
Two Features	\$7.99
Three Features	\$9.99
All listed features	\$12.99
Stay Connected	\$9.99

**FRONTIER UNLIMITED STATE**

1 General

The Frontier Digital State Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line  
 Extended Area Calling

Call Waiting/Cancel Call Waiting  
 Touch Tone

2. Regulations

- a. The Frontier Digital State Unlimited is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- h. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- i. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- j. Features will be available to the Digital Phone State Unlimited bundle at a special price. The following features are available:

**FRONTIER UNLIMITED STATE**

2. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of uspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4 Rates

Digital Phone State Unlimited	Monthly \$20.99 (I)
One Feature	\$6.49
Two Features	\$7.99
Three Features	\$9.99
All listed features	\$12.99
Stay Connected	\$9.99

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## FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED WITH ESSENTIALS 1

### 1. General

The Frontier Digital Phone Nationwide Unlimited with Essentials 1 Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

#### Basic Bundle

Call Forward Busy/No Answer (Variable)  
Caller ID - Name and Number  
Call Waiting/Cancel Call Waiting  
3-Way Calling  
Automatic Redial  
Speed Call 8  
Call Return  
10 free DA Calls  
Voice Mail with Message Waiting Indication (non-regulated)

#### Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section H.3.

Speed Calling 30  
Call Forwarding Busy/No Answer (Fixed)  
Call Forwarding Busy Line (Fixed)  
Selective Call Acceptance  
Selective Call Rejection

### 2. Regulations

- a. The Frontier Digital Phone Service is available where technically feasible.
- b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.

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**FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED WITH ESSENTIALS 1**

2. Regulations (Cont'd)

- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- g. The bundles are offered on a month to month.
- h. The bundle will appear as a single line item on the bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the Subscriber Line Charge.
- g. This service does not change any other terms and conditions of the product.

4. Rates and Charges

Monthly Rate	\$41.99 (I)
Digital Phone Enhanced Feature Pack	\$6.49
Stay Connected	\$9.99

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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 1

1. **General**

The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 1 Service is a package offering available to residential customers and includes two flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Basic Bundle

Call Forward Busy/No Answer (Variable)  
Caller ID - Name and Number  
Call Waiting/Cancel Call Waiting  
3-Way Calling  
Automatic Redial  
Speed Call 8  
Call Return  
10 free DA Calls  
Voice Mail with Message Waiting Indication (non-regulated)

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section H.3.

Speed Calling 30  
Call Forwarding Busy/No Answer (Fixed)  
Call Forwarding Busy Line (Fixed)  
Selective Call Acceptance  
Selective Call Rejection

2. **Regulations**

- a. The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 1 Service is available where technically feasible.
  - b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
  - c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
  - d. Customers may add or delete any features offered in the bundle without a service order charge.
  - e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
  - f. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
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PRICE CATALOG

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC  
P.O. Box 136, Rienzi, Mississippi 38865

EFFECTIVE: June 1, 2023

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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 1

2. Regulations

- g. The bundles are offered on a month to month.
- h. The bundle will appear as a single line item on the bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the Subscriber Line Charge.
- g. This service does not change any other terms and conditions of the product.

4. Rates and Charges

Monthly Rate	\$41.99 (I)
Digital Phone Enhanced Feature Pack	\$6.49
Stay Connected	\$9.99

FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 1

1. General

The Frontier Digital State Unlimited with Essentials 1 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

**Basic Bundle**

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Extended Area Calling	Touch Tone
Caller ID plus Name	3-Way Calling
Call Forwarding	Automatic Redial
Speed Call 8	Call Return
Remote Call Forwarding	Call Waiting ID

2. Regulations

- a. The Frontier Digital State Unlimited with Essentials 1 is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. Features will be available to the Digital Phone State Unlimited with Essentials 1 bundle at a special price. The following features are available:

Speed Call 30	Anonymous Call Rejection
Anonymous Call Acceptance	6-Way Calling
Call Trace	Call Forward Plus

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.



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FRONTIER DIGITAL PHONE NATIONWIDE UNLIMITED PLUS WITH ESSENTIALS 1

3. (Cont'd)

- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the Subscriber Line Charge.
- g. This service does not change any other terms and conditions of the product.

4 Rates

Monthly

Digital Phone State Unlimited with Essentials 1	\$35.99	(I)
One Feature	6.49	
Two Features	7.99	
Three Features	9.99	
All listed features	12.99	
Stay Connected	9.99	

## FRONTIER ONEVOICE

### 1. General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

#### a. Features and Services

- Single Party Flat Rate Access Line
- Call Forwarding Busy/No Answer
- Unlimited Extended Area Service
- Call Waiting/Cancel Call Waiting
- Caller ID
- Anonymous Call Rejection
- Call Forward
- Multi-line Hunting
- 3-Way Calling

#### b. Premium Feature Package

- Call Return (\*69)
- Call Transfer
- Distinctive Ring
- Busy Number Redial (\*66)
- Priority Call
- Selective Call Forward
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 30

### 2. Regulations

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- c. Call detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

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FRONTIER ONEVOICE (continued)

2. Regulations (continued)

- d. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- f. The bundle rate will appear as a single line item on the customer's bill.
- g. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- h. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
- i. The bundle is offered on a month-to-month, or one year term basis. (C)

3. Rates and Charges

- a. Surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- b. New customers will incur a non-recurring charge up to \$95.00 per account. This charge supersedes the Initial Order and Connection charges.

	<u>Monthly Rate</u>	
Monthly Rate Basic Bundle	\$57.99	(I)
Term Price with 1 year commitment	\$42.99	(C)(I)
Premium Feature Package	\$9.99	

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FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE

1. GENERAL

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line  
Caller ID with Name  
Unlimited Extended Area Service  
Call Waiting/Cancel Call Waiting

Call Waiting ID  
Anonymous Call Rejection  
Basic Voicemail  
Touchtone

2. CONDITIONS

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- e. Customers may add or delete any features offered in the bundle without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. The bundle is offered on a month-to-month basis.
- h. The bundle will appear as a single line item on the bill.

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FRONTIER RESIDENTIAL UNLIMITED VOICE SERVICE (Continued)

2. CONDITIONS (continued)

- i. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- k. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.

3. RATES AND CHARGES

- a. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- c. Frontier Residential Unlimited Voice Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

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FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE

1. GENERAL

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America. The description and pricing for this component are located in the Frontier Communications of America Domestic price list.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Rejection	*69 Call Return
Basic Voicemail (Non-Regulated)	Selective Call Acceptance
Touchtone	Selective Call Rejection
Selective Call Forward	Speed Call 30
Wire Care (Non-Regulated)	Directory Listing

2. CONDITIONS

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. The bundle is offered on a month-to-month basis.

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FRONTIER UNLIMITED VOICE AND FEATURE BUNDLE (continued)

2. CONDITIONS (continued)

- g. The bundle will appear as a single line item on the bill.
- h. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- i. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- j. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.
- k. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non List, Non published and foreign listing.
- l. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

3. RATES AND CHARGES

- a. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. An Activation charge of \$35.00 will replace the Initial Service Order and CO Connection Charge.
- c. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

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FRONTIER DIGITAL PHONE UNLIMITED

1. General

The Frontier Digital Phone Unlimited Service (Challenger) is a package offering available to residential customers and includes one residential access line, unlimited local calling and the customer's choice of the features and services listed below. The feature pack is optional and is available for an additional charge.

**Basic Bundle**

Call Waiting ID  
Caller ID - Name and Number  
Call Waiting/Cancel Call Waiting

**Feature Package**

Call Forward	Speed Call 8 or 30
Busy Number Redial (*66)	Distinctive Ring
Call Return (*69)	3-Way Calling
Anonymous Call Rejection	Call Forward Busy
Call Forward Variable or Fixed	Selective Call Rejection
Selective Call Forwarding	Priority Ring
Selective Call Acceptance	

2. Regulations

1. The Frontier Digital Phone Unlimited (Challenger) is for residential customers and is available where technically feasible.
2. The features are provided subject to the descriptions and regulations as specified in the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.



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FRONTIER DIGITAL PHONE UNLIMITED (Continued)

2. Regulations (Continued)

4. Customers may add or delete any features offered in the bundle without a service order charge.
5. The bundle will appear as a single line item on the bill.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month-to-month basis.
8. No discounts will be given to subscribers that do not use all the features or have some features turned off.
9. Nonrecurring Charges associated with establishing Frontier Digital Phone Unlimited (Challenger) do not apply.

3. Rates and Charges

Frontier Digital Phone Unlimited (Challenger)	<u>Monthly Rate</u>
Feature Pack	\$21.99
	\$6.49

FRONTIER DIGITAL PHONE UNLIMITED PLUS

1. General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a package offering available to residential customers and includes two residential access lines, unlimited local calling and the customer's choice of the features and services listed below. The feature pack is optional and is available for an additional charge.

**Basic Bundle**

- Call Waiting ID
- Caller ID - Name and Number
- Call Waiting/Cancel Call Waiting

**Feature Package**

- |                                |                          |
|--------------------------------|--------------------------|
| Call Forward                   | Speed Call 8 or 30       |
| Busy Number Redial (*66)       | Distinctive Ring         |
| Call Return (*69)              | 3-Way Calling            |
| Anonymous Call Rejection       | Call Forward Busy        |
| Call Forward Variable or Fixed | Selective Call Rejection |
| Selective Call Forwarding      | Priority Ring            |
| Selective Call Acceptance      |                          |

2. Regulations

1. The Frontier Digital Phone Unlimited Plus (Challenger) is for residential customers and is available where technically feasible.
2. The features are provided subject to the descriptions and regulations as specified in the tariff.
3. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.

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FRONTIER DIGITAL PHONE UNLIMITED PLUS (Continued)

2. Regulations (Continued)

4. Customers may add or delete any features offered in the bundle without a service order charge.
5. The bundle will appear as a single line item on the bill.
6. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
7. The bundles are offered on a month-to-month basis.
8. No discounts will be given to subscribers that do not use all the features or have some features turned off.
9. Nonrecurring Charges associated with establishing Frontier Digital Phone Unlimited Plus (Challenger) do not apply.

3. Rates and Charges

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$21.99
Feature Pack	\$6.49

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**CUSTOMER PREMISES INSIDE WIRE**General

1. Customer premises inside wire and standard jacks associated with residence and business individual line or party line basic exchange services may be provided by either the Company on a detariffed basis or the Customer. Customer premises inside wire associated with semi-public coin telephone service may not be provided, changed or maintained by the customer.
2. Customer premises inside wire is defined, as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the exchange access line and those jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.
3. Customer premises inside wire provided by the customer must be installed in accordance with applicable electrical codes, Part 68 of the F.C.C. Rules and Regulations, and related Company practices.
4. Customer premises inside wire provided by the customer may be connected to the residence and business individual line or party line basic exchange service furnished by the Company at the standard network interface by a standard entrance bridging device.
5. The typical network interface for the connection of customer premises inside wire is a nontariffed weatherproof enclosure consisting of a protector, a standard registration program jack or equivalent and an entrance bridging device and is provided as part of the local exchange access line service at the applicable Service Connection Charges. A standard network interface will be installed at a location determined by the Company. Customer premises inside wire can only be connected to the company-provided standard network

**CUSTOMER PREMISES INSIDE WIRE (Continued)**General (Continued)

## 5. (Continued)

interface by a standard entrance bridging device. The standard entrance bridging device allows the customer to remove customer premises inside wire from the telephone company standard network interface to allow testing of the exchange access line and customer premises inside wire.

The network interface is provided to allow the modular connection of premises inside wire to the access line. The network interface is not to be routinely considered as a jack for the connection of telephone equipment to the access line except for normal testing purposes, for special situations as stated in "7" following, and for data jacks associated with Residence and Single Line Business Services (where the data jack is considered as the network interface).

Customer-provided premises wiring must be modularly connected to a Company-provided standard network interface to allow total disengagement of the customer-provided premises wiring and/or jacks from exchange access line.

- A. Where the customer provides all inside wiring, the Company will meet the customer on the outside of the premises through a network interface device that incorporates a standard jack for testing and a standard entrance bridging device in a weatherproof enclosure. The network interface device shall be installed at a location determined by the Company.

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**CUSTOMER PREMISES INSIDE WIRE (Continued)**General (Continued)

## 5. (Continued)

- B. When the customer purchases existing inside wire from the Company, the customer may at the customer's option, request the Company to place an outdoor weatherproof network interface device at the customer's premises, at the applicable Service Connection Charges and network interface cost. The Company will not require a weatherproof network interface device, when the interface device is not in place at the time of purchase of the inside wire, until such time as trouble and/or harm occurs, or the inside wiring is changed or modified. If at any future time the Company discovers that the purchased inside wiring has been changed or modified, the Company will require a weatherproof network interface device. The customer may not, nor permit others to change, modify or add to any wiring purchased from the company, unless such wiring has an (outdoor) network interface or an entrance bridging device which allows disconnection of customer wiring from the telephone company network.
6. The customer is prohibited from connecting premises wiring to the protector.
7. The network interface for marine and recreational vehicles is a standard weatherproof jack. This jack will be provided at the detariffed Network Interface Jack Rate in addition to the appropriate Service Ordering Charge and other appropriate Central Office Line Connection charges as specified in Section IV of this tariff.
8. Company-provided telephone instruments may be connected to customer-provided inside wire and standard jacks subject to the appropriate rates and charges specified in this Tariff.
9. Cost associated with Telephone Company requested changes in demarcation locations will be borne by the Telephone Company.

**CUSTOMER PREMISES INSIDE WIRE (Continued)**General (Continued)

10. The rates and charges for the exchange access line and extension access locations do not include the Company maintenance of customer premises inside wire and/or jacks associated with simple residence and simple business individual line or party line basic exchange service, or for complex services such as Key and PABX service. Maintenance of customer premises inside wire is available under the Company's deregulated optional maintenance plan.

Responsibility of the Customer

1. Where the customer elects to provide the inside wire and standard jacks, the installation must be in accordance with applicable electrical codes, Part 68 of the F.C.C. Rules and Regulations, and related Company practices. When the customer elects to provide a portion of the inside wiring a change of ownership of inside wiring may occur. If the existing wiring is suitable to the purposes of the customer, a sale can perhaps be arranged. If not, it may be advisable to abandon or remove the wiring. In either case, the telephone company will make a good faith effort to resolve the problem equitably.
2. The customer is responsible for the installation and maintenance of any customer premises inside wire and/or jacks in accordance with the technical standards furnished to the Mississippi Public Service Commission by the Company.
3. In the event the customer maintains or attempts to maintain inside wire and/or jacks, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.
4. Where customer premises inside wire and/or jacks are maintained by the customer, the customer is responsible for correcting any service difficulty that is causing harm to the telecommunications network upon notice from the Company that such wire is causing the difficulty.

**CUSTOMER PREMISES INSIDE WIRE (Continued)**

Responsibility of the Customer (Continued)

5. In those instances where the Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided or maintained inside wire, and/or jacks or from customer premises inside wire not covered under the Company's monthly optional maintenance plan, the customer is responsible for the payment of the Maintenance of Service Charge specified in this Tariff. If the customer elects to have the Company replace such inside wire, after determining that the trouble is located therein, the customer will be subject to the appropriate detariffed rates for this service, in addition to the Maintenance of Service Charge.
6. The Company will make the technical standards and installation guidelines for customer provision of inside wire and jacks available to customers at Company designated locations.

Violation of Regulations

1. Where customer premises inside wire and/or jacks are installed or maintained in violation of Customer Premises Inside Wire, the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer premises inside wire and/or jacks which are in violation or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this tariff.



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**COIN TELEPHONE SERVICE**1. Definitions and Requirements

- A. Access line service for pay telephones is an exchange line service provided to the public on a fee-per-call basis, independent of any other commercial transactions for the purpose of making telephone calls, whether the telephone is coin-operated or is activated by calling collect. (C)
- B. Completion of local and IntraLATA Toll Messages are provided by the Company.
- C. Access line service for pay telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
- D. This access line can provide optional screening information to prevent the operator from allowing toll charges against the subscriber's line. The operator cannot perform coin collecting functions.
- E. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
- F. Use of the Service
  - 1. The service is furnished subject to the condition that all applicable regulations in Section VIII of this tariff will be adhered to, with the exception of "Resale of Service," which restricts the use of service and prohibits payment to the customer by another for use of the service.
  - 2. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this tariff.
  - 3. This service is not subject to concessions.
  - 4. The service may not be suspended at reduced rate.
- G. Pay telephones may not be attached to other types of access lines.

---

**COIN TELEPHONE SERVICE (Continued)**

2. Rates and Charges

Access line service for pay telephones are provided from stored program control central offices or non-stored central offices at the Company's option (where equipment permits) on a flat rate basis where facilities are available.

1. Monthly Charges Per Access Line

Monthly Rate

a. Access line basic rate,  
each

\$74.00

b. The following access line  
feature charge is applicable  
in addition to the monthly  
charges in a. above.

- Toll restriction per access line\*  
\$2.00

c. Coin Signalling Additive

\$2.09

2. Service charges are applied on the same basis as for individual line business service covered in Section IV of this tariff.

3. At the request of the subscriber, Tel-Touch Calling Service may be provided as covered in Section V of this tariff.

5. Trouble Location charges are applied on the same basis as for individual line business service covered in Section IV of this tariff.

6. Directory listings in connection with two-way public telephone access lines are furnished under the same rates and regulations in Section V of the tariff as other business service. Listings are not available for outward pay telephone access lines.

\* This service is available to any type of access line.

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**PERSONAL AUTOMATIC PAGING****A. Regulations****1. Definition****Tone and Voice**

This service is provided by means of pocket receiver units which are connected via radio channels with a base station transmitter which is connected to the Telephone Company's Central Office equipment. Each pocket receiver has a specific telephone number assigned to it. When this number is called the pocket receiver will respond with a tone. This is an indication to the subscriber that a voice message will follow.

**2. Availability of Service**

Personal Paging Service is available to radio paging units within range of the radio base station through which such service is furnished and is subject to transmission, atmospheric, and like limitations and to delay by usage of the radio base station by another customer.

**3. Provision of Service**

The Telephone Company may, at its option, provide Personal Paging Service to customers of other telephone utilities who reside within the coverage area of the radio base station, but outside of the filed boundaries of the exchange providing access to the paging equipment.

**4. Provision of Equipment**

- a. Each company-provided paging unit is furnished with a battery charger.
- b. Batteries for company-provided paging units shall be replaced by the Telephone Company as required.

**5. Obligations of the Customer**

In the event of customer damage or loss of Telephone Company provided equipment, the customer will be required, at the discretion of the Telephone Company, to indemnify the Telephone Company for said loss or damage.

The subscriber shall be responsible for the monthly rental charge, until such time the unit is returned to the telephone business office, should the unit need repair or service is discontinued, for company-provided units. No adjustment will be made in the monthly rental charge for customer-provided units during the period such unit is inoperable.

**PERSONAL AUTOMATIC PAGING (continued)**

A. Regulations (continued)

6. Initial Contract Period

Contract Periods - The initial contract period for service and facilities is one month.

B. General Service

1. Unlimited Service

A tone signal will be transmitted when a subscriber's number is dialed. This will be an indication to the subscriber to wait for a voice message.

C. Rates Monthly Rate

Paging Unit-Tone and Voice including battery charger, each	\$22.00
Paging Unit-Customer-Provided-Tone and Voice, each	\$15.00

## **IMPROVED MOBILE TELEPHONE SERVICE**

### A. Application of Tariff

This tariff applies to Improved Mobile Telephone Service furnished by the Mid-South Telephone Company, Inc. within the area reached by the base stations owned by the Mid-South Telephone Company, Inc.

### B. Regulations

#### 1. General

Improved Mobile Telephone Service (IMTS) is a communication service similar to Mobile Telephone Service, but it also includes the following features: (1) Full two-way local dial service; (2) Full dial capability on long distance telecommunications service originated by the mobile unit when operating through its base station of registry; (3) Automatic channel selection; and (4) Full duplex operation.

Improved Mobile Telephone Service also includes service through an Improved Mobile Telephone Service base station between a wire telephone or a mobile unit, and another station which is authorized by the Federal Communications Commission to communicate with the Improved Mobile Telephone Service base station, or between two such other stations.

In the application of regulations and rates, stations other than mobile units which are authorized by the Federal Communications Commission to communicate with a mobile telephone service base station are considered as mobile units.

#### 2. Availability of Service

Within the mobile service area which is defined as the entire area surrounding a landmobile base station within which satisfactory radio communications can be established and maintained between the base station and mobile units.

Improved Mobile Telephone Service is available on a 24-hour per day basis, subject to transmission, atmosphere, and like limitations, to landmobile units equipped for this service when within range of land radiotelephone stations through which such service is furnished.

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)****B. Regulations (Continued)****3. Provision of Equipment**

Mobile equipment may be provided by the customer, leased from the Company under private contract, or purchased from the Company under private contract, as desired by the customer. If furnished, installed and maintained by the customer, the equipment shall be properly licensed by the Federal Communications Commission and shall meet the required specifications of the Company.

All work of installation of lines or the provision of mobile telephone numbers furnished by the Company on the customer's premises and in the mobile unit necessary to the furnishing of service, is done by the Company. Lines or mobile telephone numbers furnished by the Company on the customer's premises and in the mobile unit are the property of the Company, whose agents and employees have the right to enter the premises and the mobile unit at any reasonable hour for the purpose of installing, inspecting or repairing, or upon termination of the service, of removing the lines or discontinuing the provision of the mobile number.

**4. Undertaking of the Company**

The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable equipment and rights for the construction and maintenance of the necessary circuits and equipment. In case of a shortage of equipment, applications for service will be filled in order of precedence as specified in "Order of precedence in adding mobile units" in this section of the tariff.

The Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

The Company provides no dispatching service. The mobile units in connection with this tariff, and the only mobile units that may be used in the Company system is push button dial mobile (or any unit that is compatible to the Company's base station), which connects to a telephone exchange and is listed as a telephone from that exchange.

The equipment is automatic and the Company accepts no responsibility for the transmission of signals or further intelligence.

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)****B. Regulations (Continued)****5. Obligation of the Customer**

The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the control of the equipment at the land radiotelephone station of the Company.

The customer is required to furnish, install and maintain the storage battery, adequate protected power supply and source, charging equipment and noise suppressors on his mobile unit required for the proper operation of the service, and the customer must provide housing for all equipment.

The customer is required to furnish and maintain adequate insurance to cover the cost of the mobile unit in the event of damage or loss and when the loss results from causes beyond the control of the customer, the customer will make available to the Company complete information relative to the causes thereof and will subrogate to the Company any right he may have, against any third persons, for such damage or loss.

**6. Limited Conversation**

The Company reserves the right to limit the length of conversation when necessary in time of emergency resulting in a shortage of facilities.

**7. Liability of the Company**

In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a pro-rate adjustment of the monthly service charge, and of any monthly equipment charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption, during the time said interruption continues in excess of forty-eight hours from the time it is reported to the Company or detected by the Company. For the purpose of administration, every month is considered to have thirty days. No adjustment will be allowed during the period the customer fails to return the mobile unit to the telephone company business office for repair.

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)****B. Regulations (Continued)****7. Liability of the Company (continued)**

When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

The Company is not liable for damages for any accident or injury occasioned by the mobile unit or by supplementary apparatus provided in connection therewith when such accident or injury is not due to the negligence of the Company.

The Company's liability arising from errors in or omissions of the directory listings shall be limited to any such charges for the directory listing and may be satisfied by a refund or credit not to exceed the amount of the guarantee and fixed charges for the directory listing during the period covered by the directory in which such error or omission occurs. No other liability shall attach to the Company.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, or of the telephone company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs.

**8. Payment of Service**

The customer is required to pay all charges for service in accordance with the Company's regular billing and collection practices.

**9. Advance Payments and Deposits**

Applicants for service who have no account with the telephone company or whose financial responsibility is not a matter of general knowledge may be required to make an advance payment, at the time the application is made, equal to the installation charges and one month's charges for the service provided. The amount of



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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)****B. Regulations (Continued)****9. Advance Payments and Deposits (continued)**

the advance payment is credited to the customer's account on the first bill rendered for the service.

The Company may, in order to safeguard its interest, require an applicant or a customer to make a suitable deposit not to exceed the total estimated charges for two month's service, to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the contract. In case of a cash deposit, interest as set forth by the Public Service Commission will be paid for the period during which the deposit is held by the Company, provided the period is one year or more.

**10. Use of Service and Facilities**

The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm, or corporation for such use, or in the collection, transmission or delivery of any communication for others.

**11. Service Agreement**

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Requests for additional service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the minimum contract period. The minimum contract period for service and facilities for the application of rates and charges is one month.

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)**

B. Regulations (Continued)

12. Defacement of Premises or Property

The Company is not liable for the defacement or damage to the mobile unit or customer's premises resulting from the existence of the Company's apparatus, and associated wiring thereon, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company.

In the event of damage or loss of mobile telephone apparatus or wiring installed by the Company, and when the loss results from causes beyond the control of the customer, the customer will make available to the Company complete information relative to the causes thereof and will subrogate to the Company any right he may have, against any third persons, for such damage.

13. Order of Precedence in Adding Mobile Units

When facilities in a given area are insufficient to permit furnishing mobile telephone service to all who desire such service, applications for service to new subscribers or to additional mobile lines of existing customers shall be filled in accordance with categories of precedence in the order listed below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

Category 1 - Public safety and health: official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

Category 2 - Carriers and utilities: contract carriers, common carriers, and public utilities (exclusive of taxicabs and livery service) for communications other than correspondence of the general public.

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)****B. Regulations (Continued)****13. Order of Precedence in Adding Mobile Units (Continued)**

Category 3 - Other public services: emergency repair organizations, not included in Category 1, protecting health and property, press associations, newspapers and broadcasting stations.

Category 4 - Physically handicapped: persons who, because of physical handicaps, operate specifically equipped vehicles and are unable to leave such vehicles without assistance.

Category 5 - Industrial: gas or oil producing or drilling operators, producers and distributors of fuel and lumber and other construction materials and equipment, food processing distribution and storage organizations, producers of substantial quantities of food, business concerns engaged in construction of housing and of public works, taxicabs and livery service.

**14. Denial and Restoral of Service**

In the event of abandonment of the equipment provided by the Company, the nonpayment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of the Company, or of the Communications Act of 1934, as amended, or of the rules and regulations of the Federal Communications Commission, the Company may either temporarily deny service, or terminate the contract.

When the service of a customer has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove the service has not been issued and completed, such service will be restored upon the payment of all charges due plus a restoral charge specified in "D. Installation Charges" following.

Upon the use of the service for the purpose of performing any service in competition with the service which the Telephone Company may now or hereafter furnish, the Company may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service and terminate the contract.

The Company reserves the right to terminate the contract

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)****B. Regulations (Continued)****14. Denial and Restoral of Service (continued)**

at any time and the right to remove and disconnect the service, or to suspend service for an indefinite period of time, at any time, for any reason. In the event the Company terminates the contract and removes its equipment from the customer's premises the Company shall refund to the customer all advance payments for monthly charges.

**15. Maintenance and Repair**

All ordinary expense for maintenance and repair of equipment provided by the Telephone Company, except as hereinafter set forth is borne by the Company. The customer will be responsible for damages to or loss of apparatus or wiring installed by the Company on mobile units when caused by his negligence but not for normal wear and tear. The customer may not rearrange, disconnect, remove or attempt to repair any equipment or wiring owned and installed by the Company or permit others to do so.

When the mobile unit or associated equipment requires repair the customer must return the unit to the Telephone Company business office. If the customer does not comply with this regulation and the Company must go the mobile site, the customer shall pay the Company \$20.00 per hour for each man from the time the Company personnel is ready to leave to the mobile telephone site and until the man is returned to the company vehicle, plus any applicable service connection charges as set forth under "Service Connection Charges".

16. Improved Mobile Telephone Service is furnished subject to the regulations set forth above and in addition to the regulations set forth above is subject to the rules and regulations as set forth in this tariff in Section VIII, "Rules and Regulations".

17. The subscriber is responsible for all monthly charges associated with the provision of mobile telephone service, upon discontinuance of service, until such time the mobile unit is returned to the telephone business office.

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**IMPROVED MOBILE TELEPHONE SERVICE (Continued)**

C. Rates

The following rates apply for mobile line access. Toll charges are not included in this amount. Toll charges shall be charged at the filed message toll rates of the Company or the connecting companies.

	<u>Monthly Rate</u>
Mobile line access charge, per line	\$45.00

Any unit, other than the basic unit, will be provided based on costs, if the requested unit is compatible with the system.

Customer-provided mobile units may be connected to the Company's facilities at the above rate per month and subject to all rules and regulations. If customer-provided units are connected to the Telephone Company's facilities the Telephone Company bears no liability for their repair or maintenance, nor will any adjustment be allowed for time out of service unless the Company's entire mobile service is out of service in excess of 48 continuous hours.

D. Installation Charges

Restoral of Service -- In the event service has been denied or suspended for the reasons set forth in "Regulations", restoral of service shall be \$ .00, plus any applicable service connection charges.

**MESSAGE TOLL TELEPHONE SERVICE**

Applicability

Applicable to message toll telephone service furnished or made available by the company between its points and points reached over facilities of connecting companies.

Territory

Between points in the State of Mississippi where the respective rate centers of such points are located in said state.

Mid-South Telephone Company, Inc. concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or canceled by either party. The Mid-South Telephone Company, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Mid-South Telephone Company, Inc., subject to the jurisdiction of the Mississippi Public Service Commission as it applies.

Exceptions

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC does not concur in the rates, rules and regulations governing Section A18.3.4, Volume Discounts as filed by South Central Bell Telephone Company.

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**SWITCHED DS1 SERVICE**

## A. General

Switched DS1 Service (SWDS1) provides digital exchange service at a DS1 level. SWDS1 includes a SWDS1 facility, common equipment, local exchange switching and trunks for access to the local exchange and toll networks. Each SWDS1 facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

## B. Definitions and Application of Services

## 1. SWDS1 Facility and Common Equipment

This element includes the digital facility between the customer's premises and the central office, transmitting at a rate of 1.544 megabits per second, and the common equipment necessary to interface each of the 24 channels into the central office switch. The SWDS1 signal provided to the customer's premises will be at the DS1 level.

## 2. Basic Trunks

## a. In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the customer.

## b. Out-Only Trunk

One-way trunk which only allows traffic originating from the customer to be transmitted to the central office switch.

## c. Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the customer.

## 3. Advanced Trunks

## a. In-Only Trunk with DID

In-only trunk with Direct Inward Dialing (DID) feature. Requires a DID trunk circuit termination.

## b. Out-Only Trunk

Out-only trunk with Outward Dialing Feature.

## c. Two-Way Trunk with DID

Two-way trunk with DID. Requires a DID trunk circuit termination.

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**SWITCHED DS1 SERVICE (Continued)**

## C. Terms and Conditions

1. SWDS1 is provided subject to the availability of central office facilities.
2. The type of SWDS1 facility installed will be determined by the Company.
3. Each SWDS1 facility enables the customer to install up to a maximum of 24 trunks per SWDS1 facility. The customer is billed for the actual number and types of trunks in service on each SWDS1 facility.
4. The minimum service period for the SWDS1 facility and common equipment is one month.
5. When Outward WATS, Two-Way WATS or 800 Service terminates on a SWDS1 facility, the Outward WATS, Two-Way WATS or 800 Service access lines are classified as basic trunks for the application of SWDS1 facility and common equipment rates and charges. Outward WATS, Two-Way WATS or 800 Service rates and charges also apply.
6. The following services will not be provided within the SWDS1 facility:
  - a. Local flat rate trunks and other access line services as described in Section 2.
  - b. Feature Groups A, B, C or D.
  - c. Other private line/access services and facilities unless specified herein.
  - d. Switched 56K Service.
7. Suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the SWDS1 facility and common equipment.
8. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the SWDS1 facility.
9. SWDS1 offerings are not available for use by FCC Part 90 and Part 22 carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.



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**SWITCHED DS1 SERVICE (Continued)**

D. Rates and Charges

1. SWDS1 will be provided at the following rates and charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
a. Stand alone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$225.00
b. Basic trunks each		
- In-only trunk (1)	\$102.00	Equal to
- Out-only trunk	\$102.00	PBX Trunk
- Two-Way trunk (1)	\$102.00	Rate
c. Advanced trunks each		
- In-only trunk with DID (2)	\$102.00	Equal to
- Out-only trunk with Outward Dialing	\$102.00	PBX Trunk
- Two-way trunk with DID (2)	\$102.00	Rate

2. Nonrecurring change charges apply per work order as follows:

<u>Trunk Change Charges (per line or trunk)</u>	<u>Nonrecurring Charge</u>
- Miscellaneous changes within the categories of basic or advanced.	Equal to the Business Service Ordering Charge (Premise Visit Required), plus Central Office.
- Change from basic trunks to advanced trunks or vice versa.	
- Add, change to or from, or rearrange hunting arrangement within a trunk group.	

(1) Trunk Hunting Lines is available at the rates and charges specified in this Catalog.

(2) Direct Inward Dialing Service monthly rates also apply, as specified in this Catalog.

**SWITCHED DS1 SERVICE (Continued)**

D. Rates and Charges (Cont'd)

3. Rate Stability Plan

- a. The Rate Stability Plan is an optional arrangement whereby subscribers who agree to continue to subscribe to SWDS1 for a designated period of time are guaranteed against Company-initiated changes in monthly rates for service during the designated period.
- b. Regular nonrecurring monthly charges, specified in Section D.1 preceding, apply except that the charges specified in Section D.1.a for the stand-alone SWDS1 facility and common equipment shall be replaced by that specified in Section D.3.g below.
- c. Rates and charges, specified in Section D.1 preceding, apply to all SWDS1 trunks. Any reduction of SWDS1 trunks during the term of the Rate Stability Plan will not reduce the monthly payments for SWDS1 trunks for the duration of the term.
- d. Any addition of SWDS1 facilities and common equipment to existing equipment with a Rate Stability Plan is permitted with charges as specified in Section D.2 preceding or a separate Rate Stability Plan.
- e. Any reduction of SWDS1 facilities and common equipment furnished under the Rate Stability Plan, will not reduce the Rate Stability Plan payments for the duration of the term unless otherwise specified.

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**SWITCHED DS1 SERVICE (Continued)**

D. Rates and Charges (Cont'd)

3. Rate Stability Plan (Cont'd)

f. Termination charges equal to the monthly recurring charges for the remaining life of the contract may apply if a Rate Stability Plan contract is terminated in whole or in part by the subscriber or is terminated for cause by the Company prior to expiration of the agreed-upon payment period.

g. Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

- All basic trunks or a combination of basic and advanced trunks.

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1.)	One-Year Term	\$770.00 (DS1N1)	\$210.00 (DS11)
(2.)	Two-Year Term	\$385.00 (DS1N2)	\$194.00 (DS12)
(3.)	Three-Year Term	None	\$185.00 (DS13)
(4.)	Five-Year Term	None	\$171.00 (DS15)

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**TELECOMMUNICATIONS SERVICE PRIORITY****A. General**

1. Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP missions).

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis, which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47.C.F.R.) and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede the tariff language contained herein.

2. The TSP program has two components: restoration and provisioning.
  - a. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  - b. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP service will be restored before provisioning new TSP services.

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**TELECOMMUNICATIONS SERVICE PRIORITY (Continued)****B. TSP Request Process****1. TSP Request Process - Restoration**

To request a TSP restoration priority assignment, a prospective TSP user must:

- a. Determine that its telecommunications service supports an NS/SP function under one of the following four TSP categories.
  1. National Security Leadership
  2. National Security Posture and U.S. Population Attack Warning.
  3. Public Health, Safety, and Maintenance of Law and Order
  4. Public Welfare and Maintenance of National Economic Posture
- b. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category (see 2.a above) and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
- c. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
- d. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT at the NCS website (<http://tsp.ncs.gov/>) for information on identifying a sponsor for TSP requests.
- e. Submit the SF 315 to the OPT.
- f. Notify the Company, upon receipt of the TSP Authorization Code from the OPT and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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**TELECOMMUNICATIONS SERVICE PRIORITY (Continued)****B. TSP Request Process (Cont'd)****2. TSP Request Process - Provisioning**

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user must:

- a. Certify that its telecommunications service is an emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- b. Verify that the Company cannot meet the service due date without a TSP assignment.
- c. Obtain approval from the invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

**C. Responsibilities of the End-User**

End-users or entities acting on behalf of the end-user must perform the following:

1. Identify telecommunications services requiring priority.
2. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years and must be done before expiration of the end-user's TSP Authorization Code(s).
3. Submit the TSP Authorization Code along with a service request to the Company. The TSP assignment is signified by the TSP Authorization Code.

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**TELECOMMUNICATIONS SERVICE PRIORITY (Continued)**

C. Responsibilities of the End-User (Cont'd)

4. Accept TSP services by the service due dates.
5. For services assigned priority levels, ensure (through contractual means or otherwise) the availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to-end service operation by the service due date and for continued operation. For services in the Emergency NS/EP category, ensure CPE and CPW for end-to-end service by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.
6. Pay the Company any authorized costs associated with priority services.  
Report to the Company any failed or unusable services with priority levels.
7. Report to the Company any failed or unusable services with priority levels.
8. Designate a 24-hour point of contact for each TSP request and appraise the OPT.
9. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
10. During certain emergencies, make TSP service requests verbally, but follow up with a written service order within two working days.

D. Responsibilities of the Company

The Company will perform the following:

1. Provide TSP service only after the receipt of a TSP Authorization Code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).
2. Revoke TSP services at the direction of the end-user or OPT.

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**TELECOMMUNICATIONS SERVICE PRIORITY (Continued)**

D. Responsibilities of the Company (Cont'd)

3. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
4. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
5. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
6. Confirm completion of TSP service order activity to the OPT.
7. Participate in reconciliation of TSP information at the request of the OPT.
8. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor, when acting as the prime contractor.
9. Ensure that other carriers supplying underlying facilities are provided, upon request, information necessary to implement priority treatment of facilities that support NS/EP services.
10. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to the service.
11. Disclose content of the NS/EP TSP database only as may be required by law.
12. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.



**TELECOMMUNICATIONS SERVICE PRIORITY (Continued)**

**E. Preemption**

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

**Non-TSP Services**

TSP services may be preempted to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

**F. Rates and Charges**

1. This charge applies in addition to all standard installation and service connection charges.
2. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
3. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
4. Facilities required by the Company for provisioning, restoration, or maintenance are exempt from the TSP rules.

Initial Service Charge, per line\*      \$104.02

Change in TSP Priority Code      Service Ordering Charge

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General

1. This tariff provides for the interconnection of local exchange services for MSPs.
2. The services described herein are for use by MSPs to interconnect their wireless or radio network to that part of the Switched Network owned by FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC
3. Except as noted, services provided in this section are subject to all general regulations applicable to the provision of service by the Company as stated in either section of this tariff.
4. These services are offered at the rates specified herein from central offices where necessary service options are available. The rates contained in this offering assumes the use of standard serving arrangements normally provided by the Company. Non-standard facility requirements, equipment or service options may be requested as a special assembly described in other sections of this tariff, and the rates for these arrangements will be applied in addition to those applicable in this tariff.
5. The services provided may be either Type 1 or Type 2 interconnections as described in Bellcore Technical Reference TR-NPL-000145.
6. These services may be arranged for one-way inward (to the MSP), one-way outward (from the MSP) and two-way signalling (Central Office (CO) trunk terminating equipment arranged for signalling to and/or from the MSP)

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

## A. General (Cont'd)

## 7. MSP Line and Trunk Pricing

- a. The price for a digital trunk termination used in providing DS1 service for twenty-four voice equivalent channel increments contemplates the termination of all twenty-four channels at the same Company switch and at the same physical location at the company switch. When the mixing of services on the same DS1 does not meet these requirements, the rates and charges for less than twenty-four voice equivalent channels are applicable.
  - b. The mixing of "line based" and "trunk based" services on the same DS1 is considered to be terminating service at two different physical locations at the Company. MSP lines, one-way outward MSP trunks and two-way MSP trunks are "line based" connections to the company switch. One-way inward MSP trunks, Type 1, Type 2A, Type 2B, and 800/DID Service Access trunks are considered "trunk based" connections to the company switch.
  - c. Service Type 1 and Type 2A connections terminate at different physical locations on a company switch, the mixing of these services on the same DS1 will be charged at the rates assigned for less than twenty-four voice equivalent channels.
8. The mileage to be used to determine the monthly rate for facilities is calculated on the airline mileage between the two locations involved.
  9. The conditions and rates specified in other tariffs for services which may be associated with these service types are in addition to those specified herein.

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

10. When Direct Inward Dialing (DID) is furnished in conjunction with these service types, it will be provided from COs where DID is offered and where adequate equipment is available. Rates specified herein will apply.
11. Directory listings for MSPs are provided in accordance with regulations and rates found in Section V.
12. The services provided under this tariff shall be used by the MSP only for the handling of traffic originating or terminating on the MSP's network in conjunction with its authorized services.
13. The services provided under this tariff may not be used, switched or otherwise connected together, except on an ancillary basis such as call forwarding, for the purpose of completing a call from one land line telephone to another land line telephone.
14. Subscribers of the MSP shall report all cases of trouble to the MSP. The MSP shall handle such trouble reporting and advise the Company.
15. Service and installation charges are included in the nonrecurring rates specified for services offered under this tariff.
16. Billing disputes must be communicated to the Company in writing within 30 days from the billing date. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from the receipt of such notification.

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

17. Usage Charges for Mobile Originating Traffic

- a. Charges apply to MSP subscriber originated calls terminating within the local calling area and intraLATA calls terminating within the serving area of the Company.
- b. Charges will not apply on calls to Company Business Offices, Directory Assistance, E911 Emergency Service, or operator assisted and other services for which a charge or surcharge already applies.

18. Optional Land to Mobile (LTM) Calling Plan.

- a. An optional LTM calling plan is available to the MSPs. The LTM option allows intraLATA Toll calls and calls which terminate outside the Company's Local Calling AREA (LCA) but within a 40 mile radius from the originating caller's wire center and telephone numbers served by the Company, and terminating in the MSP network to be excluded from the originating customer's bill. The MSP will pay the usage charge per Sch.V.A.21.2 in lieu of the charges which would have been applicable to the originating user.
- b. The LTM calling plan requires that an MSP dedicate an entire NXX for this option.
- c. Two options are available with the LTM calling plan. LTM - Option 1 provides whole minute upward rounding for each call and LTM - Option 2 provides for 1/10 minute upward rounding for each call. A MSP can have only one option for all accounts.

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

18. Optional Land to Mobile (LTM) Calling Plan. (Cont'd)

- d. Usage for LTM is billed by rounding each call according to the selected option totaling the time for all calls during the billing period, multiplying the total time by the appropriate rate per minute, and rounding the result to the nearest whole cent (eg. \$100.18 = \$100.20). For LTM Option 2, there is an initial period of 18 seconds for all calls and the additional period for all calls in 6 seconds.

19. Usage Charges - Miscellaneous

When the Company relies on data supplied by the MSP to prepare and render a bill to the MSP, a right of audit by the Company is reserved. The audit of the Call records shall be performed by an independent third party at the Company's discretion, but by no more than once a year. If the reported traffic is found to be understated by more than 5% (five percent), the MSP shall reimburse the company for the reasonable cost of the audit.

20. Miscellaneous Information - Types of Interconnection Service

- a. The MSP shall provide a voice intercept announcement of distinctive tone signals to the calling party when a call is directed to a number that is not assigned by the carrier.
- b. The MSP shall return answer supervision on all calls except that routed to certain recordings indicating network conditions.

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

20. Miscellaneous Information - Types of Interconnection Service (Cont'd)

- c. These services are four wire circuits using only multifrequency address pulsing with wink start operation and E&M supervision.
- d. Type 1 Interconnection
  - 1. A Type 1 interconnection is a connection between a Company and office and a MSP's point of termination. Within a Type 1 interconnection the MSP can establish connection to the Company's other CO's and other carriers through the connecting CO.
  - 2. The Trunk groups containing the Type 1 interconnection must be presubscribed to an interexchange carrier (IC) chosen by the MSP to complete interLATA calls. The MSP can access other IC's by using the 10XXX code.
  - 3. Selective class of Call Screening or Call Restriction Services are optional services available with Type 1 service, subject to the availability of suitably equipped CO's.
- e. Type 2A Interconnection
  - 1. A Type 2A interconnection is a connection between a Company access tandem or local tandem office to a MSP's point of termination. The MSP's switch acts like an end office.

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

20. Miscellaneous Information - Types of Interconnection Service (Cont'd)

e. Type 2A Interconnection (Cont'd)

2. The Type 2A interconnection can be optioned so that the MSP switch appears either an equal access end office or a non-conforming end office.
3. If a Type 2A interconnection is optioned for 2 way inward (to the MSP), dedicated NXX to the MSP is required.
4. Type 2A interconnection cannot be used to access DA (Directory Assistance), Operator Services or 911 Service.

f. Type 2B Interconnection

1. This type of connection is a connection between the Company end office to the MSP's point of termination. This type of connection provides a high usage route to/from NXX codes located in the end office.



PRICE CATALOG

FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC  
 P.O. Box 136, Rienzi, Mississippi 38865

EFFECTIVE: MAY 1, 2010

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**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

21. Rates & Charges

Unless otherwise specified, the following charges apply to Type 1 interconnection services.

	<u>Non Recurring Charge</u>	<u>Monthly Rate</u>
a. MSP Line	\$22.00	\$29.40
b. MSP TRUNK	\$22.00	\$35.90
c. Voice Grade Service		
1. Local Loop*		
(a) Local loop, 1st	\$335.00	\$45.00
(b) Local loop, each add'l**	\$145.00	\$45.00
2. Signalling		
(a) E & M (per loop)	\$44.00	\$10.00
3. CO Equipment Termination		
(a) Trunk Termination (per loop)	\$24.60	\$37.55
4. Interoffice Channels***		
(a) 0 through 8 miles, fixed charge (per channel)	\$96.00	\$30.00
(b) 0 through 8 miles, per airline mile or fraction thereof	—	\$2.05
(c) 9 through 25 miles, fixed charge (per channel)	\$96.00	\$30.00
(d) 9 through 25 miles, per airline mile or fraction thereof	—	\$2.05
(e) Over 25 miles, fixed charge (per channel)	\$96.00	\$30.00
(f) Over 25 miles, per airline mile or fraction thereof	—	\$1.95

\* A local loop extends from the carrier location to the serving wire center

\*\* Each additional loop from the same carrier location to the same wire center

\*\*\* Interoffice channels are required when the carrier requests connection to a wire center which is not the normal serving wire center for the carrier location

**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

21. Rates & Charges (Cont'd)

d. DS1 Service\*\*\*\*

1. Twenty Four Voice Equivalent channel increments

(a) Facilities

(1) Facilities are provided at the rates specified in rates specified in the South Central Bell Private Line Services Tariffs with which the Company concurs. Note that any service establishment fee for these services is applicable.

(b) Trunk Termination

	Non Recurring Monthly <u>Charge</u> <u>Rate</u>
(1) At the Company Switch \$204.25	\$90.00

2. Less than twenty four voice equivalent channel increments.

(a). Facilities

(1) Facilities are provided at the rates specified in the South Central Bell Private Line Services Tariffs with which the Company concurs. Note that any service establishment fee for these services is applicable.

\*\*\*\* DS1 Service denotes 24 voice grade channel encoded at 1.544 Mbps in accordance with the North America hierarchy of digital signal levels.

**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

21. Rates & Charges (Cont'd)

d. DS1 Service (Cont'd)

2. Less than twenty four voice equivalent channel increments (Cont'd)

(b) Channelization

(1) Channelization is provided at the rates specified in the South Central Bell Private Line Services Tariffs, with which the Company concurs. This will include a basic system of 24 channels at the CO, plus feature activation charges for the number of channels ordered.

(c) Voice grade trunk terminations

(1) When less than 24 channels are provided on DS1 Service, rates and charges for voice grade trunk terminations apply in addition to facility and channelization rates and charges, for one-way inward MSP trunks, Type 1, Type 2A and Type 2B circuits. A voice grade trunk termination applies for each channel activated.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) MSP Trunks		
(1) Direct Inward Dialing Termination	\$50.00	\$24.00
(b) Type 1, 2A or 2B circuits		
(1) Per voice equivalent channel activated	\$24.60	\$37.55

**INTERCONNECTION OF MOBILE SERVICE PROVIDERS (MSPs)**

A. General (Cont'd)

21. Rates & Charges (Cont'd)

e. Usage Rates

1. The following usage rates apply to mobile originated calls\* as defined in Sch.V.A.17

Rate per  
Min. of use  
 \$0.02353

2. The optional LTM calling plan is offered at the following rates:

Rate per  
Min. of use

- |     |  |           |
|-----|--|-----------|
| (a) | LTM - Option 1<br>(upward rounding to the next whole min.) | \$0.07977 |
| (b) | LTM - Option 2<br>(upward rounding to the next 1/10 min.)  | \$0.08979 |

f. NXX Establishment Charge

1. The following charge applies to the establishment of a dedicated NXX or the subsequent movement of that NXX to a different CO in the Company territory

	Non recurring <u>Charge</u>	Monthly <u>Rate</u>
(a) Per NXX established	\$4,300.00	N/A

\* Where the number of messages must be used for bill preparation, a per call charge of mobile originated traffic of \$0.0525 will apply.

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**ABBREVIATED DIALING - N11 SERVICE**

## 211 Dialing Service

## A. General

1. 211 Dialing Service ("211") is a three digit local dialing arrangement available in specified areas, with FRONTIER COMMUNICATIONS OF MISSISSIPPI, LLC ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission ("FCC") in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
2. 211 is available in Frontier Territory only. To provide access to a 211 number to end users in another company's territory or a CLEC's end user within the local calling area, the 211 subscriber must make appropriate arrangements with the other company or CLEC serving that territory.
3. The Local Calling Area of the 211 subscriber will be the Basic Local Calling Area as defined in Section II of this Tariff, as facilities permit. If local calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 Service first in time will be entitled to retain the 211 in the merged local calling area.
4. This service is furnished subject to the availability of the 211 number.
1. 211 can be delivered via regular exchange access line (by individual business lines, PBX trunks, etc.)
6. Limitations and use of service as stated in Section VIII of this Tariff apply.
7. Directory Listings may be provided for 211 at rates and regulations as specified in Section V of this Tariff.
8. Access to 211 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Credit Card, 3<sup>rd</sup> Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular – Type 2A
  - In addition, operator assisted calls to the 211 subscriber will not be completed.

(N)

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**ABBREVIATED DIALING - N11 SERVICE**211 Dialing Service (Cont'd)

## A. General (Cont'd)

9. The 211 subscribers is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
10. An "affiliate" of a 211 subscriber is any entity that directly, indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by," and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership off voting securities, by contract, or otherwise.  
  
If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all by one 211 number within 6 months of the merger or acquisition.
11. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service as described in Section V of this Tariff.
12. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

## B. Service Requirements and Conditions

1. All requests for 211 must be submitted in writing to the Mississippi Public Service Commission. The Commission will allocate 211 numbers in the BLCAs based upon requirements and/or standards established by the FCC.
2. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 number will be recalled and the number will be considered available for reassignment as specified in B.1. preceding. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

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**ABBREVIATED DIALING - N11 SERVICE**Dialing Service (Cont'd)

- B. Service Requirements and Conditions (Cont'd)
3. The 211 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 211 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 211 codes. If a recall is affected, the Company will work with all 211 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
  4. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections II and IV of this Tariff will apply.
  5. The 211 Dialing Service is provided where facilities permit.
  6. The 211 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach community information and referral services provided by dialing 211.
  7. 211 will be provided under the following conditions:
    - 7.a. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 211.
    - 7.b. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 211 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 211 Dialing Service.

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**ABBREVIATED DIALING - N11 SERVICE**Dialing Service (Cont'd)

## B. Service Requirements and Conditions (Cont'd)

- 7.c. The 211 subscriber is responsible for obtaining all necessary permission, licensed, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- 7.d. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of an resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
- 7.e. Suspension of 211 Dialing Serve as covered in Section V of this Tariff is not applicable for this service.
- 7.f. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.
- 7.g. A written notice will be sent to any 211 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.



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**ABBREVIATED DIALING - N11 SERVICE**Dialing Service (Cont'd)

- B. Service Requirements and Conditions (Cont'd)
8. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:
    - 8.a. The 211 subscriber will provide announcements. The Company will provide only the delivery of the call.
    - 8.b. 211 subscribers' sponsorship of any particular announcement of recorded program service shall not preclude another subscriber from sponsoring the same or similar announcement or recorded program service.
    - 8.c. The provision of access to the 211 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
    - 8.d. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded, advertising, and promotional expense.
    - 8.e. The 211 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
  9. The Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  10. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment owned or leased by the subscriber.

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**ABBREVIATED DIALING - N11 SERVICE**Dialing Service (Cont'd)

- C. Obligations of the Competitive Local Exchange Carrier (CLEC)
  - 1. In those instances where a CLEC provides 211 access to its end user within the local calling area, terms and conditions for 211 Dialing Service are as defined in the appropriate Interconnection Agreement.
    - 1.a. For purposes of providing a CLEC end user access to the 211 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 211 provider serving the local calling area.
    - 1.b. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.
- D. Application of Rates
  - 1.a. A Service Establishment Charge shall apply per basic local calling area.
  - 1.b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Service lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
  - 1.c. Applicable service order charges as specified in Section IV of this Tariff will apply, in addition to the following rates.
  - 1.d. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
  - 1.e. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic local calling area.
- 2. Charges applicable to the 211 Dialing Service Subscriber
  - 2.a. Service Establishment charge, per basic calling area:  
\$389.90 / NRC
  - 2.b. Central Office Activation, per Central Office:  
\$155.00 / NRC
  - 2.c. Change of Point-to Number by Subscriber, per Central Office:  
\$27.50 / NRC

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**ABBREVIATED DIALING - N11 SERVICE****811 Dialing Service**

## A. General

1. 811 Dialing Service ("811") is a three digit local dialing arrangement available in specified areas, with Frontier Communications, Inc. (Company), for delivery of general information via voice grade facilities. A One Call notification system is a communication system established by operators of underground facilities and/or state governments in order to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities. In accordance with FCC Order 05-59 March 10, 2005, issued by the Federal Communications Commission (FCC), the 811 code is assigned for access to the "National Abbreviated Dialing Code for contacting the State One Call Notification System". In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
2. 811 is available from Frontier Communications in Frontier territory only. To provide access to 811 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 811 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 811.
3. The Local Calling Area of the 811 Service subscriber will be the basic Local Calling Area defined in Section II of this Tariff, as facilities permit. If local calling areas are merged, and a 811 number exists in both areas, the 811 subscriber who established 811 first in time will be entitled to retain the 811 number in the merged local calling area.
4. This service is subject to the availability of 811 numbers.
5. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
6. Limitations and use of service as stated in Section VIII of this Tariff apply.
7. Directory Listings may be provided for 811 at rates and regulations at no charge.

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**ABBREVIATED DIALING - N11 SERVICE****811 Dialing Service (Cont'd)**

## A. General (Cont'd)

8. Access to 811 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
  - Inmate Service
  - 101XXXX
  - Cellular – Type 2AIn addition, operator assisted calls to the 811 subscriber will not be completed.
9. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.
10. An “affiliate” of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and “under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.  
  
If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.
11. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Number Identification service in 38 preceding.
12. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

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**ABBREVIATED DIALING - N11 SERVICE****811 Dialing Service (Cont'd)****B. Service Requirements and Conditions**

1. All requests for 811 must be submitted in writing to the Mississippi Public Service Commission. The Commission will allocate the 811 code in the specified BLCAs based upon requirements and/or standards established by the FCC.
2. Within 30 days of the number assignment, the 811 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company

If during this period, the 811 subscriber has failed to establish service or decides to discontinue service establishment, the 811 number will be recalled and the number will be considered available for reassignment as specified in preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

3. The 811 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is affected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6-month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
4. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections C and D of this Tariff will apply.
5. The 811 Dialing Service is provided where facilities permit.
6. The 811 subscriber should work separately with competing local providers to ascertain whether Type 1 cellular customer will be able to reach the "National Abbreviated Dialing Code for contacting the State One Call Notification System".

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**ABBREVIATED DIALING - N11 SERVICE**

811 Dialing Service (Cont'd)

B. Service Requirements and Conditions (Cont'd)

7. The 811 subscriber should work separately with cellular companies to ascertain that its end user customers will be able to reach the "National Abbreviated Dialing Code for contacting the State One Call Notification System" provided by 911.
8. 811 will be provided under the following conditions:
  - 8.a. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call 811.
  - 8.b. The customer will subscribe adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 811 Dialing Service.
  - 8.c. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  - 8.d. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander.
  - 8.e. Suspension of 811 as covered in Section V of this Tariff is not applicable for this service.
  - 8.f. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 811 number. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.

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**ABBREVIATED DIALING - N11 SERVICE****811 Dialing Service (Cont'd)****B. Service Requirements and Conditions (Cont'd)**

8.g. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

9. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply:

9.a. The 811 subscriber will provide announcements. The Company will provide only the delivery of the call.

9.b. 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

9.c. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

9.d. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

9.e. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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**ABBREVIATED DIALING - N11 SERVICE****811 Dialing Service (Cont'd)**

- B. Service Requirements and Conditions (Cont'd)
  - 10. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
  - 11. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with the Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.
- C. Obligations of the Competitive Local Exchange Carrier (CLEC)
  - 1. In those instances where a CLEC provides the 811 to its end user within the local calling area, terms and conditions for 811 are as defined in the appropriate Interconnection Agreement.
    - 1.a. For purposes of providing a CLEC end user access to the 811 provider within the local calling area, appropriate arrangements must be made by the CLEC with the 811 provider serving the local calling area.
    - 1.b. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.
- D. Rates and Charges
  - 1. Application of Rates
    - 1.a. A Service Establishment charge shall apply per basic local calling area.
    - 1.b. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises



**ABBREVIATED DIALING - N11 SERVICE**

811 Dialing Service (Cont'd)

D. Rates and Charges (Cont'd)

- 1.c. Applicable service order charges as specified in Section IV of this Tariff will apply, in addition to the following rates.
- 1.d. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
- 1.e. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic local calling area.

	<u>Non-Recurring Charge</u>	<u>S&amp;E</u>
Service Establishment Charge, per Basic Local Calling Area	\$389.90	811SO
Central Office Activation, per Central Office	\$155.00	811CO
Chance of Point-to-Number by Subscriber, per Central Office	\$27.50	811CC

**BUSINESS TRAFFIC STUDY SERVICE**

A. General

1. Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

B. Regulations

1. At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
2. A separate traffic study report is required for each access line, hunt line, or trunk group.
3. Business Traffic Study Service is available to business customers and only where technically feasible.
4. Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
5. Studies will not be performed on toll-free or pay-per-call type telephone numbers.
6. Studies are done in 7-day intervals.
7. Types of studies include (but are not limited to):
  - Line or Trunk Study
  - Remote Call Forwarding Study
  - Multiline Hunt Group Study

C. Rates

	<u>Monthly</u>
Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

**REMOTE CALL FORWARDING**

A. General

Remote Call Forwarding (RCF) Service provides automatic forwarding of all incoming calls placed to a RCF seven-digit number in one exchange to a terminating telephone number in another exchange.

B. Regulations

1. Remote Call Forwarding is available only in exchanges served by suitably equipped central offices to the extent that existing facilities are available.
2. Remote Call Forwarding is not offered where the terminating telephone service is Coin Telephone Service.
3. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
4. No assurance can be given that transmission will be fully satisfactory during operation of RCF.
5. Remote Call Forwarding is furnished upon condition that the customer contract for adequate RCF or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone service. If, in the opinion of the Telephone Company, additional RCF service or terminating facilities are needed, the customer will be required to subscribe to additional service or facilities. Should the customer refuse to subscribe to adequate RCF or terminating facilities, the RCF service is subject to termination.

C. Rates

1. The following rates and charges are in addition to the rates and charges for the terminating service and the equipment and the appropriate S6. charges.

Monthly Rates

Remote Call Forwarding	\$18.80 (I)
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2. Message Charges - Between the Remote Call Forwarding number and the terminating telephone number: The Remote Call Forwarding customer is charged the established direct dialed station-to-station message toll rate. In addition, these charges apply to person-to-person and collect calls made to the RCF number even though such calls might not be accepted at the answering location. This provision is necessary because such calls cannot be distinguished from paid toll calls or from local calls by the RCF equipment.

**MID-SOUTH AREA CALLING PLAN**

1. General

- A. Mid-South Area Calling Plan will be implemented in the Frontier Communications of Mississippi, LLC exchanges area by billing periods on or after the effective date of this tariff, at the access rates and usage charges as described in 2 and 3 following.
- B. This service is not available to Company-owned or customer-provided public and semi-public telephone subscribers.

2. Mid-South Area Calling Plan

- A. Mid-South Area Calling Plan is an optional offering for residence and business customers. The plan provides for local calling from the subscribers' home wire center to specific wire centers within a 55-mile radius based on airline mileage.
- B. The access line is provided at the following rate for current Touch-Tel (tone dialing) customers\*\*:

		<u>Monthly Rate</u>
1)	Residence One Party	\$11.85
2)	Business One Party	\$25.85
3)	Trunks	
	Combination (Two-way)	\$50.50
	Inward only	\$50.50
	Outward only	\$50.50

\* In addition to the Local Exchange Rates, a \$.13 surcharge for Hearing Impaired Services, as approved under PR# 90-UA-0156, is applicable.

\*\* As of January 1, 2008, Frontier is rolling the \$1.25 Tel-Touch charge for tone dialing into its residence and business access line rates for all current Tel-Touch customers and eliminating the separate charge for tone dialing.

**MID-SOUTH AREA CALLING PLAN (Continued)**

3. Usage Rates

- A. In addition to the Charges in 2.B. preceding, the following rates apply for all Mid-South Area Calling Plan usage and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association FCC Tariff No. 4.

All local calls are billed in accordance with the usage schedule following. Local usage for calls terminating in Bands A, B and C will not exceed \$20.00 for residence customers.

<u>Initial Mileage Bands Charge</u>	<u>Additional Minute Charge</u>	<u>Minutes</u>
A (0 miles)	\$.02	\$.01
B (1-10 miles)	.04	.04
C (11-16 miles)	.04	.04
D (17-22 miles)	.09	.07
E (23-30 miles)	.09	.07
F (31-40 miles)	.12	.10
G (41-55 miles)	.12	.10

4. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply except in Bands B and C to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.

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**MID-SOUTH AREA CALLING PLAN (Continued)**

5. In addition to the local calling area, Mid-South Area Calling Plan subscribers will continue to receive local calling for station-to-station sent paid calls completed to their county seat.  
  
Non-sent paid calls are charged at the established long distance and operator surcharge rates.
6. Customers desiring Trunk Hunting Service who subscribe to the Mid-South Area Calling Plan will be rated at the charges described in Schedule V, Sheet 30 Trunk Hunting Lines.
7. Calls completed with operator assistance within the local calling area will have usage charges and appropriate Operator Assisted Local Call surcharges applied (when applicable). Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances for dialed sent paid calls. (C)
8. Usage charges, only for calls completed within the local calling area, may be billed to numbers other than the Mid-South Area Calling Plan telephone. (C)
9. Service order charges are waived for customers who wish to change their usage package option.
10. All rules and regulations that appear in other sections of this tariff apply unless otherwise stated herein.

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LOCAL EXCHANGE SERVICE TARIFF

I. GENERAL – GUNTOWN

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Guntown Central Office and extended area service to Tupelo, Baldwin, Saultillo, Nettleton, Shannon and Verona at the flat rates shown below.

The rates for Local Exchange Service apply to all subscribers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

ROTARY RATES AND THEIR APPLICATION

Customers who do not subscribe to Tel-Touch (tone dialing) as of January 1, 2008 will be grandfathered at their current access line rates until they make a plan change, when they will be switched to Tel-Touch rates.

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Guntown which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41R (I)	\$14611*R (I)

- #- Plus applicable mileage charges
- \*- Plus applicable instrument charges
- R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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LOCAL EXCHANGE SERVICE

I. GENERAL – GUNTOWN

TEL-TOUCH RATES AND THEIR APPLICATION

As of January 1, 2008, Frontier is rolling the \$1.25 Tel-Touch charge for tone dialing into its residence and business access line rates for all current Tel-Touch customers and eliminating the separate charge for tone dialing.

A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Guntown which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

#- Plus applicable mileage charges

\*- Plus applicable instrument charges

R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.



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LOCAL EXCHANGE SERVICE TARIFF

II. GENERAL – HOULKA

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Houlka Central Office and extended area service to Houston and Bruce at the flat rates shown below.

The rates for Local Exchange Service apply to all subscribers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

ROTARY RATES AND THEIR APPLICATION

Customers who do not subscribe to Tel-Touch (tone dialing) as of January 1, 2008 will be grandfathered at their current access line rates until they make a plan change, when they will be switched to Tel-Touch rates.

A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Houlka which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

- #- Plus applicable mileage charges
- \*- Plus applicable instrument charges
- R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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LOCAL EXCHANGE SERVICE

II. GENERAL – HOULKA

TEL-TOUCH RATES AND THEIR APPLICATION

As of January 1, 2008, Frontier is rolling the \$1.25 Tel-Touch charge for tone dialing into its residence and business access line rates for all current Tel-Touch customers and eliminating the separate charge for tone dialing.

A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Houlka which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

#- Plus applicable mileage charges

\*- Plus applicable instrument charges

R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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LOCAL EXCHANGE SERVICE

III. GENERAL – RIENZI

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Rienzi Central Office and extended area service to Corinth and Michie, Tennessee at the flat rates shown below.

The rates for Local Exchange Service apply to all subscribers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

ROTARY RATES AND THEIR APPLICATION

Customers who do not subscribe to Tel-Touch (tone dialing) as of January 1, 2008 will be grandfathered at their current access line rates until they make a plan change, when they will be switched to Tel-Touch rates.

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Rienzi which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

- #- Plus applicable mileage charges
- \*- Plus applicable instrument charges
- R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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LOCAL EXCHANGE SERVICE

III. GENERAL – RIENZI

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Rienzi Central Office and extended area service to Corinth and Michie, Tennessee at the flat rates shown below.

The rates for Local Exchange Service apply to all subscribers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

TEL-TOUCH RATES AND THEIR APPLICATION

As of January 1, 2008, Frontier is rolling the \$1.25 Tel-Touch charge for tone dialing into its residence and business access line rates for all current Tel-Touch customers and eliminating the separate charge for tone dialing.

- A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

- B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Rienzi which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

- #- Plus applicable mileage charges
- \*- Plus applicable instrument charges
- R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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LOCAL EXCHANGE SERVICE

IV. GENERAL – TISHOMINGO

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Tishomingo Central Office and extended area service to Belmont, Iuka and Burnsville at the flat rates shown below.

The rates for Local Exchange Service apply to all subscribers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

ROTARY RATES AND THEIR APPLICATION

Customers who do not subscribe to Tel-Touch (tone dialing) as of January 1, 2008 will be grandfathered at their current access line rates until they make a plan change, when they will be switched to Tel-Touch rates.

A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Tishomingo which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$31.60*	\$31.10 R	\$30.60*R
RESIDENCE	\$18.85* (I)	\$16.41 R (I)	\$16.11*R (I)

- #- Plus applicable mileage charges
- \*- Plus applicable instrument charges
- R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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LOCAL EXCHANGE SERVICE

IV. GENERAL – TISHOMINGO

This tariff is governed, except as otherwise specified herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable monthly in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of Tishomingo Central Office and extended area service to Belmont, Iuka and Burnsville at the flat rates shown below.

The rates for Local Exchange Service apply to all subscribers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber.

TEL-TOUCH RATES AND THEIR APPLICATION

As of January 1, 2008, Frontier is rolling the \$1.25 Tel-Touch charge for tone dialing into its residence and business access line rates for all current Tel-Touch customers and eliminating the separate charge for tone dialing.

A. Within the Base Rate Area, i.e., the area outlined on the Base Rate Area Map of this exchange, which is filed herewith and made a part hereof, the following rates apply.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

B. Outside the area indicated in A, and within the exchange service area as shown in the Exchange Service Area Map of Tishomingo which is filed herewith and made a part hereof, the following rates apply, together with established mileage charges as specified in this section of the tariff, following.

	<u>One Party Line Access</u>	<u>Two Party Line Access</u>	<u>Four Party Line Access</u>
BUSINESS	\$32.85*	\$32.35 R	\$31.85*R
RESIDENCE	\$20.12* (I)	\$17.68 R (I)	\$17.38*R (I)

- #- Plus applicable mileage charges
- \*- Plus applicable instrument charges
- R- RESTRICTED TO EXISTING SERVICES ONLY, NO NEW SERVICES OFFERED.

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SERVICE CONNECTION CHARGES

I. DEFINITIONS

A. Service Charge for Connection, Move or Change of Service

The term Service Charge as specified herein and in other sections of this Tariff is defined as the non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging and furnishing of telephone service. Service charges are categorized as Service Ordering Charge and Central Office Line Connection Charge.

1. The Service Ordering Charge

- (a) The Service Ordering Charge with visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer's request for service to be completed at one time and a visit to the customer's premises is required to complete the requested work.
- (b) The Service Ordering Charge without visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer's request for service to be completed at one time and a visit to the customer's premises is not required to complete the requested work.
- (c) The Record Service Ordering Charge is the charge that applies to listing activity requested by the customer.

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SERVICE CONNECTION CHARGES

I. DEFINITIONS

A. Service Charge for Connection, Move or Change of Service (Continued)

1. The Service Ordering Charge (Continued)

The term "per customer request" as specified in (a) and (b) preceding means all work or service ordered by one customer to be performed or provided at the same time on the same premises on the same system. Where both business and residence service is furnished on the same premises, the "per customer request" treatment is applicable separately for each service. When more than one service ordering charge applies at the same time on the premises, only one service ordering charge with visit is applicable. The remaining service ordering charges will be without premises visit.

2. Central Office Line Connection Charge

The term "Central Office Line Connection Charge" applies to the charge for arranging an exchange line to provide service between the central office and the customer's premises and/or other premises where the service is to be terminated. The charge applies for work including but not limited to:

- (a) Making and changing connections or translations in the Central Office.
- (b) Making and changing connections in distribution facilities between the Central Office and the customer's premises, including necessary cross connections and line and station transfers.



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SERVICE CONNECTION CHARGES

I. DEFINITIONS

B. Installation Charge

An installation charge is a nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from a Service Charge applicable for establishing, moving or changing basic telephone service and is in addition to applicable Service Charges. An installation charge may sometimes be referred to as an "initial" or "nonrecurring" charge.

C. Termination Charge

A termination charge is a charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

D. Restoration and Suspension Charge

(a) A restoration charge is a charge applicable to restoring service following a denial of such service.

(b) A suspension charge is a charge applicable to suspending service temporarily at the request of the customer.

E. Maintenance of Service Charge

A Maintenance of Service Charge is a non-recurring charge applicable for each repair visit to a customer's premise in connection with a service difficulty or from customer premises inside wire not covered under Option I of the deregulated optional maintenance plan.

F. Record Service Order Charge

A Record Service Order Charge is a charge involving customer listing activity requested by the customer, which requires no Company Central Office or customer premises action (other than changes from nonpublished listing to a listed number).

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SERVICE CONNECTION CHARGES

G. Number Change Charge

A Number Change Charge is a charge which applies for a customer originated request for a change of telephone number, PABX or Centrex station number.

H. Standard Network Interface

The Standard Network Interface (SNI) is that point on the customer's premises where all premises services are connected to the telecommunications network. The Standard Network Interface is a weatherproof enclosure consisting of a protector, a standard registration program jack or equivalent and an entrance bridging device. The (SNI) will be placed at a location determined by the Company which is accessible to the customer.

I. Customer Premises Inside Wire

Customer Premises Inside Wire is that wire that runs between the Standard Network Interface where the Exchange Access Lines terminated and those standard jack terminations or equivalent, including the standard jack or equivalent, on the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line. Customer Premises Inside Wire will be provided and maintained by the customer subject to the provisions of Section IV of this tariff, Part 68 of the Federal Communication Commission's Rules and Regulations, applicable electrical codes and related Company practices.

J. Premises Work Charge

Premises Work is that work performed by a Company representative on a customer premises exclusive of work required to establish network access and includes but is not limited to service ordering and equipment handling. Therefore the appropriate charges for these work functions for residence and simple business applications is the respective Premises Work Charge. Additional charges may apply for services provided which are not tarified under this tariff.

K. Simple Business

The term Simple Business as specified herein is defined as business individual or party line basic exchange service which does not terminate in a communications system. The term Business Non-Key is synonymous with the term Simple Business.

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SERVICE CONNECTION CHARGES

II. SCHEDULE OF CHARGES FOR CONNECTING, MOVING OR CHANGING SERVICE

	<u>Residence</u>	Non-Key <u>Business</u>	Business or Residence <u>Key/PABX/Coin</u>
A. For connecting, moving, or changing service:			
(1) Service Ordering Charge, per customer request:			
(a) Premises Visit Required	\$18.00	\$28.00	\$28.00
(b) Premises Visit Not Required	8.00	16.00	16.00
(c) Premises Visit Orders Only	8.00	12.00	12.00
(2) Central Office Line Connection Charge, per central office line or trunk	11.00	17.50	17.50
(3) Premise Work Charge, per item	8.00	13.50	17.50
B. Number Change Charge Per Number **	6.00	7.00	7.00

\*\*Applies in addition to applicable service ordering charge.

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SERVICE CONNECTION CHARGES

III. APPLICATION OF CHARGES

A. General

1. Except as provided hereinafter, the following are subject to service charges:
  - a. All classes of main station access service
  - b. Switched Digital Services
  - c. Private Branch Exchange Trunks
  - d. Key System Trunks
  - e. Tie Lines
  - f. Wide Area Telecommunications Service (Intra-state)
  - g. Telephone Answering Service
  - h. Miscellaneous Service Arrangements
  - i. Mobile Telephone Service

B. Service Charges for Connection of New Service

1. Except as provided hereinafter, all requests for services requiring service ordering, central office line connection and premises work are subject to the appropriate charge(s) required to provide that service as provided for in the preceding schedule of charges.
2. Where the service desired requires more than one central office line connection charge or premise work charge, the sum of the separate charges for each function applies except as hereinafter provided. Service ordering charges apply as indicated in Definitions I.A.2 and I.J.
3. Service charges are not applicable to orders covering full or partial disconnections.

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SERVICE CONNECTION CHARGES

III. APPLICATION OF CHARGES (Continued)

B. Service Charges for Connection of New Service (Continued)

4. When service is re-established at a location which has been destroyed by fire or made untenable by fire, wind, or flood, service charges for connection, move or change will apply. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at the temporary location.
5. Service Charges for connection, move or change do not apply to telephone service previously provided over a Government System where there is no break in the continuity of service.
6. Service Charges may be required to be paid at the time of application for service.
7. On an intra-exchange extension or tie line circuit, a service ordering charge will apply, plus the central office line connection charge. Additional charges may apply for services provided which are not tariffed under this tariff.
8. Transfers of responsibility or change of name involving a change of responsibility should be handled in accordance with provision of Rules and Regulations, Transfer of Service Between Subscribers. If the change does not require central office line connection work or premise work, a Service Ordering Charge without premise visit is applicable. If the change does involve central office line connection work, premise work or number change, the charge for each element of the Service Charge will apply as appropriate.
9. Residence customers furnished PABX or Key equipment (except one-button telephone and keyless telephone equipped with external key for two line pick up) are subject to PABX or Key service charges.
10. For Intra-state Wide Area Telecommunications Service the application of service charges is identical to the application of service charges for business non-key, unless the WATS service is terminated in Key or PABX equipment, the Key or PABX Service Connection Charges will apply.
11. For Mobile Telephone service, the central office line connection charge plus the service ordering charge will apply.
12. Service ordering charges will not apply to subsequent orders for services placed within 30 days of initial order for Basic Local Exchange Service.
13. Installment billing is available for service order charges.

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SERVICE CONNECTION CHARGES

III. APPLICATION OF CHARGES (Continued)

B. Service Charges for Adding New or Additional Service and Equipment Other Than Central Office Lines

1. On orders for new items of equipment other than stations or central office lines and trunks the appropriate service ordering charge will apply plus any installation charge associated with the particular item being connected.
2. For rearrangement of drop wire and/or protector, a Service Ordering Charge and Central Line Connection Charge are applicable. Additional charges may apply for services provided which are not tariffed under this tariff.

C. Moving or Changing Existing Service or Equipment

1. For a customer originated change of telephone number or PABX, or Centrex station number, a Number Change Charge is applicable for each number changed plus the appropriate Service Ordering Charge.
2. For a change from residence to business service, without a number change, the business Service Ordering Charge (without visit) is applicable. For a change from business to residence, the residence Service Ordering Charge plus a residence Number Change Charge, is applicable. (When downgrading from a business to residence service the number must be changed.)
3. For a change from rotary dial service to Tel-Touch (tone dialing), the Service Ordering Charge and Central Office Line Connection Charges will apply.

D. Service Charges, Except Where Specifically Stated, Do Not Apply in the Cases Listed Below:

1. Changes required for the proper maintenance of the equipment or service.
2. Changes in telephone numbers made when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
3. For a change from Tel-Touch (tone dialing) to rotary dial service, no changes will apply. Any other work done at the same time will be at the applicable service charges.
4. For each of the cases listed in 1 through 3 above, any additional work done concurrently with excepted work will entail service charges applicable to that work.

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SERVICE CONNECTION CHARGES

III. APPLICATION OF CHARGES (Continued)

E. Installation Charge

Installation Charges where applicable are identified and presented throughout this tariff as a part of the offering of individual items of equipment or of service features.

G. Termination Charge

A Termination Charge is determined by applying the percentage of the unexpired portion of the Basic Termination Charge for the Initial Service Period, to the full Initial Service Period.

1. The Basic Termination Charge and the Initial Service Period are indicated in the section of this tariff covering the service items to which they apply.
2. When a subscriber discontinues one or more stations of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.
3. When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal. The termination charge in this event will not exceed the Basic Termination Charge.

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SERVICE CONNECTION CHARGES

III. APPLICATION OF CHARGES (Continued)

H. Minimum Service Charge For Willful Destruction of Telephone Lines or Equipment

BUSINESS, EACH VISIT \$35.00  
RESIDENCE, EACH VISIT \$35.00

When the Company is required to make a visit to the customer's premises for the purpose of correcting a trouble caused by willful destruction of the telephone lines or equipment, the minimum service charge will apply if another specific service charge does not apply. The Company undertakes to maintain and repair the facilities which it furnishes to customers, unless otherwise stated in this tariff. The customer is assessed the actual cost of each apparatus, equipment or lines destroyed due to malicious, willful and negligent damage. The customer may not, nor permit others, to rearrange, disconnect or remove any equipment or wiring installed by the Company, unless otherwise authorized in this tariff. If facilities are rearranged, disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.

I. Maintenance of Service Charge

The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment and/or facilities, or from customer premises inside wire not covered under Option I of the deregulated optional maintenance plan.

The following charges will apply:

RESIDENCE \$35.00\*  
BUSINESS \$35.00\*

A Maintenance of Service Charge will also apply for each repair visit to clear a trouble report that is caused by the subscriber's receiver being off-hook. The Company shall advise the individual requesting that the trouble be cleared that he will be charged if the trouble is caused by a receiver off-hook, rather than the customer who left his receiver off-hook. On party lines, the subscriber leaving the receiver off-hook will be charged. Other instances when the Maintenance of Service Charge will apply are specifically stated in this tariff.

\* rate for first hour, each additional hour or fraction thereof will be billed at the above charges.



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SERVICE CONNECTION CHARGES

III. APPLICATION OF CHARGES (Continued)

J. Restoration and Suspension Charges

In the event service is temporarily suspended for non-payment such service will be restored upon payment of all charges due.

Restoration charge of Service Order Premise Visit Not Required and a Central Office Line Connection charge, per central office line or trunk will apply for private lines disconnected in the central office. Restoration charge of a Service Order Premise Visit Required charge and a Central Office Line charge, per central office line will apply for party lines and private lines not disconnected in the central office.

Customers not reconnected within 10 calendar days from date of suspension will be treated as a new customer and appropriate service charges and a new deposit will apply.

When, at the request of a customer, service is temporarily suspended (fully or partially), a Service Ordering Charge will apply at the time of suspension.

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ELECTRONIC BILL PAYMENT PROGRAM

1. General

Frontier Online Bill Payment program is a voluntary program available to customers to view and/or pay their telephone bill on-line. Frontier customers can go to Frontieronline.com to register, view invoices and make payments. Once a customer registers for the service, a paper bill will continue to come for two months. After two months, the customer may opt to no longer receive a paper bill.

2. Regulations

- a. Frontier Online Bill Payment is a discretionary service.
- b. An email reminder will be sent to customer when their bill is available
- c. If the customer opts to receive only the electronic bill and not the paper bill, the monthly recurring charge will be waived.

3. Rates

	<u>Monthly</u>
Rate for Online Bill Payment with duplicate paper bill	\$2.00

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SUSPENSION OF BUSINESS AND RESIDENT SERVICE AT CUSTOMER'S REQUEST

General

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended.
2. The period of suspension must be for a minimum of one month. When the period of suspension is less than one month, the regular charges for service shall apply.
3. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.
4. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension.
5. The charge for the total suspension period may be collected in advance.
6. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
7. Suspension of service is permitted for a maximum of six months during any calendar year.

Application of Charges

1. Main Station Service
  - a. The charge for main station service during the period of suspension is 50 per cent of the rate regularly charged, except as modified in "1" preceding.
2. Charges as specified in Service Connection Charges, Restoration and Suspension Charges, will apply in addition to charges shown in 1 above. Applicable service order charge and central office line connection charge apply when service is re-established after vacation status.

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### CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES VISIT CHARGE

#### Rates

1. When a regular visit is required during normal working hours as a result of trouble caused by customer provided equipment, the charge billed will be the charge set forth under "Maintenance of Service Charge". A one-hour minimum charge will apply with time over the minimum being computed to the nearest fifteen minute increment.
2. When a premise visit is required during other than regular working hours, such as nights, Sundays or holidays, as a result of trouble caused by customer-provided equipment, the charge billed will be the charge set forth under "Maintenance of Service Charge".
  - a. Charges will begin and terminate from the time of departure from the nearest available maintenance personnel's permanent headquarters and his return thereto.
  - b. A two-hour minimum will apply with time over the minimum being computer to the nearest fifteen minute increment thereof.

#### Conditions

1. The following procedures will apply when the Company becomes aware of a trouble condition:
  - a. The Company will first endeavor to clear the trouble without a visit to the customer's premises.
  - b. If the location of the trouble cannot be determined as shown in "1 a" above, the Company will attempt to contact the customer by telephone. If the customer is so contacted, the Company will request the customer to disconnect the customer-provided equipment or facilities in order to determine the location of the trouble condition. If disconnection of the customer-provided equipment or facilities does not clear the trouble and a visit to the customer's premises is necessary and the trouble found is not the result of the customer provided equipment or facilities, no visit charge will apply.
  - c. If the customer does not or cannot disconnect the customer-provided equipment or facilities from the line, the Company will initiate a premises visit to establish the location of the trouble. If the source of the trouble is determined to be located in customer-provided equipment or facilities, or the results of the customer provided equipment or facilities, the appropriate visit charge will apply.
  - d. If a customer cannot be contacted, the Company may at its option temporarily disconnect the customer's service until the customer can be contacted and the trouble source determined. At such time the procedures as set forth under "b" and "c" above may apply.
  - e. Upon contact, the customer may request the Company to defer its visit until the customer has his customer-provided equipment or facilities tested, in which case, circumstances permitting, the Company will delay its visit for a reasonable time.
  - f. If the customer asks the Company to defer its visit in accordance to "e" above, and does not disconnect his equipment, repair or cause to be repaired his equipment or consent to a visit by the Company within a reasonable time, the Company has the right to take such action necessary for the protection of its facilities and shall immediately inform the customer of such action.
2. Visit charges described herein are in addition to all other charges billed to the customer by the Company as provided for in the tariff of this Company

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED FACILITIES

General

Facilities owned by the customer may be connected with the facilities of the Company to the extent and in accordance with the provisions following, when such connection is required by military necessity or public safety, or when the customer-owned facilities are in locations so hazardous, remote or inaccessible that the Company considers it undesirable to install and maintain its own facilities in such locations, or when otherwise provided for herein. All such connections of customer-owned facilities shall be made under and in accordance with the provisions of contracts made by and between the Company and the customer and must comply with Part 68 of the FCC Rules and Regulations.

1. The United States Government

a. The Department of Defense

Telephone facilities owned and maintained by the Department of Defense, serving establishments such as are used as military posts, navy yards, naval operating bases, flying fields, training centers, munition plants, arsenals, supply bases, military hospitals, navy hospitals, etc., operated and administered by the Department of Defense and commanded by military or naval authorities, may be connected with the exchange and toll facilities of the Company.

b. United States Coast Guard

Telephone facilities owned and maintained by the United States Coast Guard, serving coastal areas, operated and administered by the Coast Guard and commanded by the Coast Guard authorities may be connected with exchange and toll facilities of the Company.

c. United States Forest Service

Telephone facilities owned and maintained by the United States Forest Service in areas in or adjacent to national forests, and operated and administered by the forest service, may be connected with exchange and toll facilities of the Company.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTION WITH CERTAIN CUSTOMER-PROVIDED FACILITIES (Continued)

2. Powder manufacturing plants, state and federal prisons and other locations of an inaccessible or hazardous nature or where national security is involved.

Telephone circuits owned and maintained by a customer, located on his property in inaccessible or hazardous locations such as powder manufacturing plants, state and federal prisons, etc., or where national security is involved, will be connected to a local or toll central office line to form a through connection only through manual switching equipment or an attendant's position of dial PABX equipment furnished to the customer by the Company. Such equipment or position may be located at either or both ends of the customer's circuit.

3. Connections of Certain Facilities of Power, Pipe Line and Railroad Companies

Except as otherwise provided following, telephone facilities of an electric power company, an oil, oil products or natural gas pipe line company, or a railroad company provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions provided elsewhere in this section of the tariff, be connected with the telecommunications network, for the following purposes:

- a. in cases of emergency involving safety of life or property;
- b. in cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity, or reliability of railroad service to the public, and related to the movement of passengers, mail, property, or equipment by railroad, or the repair, maintenance, or construction of railroad rights-of-way, structures or equipment;
- c. in cases where the customer facilities serve locations where it is impractical because of hazard or inaccessibility for the Company to furnish its facilities; and
- d. during an interim period in cases where the customer has arranged for replacement of said customer facilities with facilities of the Company.

Telephone circuits of such companies will be connected to a local or toll central office line to form a through connection only through manual switching equipment or an attendant's position or dial PABX equipment furnished to the customer by the Company. Such equipment or position may be located at either or both ends of the customer's circuit.

Connection of a telephone circuit of such companies as specified in 2, 3, or 4 preceding may be established at either end of such circuit, but shall not be established at both ends simultaneously.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTION OF REGISTERED EQUIPMENT

1. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Customer-provided registered terminal equipment, registered protective circuitry and registered communications systems may be directly connected at the customer's premises to the telecommunications network subject to Part 68 of the Federal Communications Commission's Rules and Regulations, as provided in this section of the tariff.

- a. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.

The company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

- b. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the Registration Number and Ringer Equivalence Number for the registered equipment and the company-provided standard jack required.
- c. The customer shall not connect registered equipment to a Company line if:
1. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company, or
  2. the ringer is not of a type designated by the Company as suitable for that particular line.
- d. Unless a specific waiver has been granted by the Federal Communications Commission or except as otherwise provided in "e" following, all connections of registered equipment to services furnished by the Company shall be made through company-provided standard jacks; or, in the case of registered communications systems, through standard jacks wired in other than a standard manner, when such nonstandard wiring of the jack is agreed to by the Company.
- e. The requirement for the use of standard jack as described in "d" preceding is waived for registered equipment which is located in hazardous or inaccessible locations.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTION OF REGISTERED EQUIPMENT (Continued)

2. Premises Wiring Associated With Registered Communications Systems Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.
  1. Fully-Protected Premises Wiring is premises wiring which is:
    - a. No greater than 25 feet in length (measured linearly from the point where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.
    - b. A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.
    - c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.
    - d. Electrically behind registered equipment, system components or protective circuitry, which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.
  2. Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.
  3. Unprotected Premises Wiring is all other premises wiring.



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### CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

#### CONNECTION OF REGISTERED EQUIPMENT (Continued)

##### 2. Premises Wiring Associated With Registered Communications Systems (continued)

Customers who intend to connect premises wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the FCC Rules and Regulations or as otherwise authorized by the FCC.

The Company may invoke extra-ordinary procedures specified in Part 68 of the FCC Rules and Regulations where one or more of the following conditions are present:

1. Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the FCC Rules and Regulations is likely.
2. A failure has occurred during acceptance testing for imbalance.
3. Harm has occurred, and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the FCC Rules and Regulations.

In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring installations as set forth in Part 68 of the FCC Rules and Regulations.

#### RESPONSIBILITY OF THE CUSTOMER

The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communications systems shall require change in or alteration of the equipment or services of the Company, unless that change or alteration is specifically permitted under the provisions of this tariff, or cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Company that a customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

The customer shall be responsible for the payment of a Maintenance of Service Charge as provided in "Service Connection Charges" for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

The customer indemnifies the Company against and holds the Company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability, in law or in equity, of every kind and nature whatsoever (including, without limiting the generality of the foregoing, losses, claims, demands, causes of action, damages, costs or liability for libel, slander, fraudulent or misleading advertising, invasion of the right of privacy, or infringement of copyright or patent) arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act or omission of the customer or the calling party while using or attempting to use facilities furnished by the Company or arising from combining with, or using in connection with facilities of the Company, any equipment or systems of the customer.

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### CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

#### RESPONSIBILITY OF THE COMPANY

Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided terminal equipment or communications systems, or (3) address signaling where such signaling is performed by customer provided signaling equipment, or (4) installation, operation or maintenance of any customer-provided equipment.

The Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services.

The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, as determined by the Company, in writing, to allow the customer an opportunity to maintain uninterrupted service.

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### CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

#### VIOLATION OF REGULATIONS

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

#### DEFINITIONS

##### GRANDFATHERED COMMUNICATION SYSTEMS

The term "Grandfathered Communications Systems" as used in this section, denotes customer-provided communications systems (including their equipment, premises wiring and protective circuitry if any) connected at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without telephone company-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

##### GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEM

The term "Grandfathered Connections of Communications Systems" as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

DEFINITIONS (Continued)

GRANDFATHERED TERMINAL EQUIPMENT

The term "Grandfathered Terminal Equipment" as used in this section, denotes customer-provided terminal equipment (including protective circuitry if any) connected at the customer's premises, in accordance with any telephone company's tariffs, and that is considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without telephone company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT

The term "Grandfathered Connections of Terminal Equipment" as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the FCC Rules and Regulations because such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to July 1, 1979 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

REGISTERED EQUIPMENT

The term "Registered Equipment" as used in this section, denotes equipment which complies and has been approved within the Registration provisions of Part 68 of the FCC Rules and Regulations.

EQUIPMENT-TO-EQUIPMENT CONNECTION

The term "Equipment-to-Equipment Connection" as used in this section, denotes the connection of equipment, which by itself is unregistrable for direct use with the telecommunications network, but is registrable or usable with host terminal equipment or communications systems which in turn may be registered in accordance with Part 68 of the FCC Rules and Regulations for direct connection to the telecommunications network.

SERVICE TERMINATING ARRANGEMENT

The term "Service Terminating Arrangement" as used in this section, denotes company-provided equipment which terminates exchange telephone service, used for Long Distance Message Telecommunications Service (LDMTS) or Wide Area Telecommunications Service (WATS) at a customer's premises. The "Service Terminating Arrangement" provides a clearly delineated interface which facilitates the design, isolation, and testing of LDMTS or WATS. Where a protective connecting arrangement is required, the "Service Terminating Arrangement" is provided as part of the protective connecting arrangement.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

INTERPOSITIONING OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

Interpositioned customer premises equipment arrangements (i.e., arrangements of terminal equipment and communications systems) are those arrangements which require that company-provided equipment gain access to the telecommunications network through customer-provided equipment. Customer-provided equipment may be interpositioned at the customer's premises either between the company provided equipment and the telecommunications network or between items of company-provided equipment.

Company-provided equipment will be furnished in an interpositioned configuration for use with telecommunications service in accordance with the following:

1. Customer-provided equipment to be connected in an interpositioned configuration must meet the requirements of Part 68 of the FCC Rules and Regulations.
2. The connections between equipments of the interpositioned configuration must conform to recognized standard interfaces such as those specified by the Electronics Industries Association (EIA) or authorized by Part 68 of the FCC Rules and Regulations.
3. The interpositioning must occur at the same premises where the associated telecommunications service is terminated.
4. Any premises wiring which is provided by the customer must be provided in accordance with provisions of Part 68 of the FCC Rules and Regulations.
5. The Company reserves the right to determine whether or not any individual interpositioned configuration is technically feasible and compatible with company-provided services and equipment; however, if such a configuration is provided:
  - a. The Company makes no representation as to the quality of transmission over an interpositioned configuration. Maintenance responsibility for company-provided equipment so connected is limited to assuring that the company-provided equipment is functioning properly.
  - b. When interpositioned connections are made, it shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment with company-provided services and equipment.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

EQUIPMENT-TO-EQUIPMENT CONNECTIONS

Equipment-to-equipment connections, as defined in definitions preceding, will only be permitted with company provided host terminal equipment and communications systems when:

1. The supplier of the added equipment insures compliance of the combined host and added equipment, including wiring, with Part 68 of the FCC Rules and Regulations and provisions of this tariff.
2. Connection of the added equipment to the host is made through a company-provided interface which:
  - a. Provides all points of connection between the added equipment and wiring internal to host equipment housings.
  - b. Permits reasonable trouble isolation, as determined by the Company.
  - c. Is otherwise acceptable to the Company for the specific connection to be accomplished.
3. Such permission does not necessitate disclosure, by the Company, of information which is proprietary in nature.
4. The customer subscribing to the host notifies the Company of the added equipment and the host terminal equipment or communications system to which such added equipment is to be connected, in advance of such connection, and agrees to notify the Company when such added equipment is permanently disconnected.

The Company reserves the right to not allow, or to require disconnection of, an equipment-to-equipment connection to any company-provided host terminal equipment or communications system for reasons including, but not limited to:

1. Incompatibility of a specific equipment-to-equipment connection with the design and/or functioning of a specific host or impairment in the performance of a specific host following such connection.
2. Inability to accommodate an equipment-to-equipment connection without manufacturing or other modifications to the host which, in the opinion of the Company, are unwarranted.

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### CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

#### EQUIPMENT-TO-EQUIPMENT CONNECTIONS (Continued)

Rates and charges for equipment-to-equipment connections to company-provided host terminal equipment and communications systems will be based on the costs attributable to the specific connection and/or disconnection involved.

The customer subscribing to the host will be responsible for the payment of the Maintenance of Service Charge as specified in "Service Connection Charges", of this tariff for visits by a Company employee to the customer's premises in response to a service difficulty or trouble report resulting from the addition of customer-provided equipment to company-provided host terminal equipment or communications systems.

#### CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

##### Direct Connections

##### Grandfathered Terminal Equipment and Communications Systems

Grandfathered terminal equipment and communications systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules and Regulations, subject to the following:

1. The customer shall notify the Company when such grandfathered terminal equipment is to be connected and shall notify the Company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;
2. all such connections are made through company-provided standard jacks or are otherwise connected by the Company;
3. all such connections shall comply with the minimum protection criteria following;
4. premises wiring shall conform to Part 68 of the FCC Rules and Regulations;
5. no changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer;

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

Direct Connections (Continued)

Grandfathered Terminal Equipment and Communications Systems (cont'd)

6. additions to grandfathered communications systems may be made without registration of any additional equipment involved if:
  - a. equipment so added is being reconnected, i.e., was previously directly connected prior to January 1, 1980, in accordance with telephone company tariffs; and
  - b. such additions comply with the provisions of (1) through (5) preceding.
7. additions of registered equipment to grandfathered communications systems are subject to the provisions of this section preceding.

Customer-provided terminal equipment and customer-provided communications systems connected to the telecommunications network via customer-provided grandfathered protective circuitry are subject to the provisions preceding.

Connections Through Connecting Arrangements Provided by the Company

General

1. Basis of Connection
  - a. Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with "b" below may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the FCC Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the Company subject to their availability, at the rates and charges specified in this section.
  - b. Equipment-to-equipment connections made prior to July 1, 1980, may remain connected and be moved and reconnected for the life of such devices or system components (and may be modified only in accordance with Part 68 of the FCC Rules and Regulations), or for the life of the company-provided terminal equipment or communications system. Connecting arrangements used for reconnection of such customer-provided devices or system components will continue to be provided by the Company, subject to their availability, at the rates and charges specified in this section.



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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

Connections Through Connecting Arrangements Provided by the Company (Continued)

General (continued)

1. Basis of Connection (continued)

- c. Customer-provided communications systems which are not subject to Part 68 of the FCC Rules and Regulations may be connected in accordance with this section. Company-provided connecting arrangements are furnished for the connection of such systems at the rates and charges specified in this section.
- d. Separate, identifiable and discrete protective circuitry (i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the FCC Rules and Regulations.

2. Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the Company, except that:

- a. Customer-provided tone-type address signaling is permissible through a company-provided connecting arrangement. When the customer has the capability to originate calls by means of such instruments and special central office facilities exist, the rates and charges for Tel-Touch Service specified in this tariff apply.

3. Grandfathered Connections of Terminal Equipment

A. Data Terminal Equipment

Subject to the provisions of "1.a" preceding, customer-provided data terminal equipment (including telephotograph equipment) may be connected at the customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the Company in accordance with the following:

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

3. Grandfathered Connections of Terminal Equipment (Continued)

A. Data Terminal Equipment (continued)

1. The customer shall furnish the equipment which performs the functions of:
  - a. conditioning the data signals generated by the customer-provided terminal equipment to signals suitable for transmission by means of Company services, and
  - b. conditioning signals transmitted by means of Company services to data signals suitable for reception by customer-provided equipment.
2. The customer-provided data terminal equipment must comply with the minimum protection criteria specified in this section following.
3. Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

B. Voice Terminal Equipment

Subject to the provisions of "1.a" preceding, customer-provided voice terminal equipment may be connected at the customer's premises to the telecommunications network in accordance with the following:

- a. The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the Company. In accordance with this tariff, a connecting arrangement is not required for the connection of Attested Equipment or Conforming Answering Devices.
- b. Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

3. Grandfathered Connections of Terminal Equipment (Continued)

B. Voice Terminal Equipment (continued)

- c. The customer-provided voice terminal equipment must comply with the minimum protection criteria specified in this section following.

4. Grandfathered Connections of Communications Systems

Subject to the provisions of "1.a" preceding, customer-provided communications systems may be connected at the customer's premises to the telecommunications network in accordance with the following:

- a. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.
- b. The provisions relating to minimum protection criteria set forth in this section following shall apply to the connection of customer-provided communications systems.

Minimum Protection Criteria for Electrical Connections

To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12 dB below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer location but in no case shall it exceed one milliwatt.

To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:

1. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 dB below the power of the signal as specified above.
2. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
3. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.
4. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
5. The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.

To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2,450 to 2,750 Hertz band. If signal power is in the 2,450 to 2,750 Hertz band, it must not exceed the power present at the same time in the 800 to 2,450 Hertz band.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

Attested Equipment Connected Prior to July 1, 1980

Until July 1, 1980, customer-provided headsets and non-powered conferencing equipment which met the standards and procedures set forth by the Company for Attested Equipment may be connected at the customer's premises to the telecommunications network in accordance with (1) through (5) following. Such equipment may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

1. The connection shall be made through an interface termination (e.g., headset jack) provided by the Company.
2. The identification number issued by the Company to the manufacturer or supplier must appear on each unit of Attested Equipment utilized.
3. Customers must notify the Company of their intention to connect Attested Equipment. Such notification must include the identification number of the equipment and the location at which that equipment is to be used.
4. Attested Equipment may not:
  - a. be connected to a source of electrical power which is external to the telecommunications network;
  - b. be grounded;
  - c. perform any network control signaling functions prior to and including the establishment of the intended transmission path;
  - d. have amplification in the transmission path (other than single ended terminal devices with maximum gain limited so that the output power meets the minimum protection criteria set forth in the preceding); and
  - e. use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with the interface terminations provided by the Company.
5. Attested Equipment must comply with the minimum protection criteria set forth in the preceding "Minimum Protection Criteria for Electrical Connections".

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

Attested Equipment Connected Prior to July 1, 1980 (continued)

In the event Attested Equipment bearing an identification number does not meet the requirements set forth by the Company, the customer using such Attested Equipment shall either disconnect the equipment from the Company service or arrange for connection of the equipment in accordance with the preceding.

Conforming Answering Devices Connected Prior to July 1, 1979

Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the Company for Conforming Answering Devices and which were connected at the customer's premises to the telecommunications network prior to July 1, 1979, in accordance with (1) through (5) following, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified.

1. Customers shall notify the Company of their intention to connect Conforming Answering Devices. Such notification shall include the location at which the Conforming Answering Device is to be used as well as its conformance number.
2. The Conforming Answering Device shall only be connected by means of a jack or jack arrangement provided by the Company.
3. The Conforming Answering Device shall be operated and maintained in accordance with those instructions furnished with such Conforming Answering Device as required by the Company.
4. Conforming Answering Devices may not:
  - a. be used to transmit or receive data signals;
  - b. be used to originate calls.
5. The Conforming Answering Device shall comply with the minimum protection criteria set forth in "Minimum Protection Criteria for Electrical Connections".

In the event that an answering device bearing a conformance number does not meet the requirements of the Company for Conforming Answering Devices, the customer using such answering device shall either disconnect the device from the Company service or arrange for connection of the device in accordance with "Connections of Registered Equipment" preceding.

## CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

## CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

Acoustic or Inductive Connections

Customer-provided voice or data terminal equipment (including telephotograph equipment) and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the Company.

Customer-provided tone-type address signaling is permitted through such connections; however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

Accessories

Customer-provided accessories may be used with telecommunications services provided that such accessories comply with the provisions preceding.

Connections of Customer-Provided Communications Systems Not Subject to Part 68 of the Federal Communications Commission's Rules and Regulations

Customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations may be connected with telecommunications services in accordance with "a, b and c" following. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

- a. The connection is made through a connecting arrangement furnished by the Company.
- b. The connection is:
  1. Through switching equipment, or
  2. Through a network control signaling unit and connecting arrangement furnished by the Company, or
  3. Directly to the company-provided connecting arrangement if the customer-provided communications system is arranged to promptly return the exchange telephone service or WATS line to an idle (on hook) state if the system fails. The customer shall then notify the Company of the failed condition.
- c. The provisions relating to minimum protection criteria set forth preceding shall apply to the connection of customer-provided communications systems.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (Continued)

Connections of Customer-Provided Terminal Equipment to Services Specifically Exempted from the Federal Communications Commission's Registration Program

Customer-provided terminal equipment may not be connected to services specifically exempted from the Federal Communications Commission's Registration Program. Such services are public coin telephone service.

Connections of Service Station Lines and Facilities Furnished by the Customer Which Involve Hazardous or Inaccessible Locations

Except as otherwise provided below, service station lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.

Customer-provided terminal equipment and communications systems connected to the telecommunications network in accordance with above prior to January 1, 1980 may remain connected and be moved and reconnected for the life of the equipment without registration unless subsequently modified. New installations of customer-provided terminal equipment and communications systems subject to Part 68 of the FCC Rules and Regulations must be connected to the telecommunications network in accordance with "Connections of Registered Equipment" preceding.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS

1. General Provision

Communications systems provided by the Other Common Carrier hereafter referred to as the OCC, may be connected with the facilities furnished by the Company for exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service as specified in 2 through 8 following.

2. Responsibility of the Customer

Where exchange, Long Distance Message Telecommunications Services, and Wide Area Telecommunications Service are available under this tariff for use in connection with OCC-provided communications systems, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the OCC-provided systems do not endanger the safety of Company employees or the public; damage, require change in, or alteration of, the equipment or other facilities unless the change or alteration is specifically permitted under the provisions of "Equipment-to-Equipment Connections" of this tariff; impair the operation of the telecommunications system or otherwise injure the public in its use of Company's services. Upon notice from the Company that the OCC-provided system is causing or is likely to cause such hazard or interference, the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

The customer shall be responsible for payment of Maintenance of Service Charge, as set forth in "Service Connection Charges" for each repair visit by the Company to the premises of the customer where the service difficulty results from the use of the equipment, facilities, or services provided by an Other Common Carrier.



## CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS  
(Continued)3. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional capability of the network control signals and the switching equipment involved. To assure such continuing capability, network control signaling (except customer-provided tone-type address signaling through a company provided or OCC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company or the OCC.

4. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer

Other Common Carrier-provided communications systems (including channels derived from such systems) analog, not exceeding voice or digital, may be connected with exchange, Long Distance Message Telecommunications Services, or Wide Area Telecommunications Service at the premises of the customer, provided that the connection is made only through a Service Terminating Agreement in one of the following ways:

- a. The connection is either through equipment which effects such connection externally to a company provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving or through direct electrical connection in accordance with "b" or "c" below.
- b. Where the connection with the OCC-provided communications systems involve direct electrical connection to the facilities furnished by the Company for exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service, such connection shall be made:
  1. Through switching equipment,
  2. Through a channel derivation device, or
  3. Directly to the Service Terminating Arrangement.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS  
(Continued)

4. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer (continued)
  - c. Where the connection is made by means of switching equipment provided by the customer, or by means of a channel derivation device provided by the customer, such switching equipment or derivation device, and the facilities provided by the OCC shall be treated as a customer-provided communications system and the regulations applicable to the connection of customer-provided communications systems shall apply, as set forth in "Connections of Registered Equipment" and "Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems".
  - d. Connection may be made if the forms of electrical communication are the same and consistent with those for which the company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.
  - e. The rates and charges for connection with OCC-provided communications systems shall be the same as those that would apply if Company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OCC for the services and channels which it provides.
  - f. The customer has a requirement to communicate over the WATS line to or from the premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies. Other Common Carrier-provided communications systems which are connected directly to the Service Terminating Arrangement must terminate only in that WATS same state subdivision in terminal equipment or a multiline terminating system.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS  
(Continued)

5. Conditions for Connection of Other Common-Carrier-Provided Communication Systems at the Premises of the Company

- a. Communications systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be directly connected at the premises of the Company with exchange service or Long Distance Message Telecommunications Service furnished by the Company to the same customer, provided such connections are made through:
  1. Individual exchange lines or PABX trunk exchange lines to permit communications via the OCC-provided communications system, to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made.
  2. Centrex control switching equipment furnished in accordance with other provisions of this tariff.
- b. Communications systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be connected at the premises of the Company with WATS furnished by the Company to the same customer, provided the connection is made through:
  1. Centrex control switching equipment furnished in accordance with other provisions of this tariff.
  2. Common control switching arrangements or a switching center for enhanced private switched communications services in accordance with Section 4 of Tariff FCC No. 260.

The connections specified above shall be made only if:

- a. The customer has a requirement to originate or terminate communications over the WATS line to or from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies; and
- b. The form of electrical communications are the same and consistent with those for which the company-provided service is provided.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS  
(Continued)

5. Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Company (continued)
  - c. Channels (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC, to a customer may be connected with WATS arranged for outward service furnished by the Company to the same customer, at the WATS central office which normally serves the customer's premises provided that:
    1. The customer has a requirement to originate communications over the WATS line from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies;
    2. Connection shall be made only if the forms of electrical communications are the same and consistent with those for which the company-provided service is offered;
    3. Such OCC channel is dedicated to the exclusive use of the WATS customer and is terminated at the premises of the OCC in switching equipment provided by the OCC to the WATS customer as part of its authorized domestic switched private line service;
    4. All communications over outward WATS will originate at the premises of the WATS customer via an access channel to the OCC's switching arrangement. That access channel will be dedicated to the private use of the WATS customer and not used or usable for public communications service.
6. OCC Service

All arrangements for service provided by an OCC shall be made by the customer with that carrier. The furnishing of exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service by the Company is not a part of a joint undertaking with the OCC.

## CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

CONNECTIONS OF OTHER COMMON CARRIER-PROVIDED COMMUNICATIONS SYSTEMS  
(Continued)7. Responsibility of the Company

The Company shall not be responsible for the installation, operation or maintenance of any OCC-provided communications equipment or system. Exchange, Long Distance Message Telecommunications Services, and Wide Area Telecommunications Service are not represented as adapted to the use of OCC-provided equipment or systems and where such equipment or systems are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities, suitable for exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the OCC-provided equipment or system or for the quality of, or defect in, such transmission, or (2) the reception of signals by the OCC-provided equipment or system or (3) network control signaling where such signaling is performed by OCC-provided network control signaling equipment.

Where any OCC-provided communications system utilizes satellite facilities, or is connected to a communications system which utilizes satellite facilities, the connection of such OCC-provided system to WATS may result in the utilization of two or more satellite circuits on the same combined connected facilities. The responsibility of the Company where such a system is connected to WATS shall be limited to the furnishing of facilities suitable for WATS and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility the Company shall not be responsible for the quality of the through transmission of signals on such connection. Except for defects in the WATS, the Company shall not apply any allowance for impaired transmission resulting from such connection to the charges for WATS associated with such connection.

The Company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by an OCC thereof, obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

8. Violation of Regulations

When any OCC-provided system is connected to the exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service, in violation of any of the provisions in "Connections of Other Common Carrier-Provided Communications Systems", the Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such connection has ceased or that the violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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### LINE EXTENSION CHARGES

#### Rates

Line extension cost to be borne by the Company in serving the immediate applicant(s) shall not be less than five times the annual exchange (local service) revenue of the applicant(s) for the class of service offered.

#### Conditions

1. Construction charges are made to subscribers under certain conditions, as hereinafter set forth, to cover all or a portion of the costs involved in the establishment or rearrangement of service and are in addition to the rate for the class of service furnished and any service, installation or nonrecurring charges, mileage charges or other similar charges that may apply.
2. All rates and charges quoted in this tariff provide for the furnishing of service and/or equipment where suitable plant is available or when the construction of the necessary plant does not involve excessive costs.
3. Except as otherwise provided herein, the conditions in this section contemplate usual construction, i.e., the type of construction which the Company would provide for the area and for the quantity and class of service involved if the decision rested solely with it.
4. When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber may be required to bear all or a portion of the cost of such construction.
5. If the cost which this Company must bear under Rates above equals the estimated cost of the proposed extension, this Company shall construct it without cost to the applicant(s) initially served.
6. If the estimated cost of the proposed extension exceeds the amount which this Company is required to bear, the excess cost may be distributed equitably among all applicants initially served by the extension.
7. Line extension charges to be paid by the applicant(s) may be paid in cash, in a lump sum, or as a surcharge over a period of time at the option of this Company, not to exceed sixty months.

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LINE EXTENSION CHARGES (Continued)

Conditions (Continued)

8. The estimated cost of acquiring and clearing right-of-way necessary for the construction of line extensions shall be included in the total estimated cost of the proposed extension.
9. Where pole attachments may be made in lieu of new construction for which the applicant(s) would be assessed excess construction cost, the subscribers may be required to pay the rental charges for such attachments, or they may be required to pay excess construction costs as though the service were provided without the use of attachments.
10. Except as provided in filed tariffs, the ownership of all facilities constructed as herein provided shall be vested in this Company and no portion of the cost assessed against the applicant(s) shall be refunded by this Company.
11. When an applicant for service is located where plant facilities are not available and construction is required, to either augment existing facilities or new construction is required, and the revenue is not expected to be sufficient to insured, within a reasonable time, a fair return on the necessary investment, the Company will provide plant construction in the following method: An allowance of five times the estimated annual local exchange service revenue will be made to the applicant. All costs in excess of this allowance will be borne by the applicant(s).

LINE EXTENSION CHARGES (Continued)

Charges for Unusual Installations

Private Branch Distribution Systems

Facilities furnished for private branch distribution systems may require special construction charges, special monthly recurring charges, or both or a termination agreement. These charges will only apply where facilities are extended outside the building in which the private branch exchange equipment is located and where revenues received from such mileage charges are insufficient to justify construction.

Construction in New Real Estate Developments

When promoters desire to have telephone service made available for prospective residents without cost other than the regular service charges and in the judgement of the Company the financial risk involved in the extension of the facility does not warrant the expenditure, the promoters may make the following arrangement:

Deposit with the Company the estimated cost of providing facilities within the development to serve an agreed number of customers. There shall be no interest paid on this deposit.

Receive a refund for each new customer attached to the system after each six-month period. The amount of the refund is determined by dividing the total amount of the deposit by the estimated number of customers. The period of development for which refunds will apply shall not exceed five (5) years.

Underground Service Entrances

Underground cable facilities will be given first consideration in new residential subdivisions as standard construction at no additional cost; however, the type of construction, whether aerial or underground, will be determined by the Company.

If special underground construction is requested by the customer or if underground facilities are placed under adverse conditions, the customer will bear the excess cost of such construction or provide the ditch and backfill. Excess cost is the difference between the special construction cost and the standard construction cost.

When a special type construction is furnished to a customer, such as underground service connections, in an area normally served aerially, an additional charge is made equal to the difference between the estimated cost of the special type of construction and the average cost of the standard construction. In the case of special construction, the customer is required to bear unusual maintenance costs.



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LINE EXTENSION CHARGES (Continued)

Charges for Unusual Installations (Continued)

Underground Service Entrances (continued)

Where, by ordinance or other legal requirements, existing facilities are required to be relocated underground in an area the company would not, except for such ordinance or other legal requirements, install its facilities underground, the Company may charge the cost of such relocation to the customers (or others requiring such relocations) served by the relocated facilities.

The cost of relocating underground entrance facilities at the customer's request will be borne by him.

Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Company.

Rearrangement of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or change is made will be required to bear the costs incurred.

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### UNDERTAKING THE COMPANY

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

### APPLICATION FOR SERVICE

- a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
- b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company or any other telephone company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company or any other telephone company who are indebted for previous service, regardless of the listing request for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- c. If telephone service is established and it is subsequently determined that either condition in "b" above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.
- e. When equipment has been ordered for the specific needs of a subscriber and the installation thereof is unduly delayed by or at the request of the subscriber, appropriate charges apply for such equipment for the period of the delay.
- f. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service, or requests additions, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially

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### APPLICATION OF BUSINESS RATES

Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether subscriber service should be classified as business or residence is based on the character of use to be made of the service.

Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use. Business rates apply for:

Boarding houses (except as noted under Application of Residence Rates), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges), and farms which have offices.

At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed, except for the residential work @home program, which makes all Yellow page products available to any residential participant in the program. The Work at Home Program provides the following features:

- No White Page listings in the business name
- No free semi-bold listing in the yellow pages
- Business name not listed in directory assistance

Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

At residence locations, when an extension station or extension bell is located in a shop, office or other place of business.

At any location where the listing of the service at that location indicates a business, trade or profession, except as specified under Application of Residence Rates.

All other locations where the subscriber's primary use of the service is for business purposes.

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### APPLICATION OF RESIDENCE RATES

Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

Private residences where business alphabetical or classified telephone directory listings are not provided.

In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business directory listings are not furnished.

In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

In college fraternity houses where members of the fraternity lodge, or lodge and board, within the house, and in churches.

Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

Changes from business service to residence service are made only in the event of a change in the subscriber's arrangements which would entitle him to a residence classification of his service, as specified above.

Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service Connection Charges, which apply for such changes, are quoted elsewhere in this tariff.

The use of the service to terminate or re-originate calls received over a data service onto the public switched network will be subject to business access line charges as well as feature Group A usage charges located in the company's state and federal access tariffs.

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### USE OF SUBSCRIBER SERVICE

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, guests, employees or business associates, or persons residing in the subscriber's household, or to persons temporarily subleasing a subscriber's residential premises. The Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, subscriber service may be installed, provided the instrument is so located that it is not accessible for public use.

When the telephone service to the public is impaired by a subscriber's use of the telephone service, the Company shall have the right to require the subscriber to contract for additional service and facilities adequate to serve the subscriber's requirements, or with proper notice, discontinue the service of the subscriber in question.

Separate households in the same building or in different buildings on the same premises, except for hotels, motels or apartments with PABX service, are required to have main station service.

In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business or Overseas Data Message Service, or to Composite Data Service Vendors in the provision of composite data service to its patrons.

The calling party shall establish his identity in the course of any communication as often as may be necessary. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

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MINIMUM SERVICE PERIOD

Except as specified elsewhere in this tariff, the minimum service period for local service is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have thirty days.

The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment, or for unusual construction, necessary to meet specific demands for service.

ESTABLISHMENT OF CREDIT

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any subscriber to establish and maintain his credit in one of the following ways:
  - a. by furnishing acceptable credit references to the Company;
  - b. by providing a suitable guarantee in writing, in a form prescribed by the Company; or
  - c. by means of a cash deposit.
2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

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### DEPOSITS

If it is deemed necessary by the Company in safeguarding its interests, applicants for service or present subscribers may be required to make a suitable deposit of an amount not to exceed two month's exchange service charges plus two month's estimated toll usage, to be applied in payment of any charges for exchange or toll service which may remain unpaid at the time service is discontinued. In addition, any applicant may also be required to deposit a further sum up to an amount equal to (1) the applicable basic termination charge for any service furnished the subscriber; and/or (2) the total charges which would be due for the applicable minimum service period for any service furnished the subscriber. Such additional deposit shall be reviewed annually and a partial refund shall be made to the subscriber in an amount equal to the difference between the amount on deposit and the amount then required to cover the unexpired portion of the basic termination charge and/or minimum service period. Upon discontinuance of the service, such additional deposit may be applied in payment of any and all amounts accruing for service.

Service may be discontinued for failure of the subscriber to furnish a suitable deposit, if requested by the Company within five (5) days after the Company has served or mailed notice to the subscriber requesting such deposit.

Simple interest at the rate per annum approved by the Public Service Commission is paid on the deposit, except that no interest is paid on deposits held less than one (1) year.

Any balance of the deposit remaining after the termination of the contract and payment of outstanding charges will be returned to the subscriber with any interest that has accrued on the deposit, except that no interest is paid on deposits held less than one (1) year.

The deposit may be returned to the subscriber by the Company when it is deemed that the subscriber has established satisfactory credit with the Company.

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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### ADVANCE PAYMENTS

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. Where construction charges are applicable, the payment thereof may be required in advance of the start of construction.

Federal, state municipal governmental agencies may be required to make advance payments.

In any case where construction is required outside of the Base Rate Area the Company may, as a guarantee of good faith, collect one year's exchange service charges in advance of the construction. Such advance payment shall be applied against exchange service charges only and shall not operate to prevent the suspension and/or discontinuance of all service for non-payment of toll or other charges which may become past due. Should a telephone installed under these conditions be discontinued before the expiration of the period for which advance payment was made, the amount collected shall be considered the minimum charge for the exchange service received.

### RESALE OF SERVICE

The resale of any services provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.

### CANCELLATION FOR CAUSE

The Company, by written notice to the subscriber, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

1. nonpayment of any sum to the Company;
2. a violation of, or failure to comply with, any condition governing the furnishing of service; or
3. the Company is prohibited from furnishing service by order of a court or other government authority having jurisdiction.



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### PAYMENT OF BILLS

- a. Bills are due when rendered unless otherwise specified on the bill.
- b. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within ten days after the bill is rendered the account shall be deemed correct and binding upon the subscriber. Nonpayment of charges for service may result in the interruption or discontinuance of any or all of the service furnished the subscriber.
- c. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service and billed local usage.\* The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.
- d. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charge" in Service Connection Charges of this tariff.
- e. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.
- f. At its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service of nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.
- g. Retroactive billing adjustments will not be made for a period exceeding one year.
- h. For billing purposes each month is presumed to have thirty days.

\* Basic monthly charges are billed in advance. Toll charges for long distance services and additional charges for local usage are billed in arrears.

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### PAYMENT OF BILLS (Continued)

- i. Under the Company's collection practices the service of all subscribers is subject to suspension for nonpayment of exchange or toll service, or both, on the 11th day of the billing month following that in which a month's exchange service was rendered, payment for which has not been received, provided, however, that the Company shall first give the subscriber five days notice in writing of its intention to suspend service.
- j. Where the subscriber's right to credit is not established and where such subscriber makes extensive use of the toll lines, request for payment of toll charges may be made in advance of the above date and in advance of the regular billing date. Where the subscriber fails to pay such toll charges upon demand and it appears that the revenues of the Company are endangered, the station may be suspended from all service without further notice.
- k. A late payment charge of \$7.50 or two percent, whichever is greater, applies to each subscriber's bill (including amounts billed in accordance with the Company's collection services) when any undisputed portion of a previous month's bill has not been paid in full by the delinquent date. The late payment charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.
- l. Return Check Charge. An administrative charge of \$25.00 plus any other charges assessed to the Company by the financial institution will be applied to each insufficient funds check received in addition to the payment and any other charges the customer was billed.
- m. Residential customers may elect to pay their service connection, initial installation, move, substitution, and other nonrecurring local charges associated with service orders, including restoral charges and maintenance service charges, in monthly installments of 3 month or 6 month period. When installment billing is requested, it will be applied to all nonrecurring charges associated with a given service order, subject to the following:
  - 1. Only residential customers may use installment billing.
  - 2. Charges will be billed in 3 or 6 monthly installments.
  - 3. A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
  - 4. More than one installment plan may be in effect for the same customer at the same time.
  - 5. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered.
  - 6. Installment billing will continue even if an account is temporarily suspended.
  - 7. No interest or carrying charges will be applied.
  - 8. Not applicable where promotional credit has been given against the non-recurring charge.

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TAXES AND FEES CHARGEABLE TO CUSTOMERS

In the event a municipality, county or other political subdivision of the State of Mississippi imposes upon, or collects or receives from, the Company, any license, occupation, franchise, privilege, inspection or other similar tax or fee, or collects or receives any payment from the Company based upon an increase in any other tax, fee or assessment ratio, of whatever nature or kind, whether in a lump sum, or at a flat rate, or based on receipts, or based on property value, or based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax, fee or payment, to the extent not included as a part of the cost of furnishing services in the fixing of the rates and charges for such services by the Mississippi Public Service Commission, shall be added to the sales price of the Company's service and billed, insofar as practical, pro rata to the Company's customers receiving local service within the municipality, county or other political subdivision collecting such taxes or receiving such payment.

DISCONTINUANCE AND RESTORATION OF SERVICE

1. Reasons for discontinuance of service

A. At the subscriber's request

1. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
2. Where a contract service with a one month minimum period is canceled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities have been installed.
3. No minimum or termination charge will apply (unless otherwise stated specifically in this tariff) where a new subscriber takes over the service of the former subscriber provided the service is to be furnished at the same location without interruption and that the new subscriber assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new subscriber.

B. Discontinuance of service for failure to maintain credit

C. Restoral of service charge

When service has been discontinued for failure to maintain credit, as specified above, the restoral of service charge will be made and may be collected by the Company, before service is restored.

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)

D. Termination of service

1. By the Company

- a. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:
1. Abandonment of the service.
  2. Failure of a subscriber to make suitable deposit as required by this tariff.
  3. Impersonation of another with fraudulent intent.
  4. Nonpayment of any sum due for exchange, long distance or other services.
  5. Use of the service in such a way as to impair or interfere with the service of other subscribers and refusal of the subscriber to utilize available corrective equipment or network arrangements; such interference includes, but is not limited to:
    - a. trunk blockages in a switching center so that on a final route there are no circuits available for 10% or more of the calls for a 15-minute period,
    - b. Dial Tone speed delays of three seconds or more in a switching center for 10% or more of the calls for a 15-minute period,

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DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)

D. Termination of service (continued)

1. By the Company (continued)

5. Use of service, etc., (continued)

c. Sender Attachment Delay Recorder delays of three seconds or more in processing calls in: A single switching system for 30% or more of the calls for a 15-minute period, or Two or more switching systems for 10% or more of the calls for a 15-minute period,

d. Application network management controls to minimize or prevent a service effect on switching facilities due to a promotional calling event.

6. Use of service or facilities for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.

7. Use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service.

8. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or in part, of the regular charge for such service.

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)

D. Termination of service (continued)

1. By the Company (continued)

9. Any other violation of the Company's regulations.

10. Listening in on party line conversations.

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

E. Unlawful use of service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law and that a formal charge has been filed by competent authority against the telephone subscriber; provided, however, the Company, before discontinuing service, shall give to the subscriber no less than three days written notice of its intention to do so. The telephone company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

G. Unsafe or prohibited facilities, appliances, or apparatus

The Company may refuse to furnish service on the premises of an applicant for telephone service and may disconnect a subscriber's telephone service on a premises if any of the facilities, appliances, or apparatus on such premises are found to be unsafe or causing harm to Company facilities, and may refuse to furnish telephone service on such premises until the applicant or subscriber shall have remedied the condition.

DISCONTINUANCE AND RESTORATION OF SERVICE (Continued)

1. Reasons for discontinuance of service (continued)

G. Abuse or fraudulent use of service

The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation, who, over the facilities furnished by the Company abuses or fraudulently uses the service, or

Upon the use of a service in such a manner, that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property or service.

H. Foreign attachments

The Company shall have the right to disconnect foreign attachments which are unlawfully connected to telephone service and may, without notice, discontinue service to the subscriber should this condition persist in violation of this rule.

MISUSE OF DIRECTORY ASSISTANCE SERVICE

The Company may limit or refuse the use of Directory Assistance to obtain a subscriber's listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call.

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

1. Telephone Numbers

The subscriber has no property right to the telephone number or any right to continuance of service through any particular central office.

The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

2. Directories

It is the policy of the Company to publish a telephone directory annually. The Company issues directories to assist in furnishing prompt and efficient service and it does not guarantee to its customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Directory Assistance Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues, after notice to the Company by the subscriber. The Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.

Telephone directories are provided by the Telephone Company on the following basis:

1. Where the Telephone Company provides the customer equipment one copy is furnished for each company-provided telephone at no charge.
2. Where the customer provides his own equipment one copy is furnished for each Local Exchange Service access line at no charge.
3. Copies in addition to those in paragraphs 1 and 2 above are furnished at the rates specified in the "National Directory Price List".

Directories furnished without charge to subscribers are the property of the Company, and are made available to customers only as an aid to the use of the telephone service. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber.

Directories regularly furnished to subscribers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.



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LIABILITY OF THE COMPANY

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the subscriber shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur, after notice to the Company, by the subscriber.
2. The subscriber indemnifies and saves the Company harmless against the following:
  - a. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  - b. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
  - c. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
  - d. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.
  - e. Liability for failure to provide service.
  - f. Liability for telephone listings is covered as shown in rule, "Telephone Directories, Listings and Numbers", page 18, this section.
3. The Company shall not be liable for damages or statutory penalties in any cases where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

## LIABILITY OF THE COMPANY (Continued)

4. Equipment in Explosive Atmosphere

The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

The Company may require such subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

The subscriber shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of exchange telecommunications service shall be performed by equipment furnished, installed and maintained either by the Company or by the subscriber.

5. Use of Customer-Provided Equipment

The services furnished by the Company, in addition to the preceding limitations also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by or resulting from use of customer-provided equipment (except where a contributing or concurrent cause is the malfunctioning of a company-provided connecting arrangement; in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs after notice by the subscriber to the Company), or (2) not prevented by customer-provided equipment where any such damage could have been prevented by company-provided equipment.

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SPECIAL CONSTRUCTION OR INSTALLATION

1. Obligations of the Company

A. Provisions of service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section VII, "Line Extension Charges", except as otherwise specified.

B. Maintenance and repair

All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company, except as specified elsewhere in this tariff.

The Company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber is assessed the actual cost of each apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The subscriber may not, nor permit others to, rearrange, disconnect or remove any equipment or wiring installed by the Company. If facilities are rearranged, disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.

Access to subscriber's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

C. Defacement of premises

The Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall be attached to the Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company or its employees.

D. No construction charges paid to the Telephone Company are refundable by it, except as specified elsewhere in this tariff.

## SPECIAL CONSTRUCTION OR INSTALLATION (Continued)

2. Special Construction

## A. Private property

An amount equal to the average investment of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the class and grade of service desired.

If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.

The customer will provide the Company, without charge, written permission for the placing of the Company's facilities on the property.

## B. Underground

When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for Telephone Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the Company's specifications. The subscriber shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the subscriber or his representatives or from freezing or improper drainage.

The subscriber shall pay all costs associated with the relocation of underground entrance facilities.

3. Special assemblies of equipment or speculative projects

Special assemblies of equipment or speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services of the Company.

1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, or any combination thereof, and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

- a. maintenance expense
- b. depreciation expense, including reusable and nonrecoverable items
- c. administration expense
- d. taxes, including Federal Income Tax
- e. any other specific items of expense that may be associated with the facility provided
- f. a reasonable return on investment

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SPECIAL CONSTRUCTION OR INSTALLATION (Continued)

3. Special assemblies of equipment or speculative projects (continued)

2. The estimated installation cost used in the derivation of the various expense items shall include the following:

- a. material
- b. material overhead
- c. installation labor
- d. installation labor overhead

Estimated cost installed as mentioned above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and any other investment items.

In connection with Marketing and Sales studies, Marketing and Sales programs, the Company reserves the right to waive service connection charges, moves and change charges, and recurring monthly service charges within specified areas for such periods of time as designated by the Company.

4. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitates charges in the Company's facilities or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

5. Charges Applicable for Facility Extension

When an applicant requests new service or upgraded service where construction of line facilities is required, the Telephone Company will cover the construction costs up to \$500.00. Any Construction charges over \$500.00 shall be recovered from the applicant. Construction charges for multicircuit customers will be on an ICB basis.

(N)

(N)

OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE

1. Provisions and use of equipment on subscriber's premises
  - A. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this tariff. The subscriber may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the subscriber at a suitable outlet when and where required.
  - B. No equipment, apparatus, circuit, or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, acoustically, or otherwise, except as provided in this tariff, or otherwise authorized or connection is made, the Company shall have the right to remove or disconnect the same, or to terminate the service.
  - C. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which serve his convenience in his use of the facilities of the Company, provided any such device so used does not:
    1. endanger the safety of Company employees or the public;
    2. damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this tariff;
    3. interfere with the proper functioning of such equipment or facilities;
    4. impair the operation of the telecommunications system; or
    5. otherwise injure the public in its use of the Company's services.
  - D. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to inter-connect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

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OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE (Continued)

1. Provisions and use of equipment on subscriber's premises (Continued)

- E. Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided in Section VI of this tariff.
- F. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company, may be connected with PABX facilities furnished by the company subject to the conditions stated in "Connection With Customer-Provided Equipment and Facilities".
- G. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting and temperature control, required on his premises for communication facilities provided by the Company in connection with service furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber. All operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

2. Right of access

- A. The Company's authorized employees may enter a subscriber's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by the tariff schedules.
- B. The Company may remove any or all of its property located on the subscriber's premises at the termination of service as provided by the tariff schedules.

OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE (Continued)

3. Maintenance and repair

All ordinary expense of maintenance and repair in connection with equipment, facilities and services provided by the Company is borne by the Company unless otherwise specified in this tariff. In case of damage to or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the subscriber and not due to ordinary wear and tear, the subscriber will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.

Subscribers may not rearrange, disconnect, remove or attempt to repair, nor permit others to rearrange, disconnect, remove or attempt to repair any apparatus or wiring installed by the Company except upon the consent of the Company.

4. Interruptions of service

In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Telephone Company cannot guarantee the uninterrupted working of its lines and instruments.

If service is interrupted for more than 48 consecutive hours (no incoming or outgoing service) for reasons other than by the negligence or willful act of the subscriber, an allowance not to exceed an amount equal to the proportionate charge to the subscriber for the fixed monthly charges involved, for the period during which interruption occurs, shall be made for the time such interruption continues. Any adjustment shall apply only to the period the interruption continues beyond 24 hours after notice of the interruption is received by the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

5. Outgoing and incoming service privileges

The tariff and rate schedules of the Company govern and fix the outgoing service of a subscriber and in no manner guarantee to him the same incoming service. All incoming service of a subscriber depends upon and is limited by the right of a calling subscriber to such service.

6. Ownership of facilities

Facilities furnished by the Company on the premises of a subscriber are the property of the Company.



## OBLIGATION OF COMPANY TO PROVIDE AND MAINTAIN SERVICE (Continued)

7. Company facilities at hazardous or inaccessible locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the condition involved.

8. Work performed outside regular working hours

The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

## TRANSFER OF SERVICE BETWEEN SUBSCRIBERS

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are made subject to service connection charge regulations and may be arranged for in either of two ways:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
2. If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

Private Branch Exchange Service may be transferred from one subscriber to another pursuant to the above regulations and any other regulations which may be specified in other tariff sections relating to the service transferred.

Under either method of transfer, the reassignment of the old call number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgement of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgement of the Company, a change in the telephone number is not required.

When in the judgement of the Company, there does exist a relationship, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company, a change in the telephone number is not required.

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### IMPAIRMENT OF SERVICE DUE TO CUSTOMER-PROVIDED EQUIPMENT

Subscribers will be billed for each service call to the subscriber's premises when service is impaired due to the connection of authorized customer-provided equipment or facilities as outlined in "Connection with Customer-Provided Equipment and Facilities".

### RESTRICTED SERVICE

Restricted service or service that is restricted to local messages only is not generally provided except in the instance of Private Branch Exchange systems.

### RIGHTS-OF-WAY (SPECIAL OR PRIVATE)

The Company shall not be liable for failure to furnish service, unless the purchase price and costs expended by the Company in acquiring such special or private rights-of-way by purchase or condemnation be paid or guaranteed to the Company by the subscriber. The rights-of-way here referred to are only those rights-of-way leading from the main line to the premises of the subscriber.

### SPECIAL EQUIPMENT AND/OR ARRANGEMENTS

For special equipment and arrangements furnished in connection with service, charges equivalent to the estimated cost of furnishing such equipment or arrangements apply. Estimated cost consists of an estimate of the cost of maintenance; cost of operation; depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage; administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items; any other specific items of expense associated with the particular situation; and a reasonable amount, computed on the estimated cost installed of any facilities provided for return and contingencies.

Estimated cost installed as mentioned in the above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and any other items which are chargeable to the capital accounts.

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### TAMPERING WITH FACILITIES

The Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located telephone facilities which show evidence of tampering, manipulating, or use of any device whatsoever, for the purpose of obtaining service without payment of the charges.

### TEMPORARY FACILITIES

The Company may require the subscriber to execute a contract agreeing that service be retained for a period longer than one month.

### UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

The Company shall not be required to attach its facilities to facilities not owned and installed by it, nor shall facilities not furnished by the Company be attached to or connected with facilities furnished by the Company, whether physically, acoustically, by induction, or otherwise, unless provided elsewhere in this tariff or unless written permission is obtained from the Company. In case any such unauthorized attachment or connection is made, the Company shall have the right to disconnect the same or to suspend service during the continuance of said attachment or connection or to terminate the service. The Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized attachments or connections, including but not limited to the cost to disconnect service.

### CANCELLATION OF APPLICATION FOR SERVICE

Where the subscriber cancels an application for service prior to the start of installation of service, or prior to the start of special construction, and no costs have been incurred by the Company, no charge applies.

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, plus any costs incurred by the Company.

Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage applies. In determining the charge, canceled service is treated as discontinued as of the date on which it was to have been placed in service, however, the minimum service period charge will apply.

Installation or special construction for a subscriber is considered to have started when the Company incurs any expense in connection therewith or in preparation therefor which would not otherwise have been incurred.

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### USE OF FACILITIES OF OTHER CONNECTING CARRIERS

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

### INTERCONNECTION AGREEMENTS

The services offered in this tariff enable communication between a customer of Frontier and another customer of Frontier, a customer of another ILEC, or a customer of another TSP (Telecommunication Service Provider), provided the TSP has properly executed an interconnection agreement or other appropriate traffic interchange agreement with Frontier. Frontier will not originate calls to a TSP's NXX that is within the local calling scope of the calling party until an interconnection agreement or traffic interchange agreement with Frontier has been fully executed and proper facilities are in place.

### USE OF PARTY LINE SERVICE

Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Company shall have the right to require the customer to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Company reserves the right to limit the continuous use of a party line for a local message to five minutes. The Company reserves the right to cancel any party line service, upon thirty days' notice, whenever in the judgement of the Company, the use of the subscriber holding such contract is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line.

### EMERGENCY CALLS ON PARTY LINES - WARNING:

Subscribers are required to hang up the receiver of a party line telephone immediately when told the line is needed for an emergency; i.e., fire, police call, for medical aid, or ambulance service. This tariff defines an "Emergency" as a situation in which property or human life is in jeopardy and the prompt summoning of aid is essential.

## EXPLOSION PROOF EQUIPMENT

### Conditions

As prescribed by the National Electrical Safety Code, explosive atmospheres have been classed in various classes and groups. Class I has been set up for gases, vapors, etc., and Class II for dusts, powders, etc. Under Class I, gases have been divided into four groups as follows:

- Group A -- Acetylene
- Group B -- Manufactured Gas and Hydrogen
- Group C -- Refineries and Chemical Plant Vapors of Ethyl Ethers,  
Gasoline, Petroleum, Naphtha and Acetone
- Group D -- Alcohols and Lacquer Solvents

1. Telephone instruments that have been approved by the Underwriter's Laboratory may be connected to individual line access services for Groups B, C and D of Class I and all of Class II.
2. Explosive atmosphere equipment may be connected to individual, PABX and key access line service, but may not be connected for use in areas where acetylene gases may be present.
3. The equipment must be designed to minimize the danger in atmospheres classified in the National Electrical Codes as dangerous.
4. The subscriber may be required to install and maintain explosive atmosphere equipment in any hazardous area where, in the opinion of the Company, injury or damage to Company employees or property might result.
5. The subscriber shall indemnify and hold harmless and thereby release the Company from any and all legal or other expenses, claims, costs, losses, suits or judgements for damages or injuries to or deaths of persons, or damages to or destruction of property arising in any way directly or indirectly, by reason of any use by the subscriber of the explosion proof equipment.
6. The subscriber is required to furnish and maintain all explosion proof conduit and fittings for telephones and signals, wiring and commercial power which may be required to operate signals.

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### EXTENSION STATION ACCESS LOCATIONS

An extension station is an additional access location connected on the same circuit as the main station, and having the same number as the main station.

1. Extension station access locations will be provided in connection with all classes of main station service, excluding public telephone service.
2. Extension station access locations must be located on the same premises of the subscriber on which the main station is located, and are restricted to the use of the subscriber, his representatives and associates or to members of the subscriber's immediate family or domestic establishment.
3. In certain instances, where equipment restriction dictate, the number of extension stations with bells may be limited.
4. Extension stations provided in connection with semi-public telephone service will be restricted to answering incoming calls only, and may be connected only where a notice is posted advising the using public of such extension.
5. The number of extension instruments which may be permitted with any main station is limited to such number as, in the judgement of the Company, will not interfere with the efficient operation of the service.
6. Extension service provides the capability of originating or receiving calls from equipped locations in addition to the location of the main station.
7. The provision of circuits required to connect main and extension service is subject to additional regulations and charges shown in "Extension Line Mileage" in this price catalog.

SPECIAL PROMOTIONS

1. Demonstration Period

The Company may offer special promotions of new or existing services at free or reduced rates for limited periods. The purpose of such specials is to apprise and acquaint the subscribers with the benefits that can be obtained, which will lead to better informed decisions. These promotions will be offered on a completely nondiscriminatory basis with each subscriber, in the classification of service for which the promotion is offered, having an equal opportunity for participation.

2. New Customers

The Company may offer to waive non-recurring charges for custom calling features to new customers for a limited period of 30 days following installation.\*

3. Second Lines

The Company may offer to waive non-recurring charges for second lines and custom calling features to second lines for a limited period of 30 days following installation.\*

\*All other rules and regulations specified in 1 of the Special Promotions section apply.

## RESIDENCE CUSTOMER INCENTIVE PROGRAM

1. General

The Residence Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence local exchange customers to encourage the retention or continuation of existing services by those existing customers.

2. Regulations

- a. This competitive response offering may be offered to potential new residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- b. For a potential new residence customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.
- c. To qualify for these offers, a residence customer is required to have a satisfactory credit rating with the Company.
- d. For a potential new residence local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.
- e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in 3. following.
- f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3. following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.



## RESIDENCE CUSTOMER INCENTIVE PROGRAM (Continued)

2. Regulations (Continued)

- g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
- (1) The sales channel through which the products are sold.
  - (2) A specific geographic area.
  - (3) Existing customers who request to have one or more products disconnected.
  - (4) Customers who identify a better competitive offer available to them. Company representatives may present to these customers multiple offers up to the maximum value under 3. following.
  - (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- h. The Company reserves the right to discontinue this offer.

3. Rates and Charges

- a. The customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:
- (1) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
  - (2) A waiver of up to three months of the recurring rate(s) or charge(s), or
  - (3) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
  - (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of (3) above, shall be used.
- b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be onetime, or spread over a period of up to 12 months in a fashion determined by the Company.
- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s). The Company reserves the right to discontinue this offer.

## BUSINESS CUSTOMER INCENTIVE PROGRAM

## 1. General

The Business Customer Incentive Program is an offering for potential new business local exchange customers and to existing business local exchange customers to encourage the retention or continuation of existing services by those existing customers.

## 2. Regulations

- a. This competitive response offering may be offered to potential new business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- b. For a potential new business customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.
- c. To qualify for these offers, a business customer is required to have a satisfactory credit rating with the Company.
- d. For a potential new business local exchange customer, the Company may condition its offers upon the customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.
- e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in 3. following.
- f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3. following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.

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BUSINESS CUSTOMER INCENTIVE PROGRAM (Continued)

2. Regulations (Continued)

g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (1) The sales channel through which the products are sold.
- (2) A specific geographic area.
- (3) Existing customers who request to have one or more products disconnected.
- (4) Customers who identify a better competitive offer available to them. Company representatives may present to these customers multiple offers up to the maximum value under 3. following.
- (5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

h. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (1) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s), or
- (2) A waiver of up to three months of the recurring rate(s) or charge(s), or
- (3) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of (3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be onetime, or spread over a period of up to 12 months in a fashion determined by the Company.

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s). The Company reserves the right to discontinue this offer.

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### DEFINITIONS

For the purpose of these tariff schedules the terms and expressions listed below shall have the meanings set forth opposite them.

**ACCESS** - Each connecting arrangement allowing connection to exchange facilities. See Main Station and Extension Service Access.

**ACCESSORIES** - Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications system.

**ACOUSTICAL CONNECTION** - A connecting arrangement without electrical connections that permit transmission of sound between a Company-provided telephone instrument and customer-provided equipment.

**APPLICANT** - A person, firm, corporation or other organization applying for telecommunications service.

**AUTHORIZED USER** - A person, firm or corporation (other than the subscriber) on whose premise a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

**BASE RATE** - The rate for primary classes of exchange service which does not include zone or extra exchange line mileage charges.

**BASE RATE AREA** - A specific section of an exchange area within which primary classes of service are available without zone or extra exchange line mileage charges.

**BASE STATION OF REGISTRY** - The base station from which a mobile unit receives its mobile telephone number.

**BUILDING (SAME)** - The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

**BUSINESS SERVICE** - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business professional or occupational nature.

**CALL** - An attempted or completed communication.

**CANCELLATION CHARGE** - A charge applicable under certain conditions when an application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved.

**CENTRAL OFFICE** - A switching unit providing telephone service to the subscribers connected thereto.

**CENTRAL OFFICE CONNECTING FACILITY** - Denotes a facility furnished to an Other Common Carrier by the Company (in accordance with the Company's facilities for Other Common Carrier's tariffs) between the terminal location of the Other Common Carrier and a point of connection on the Telephone Company premises.

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### DEFINITIONS (Continued)

**CENTRAL OFFICE LINE** - A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

**CENTREX SERVICE** - A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from stations associated with the system without intermediate handling by the attendant, generally subscribed to by governmental agencies, with Satellite Centrex Service provided at various offices throughout the state. A Satellite Centrex Station is service provided by auxiliary dial switching equipment which is connected, by tie lines, to the dial switching equipment serving the principal location. Attendant's positions are not furnished at satellite locations.

**CHANNEL** - A path for communications between two or more stations, or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

**CIRCUIT** - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

**CLASS OF SERVICE** - The various categories of service generally available to the subscriber, such as business, residential, public or semi-public service.

**COIN TELEPHONE SERVICE** - See Paystation Telephone Service.

**COMMISSIONS** - A percentage of collections paid as a fee in consideration of service rendered to the Company.

**COMMUNICATIONS SYSTEMS** - Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment of Company stations.

**COMPANY** - Wherever used in this tariff, "Company" refers to this Telephone Company unless the context clearly indicates otherwise.

**COMPOSITE DATA SERVICE** - The term "Composite Data Service" denotes the combined use of terminal and customer-provided data switching equipment with the use of communication services of the Company by a Composite Data Service Vendor to perform data switching for others.

**COMPOSITE DATA SERVICE VENDOR** - The term "Composite Data Service Vendor" denotes a customer that has been certified by the Public Service Commission and/or Federal Communications Commission pursuant to Section 214 of the Communications Act of 1934, as amended, to acquire and operate facilities to perform data switching for others. A customer shall be classified as a composite data service vendor only with respect to use of those exchange services which are utilized for the provision of composite data service.

**CONFORMANCE NUMBER** - The term "conformance number" denotes an identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the Company.

**CONFORMING ANSWERING DEVICE** - The term "conforming answering device" denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

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### DEFINITIONS (Continued)

**CONNECTING ARRANGEMENT** - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

**CONNECTING COMPANY** - A corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing exchange telephone service to the public and with whom the Company interchanges traffic.

**CONNECTING TERMINAL** - See Interface.

**CONSTRUCTION CHARGE** - A separate charge authorized in the tariff for construction of pole lines, circuits, facilities, etc.

**CONTINUOUS PROPERTY** - The plot of ground, together with any buildings thereon, occupied by the subscriber, which is not divided by public highways or separated by property occupied by others. Where a subscriber occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the subscriber furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

**CONTRACT** - Refers to the agreement between a subscriber and the Company under which service and facilities are furnished in accordance with the applicable provisions of the tariffs.

**COST** - Cost when referred to in this tariff consists of cost of equipment, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expense associated with the particular situation. Installed cost includes cost of equipment and materials provided or used, plus labor, engineering, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

**COST OF EQUIPMENT** - Cost of equipment when referred to in this tariff consists of equipment costs, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expense associated with the particular situation.

**CREDIT CARD** - Denotes a billing arrangement by which a long distance call may be charged to an authorized company credit card number.

**CUSTOMER** - See Subscriber.

**CUSTOMER'S PREMISE** - Is defined as a point where customer's drop connects to a main or feeder cable to the terminal equipment.

**CUSTOMER-PROVIDED TERMINAL EQUIPMENT** - Devices, apparatus and their associated wiring, provided by a customer, which are used with the network control signaling unit, data set or other station equipment furnished by the Company and not including customer-provided communications systems.

**DATA ACCESS ARRANGEMENT** - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in section "Connection With Customer-Provided Equipment and Facilities" of this tariff.

**DIAL SWITCHING EQUIPMENT** - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

**DIRECT CONNECTION** - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling.

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### DEFINITIONS (Continued)

**DIRECTORY LISTING** - The publication in the Company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone and TWX users are enabled to ascertain the call number of a desired station.

**DROP WIRE** - Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

**ENTRANCE FACILITIES** - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

**EXCHANGE** - A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

**EXCHANGE AREA** - The territory served by an exchange.

**EXCHANGE LINE** - Any line (circuit) directly or indirectly connecting an exchange station with a central office.

**EXCHANGE SERVICE** - The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

**EXTENDED AREA SERVICE** - A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

**EXTENSION LINE ACCESS** - Each access point in excess of one main station per central office line.

**EXTENSION AND PABX STATION MILEAGE** - The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or PABX switchboard.

**EXTENSION BELL** - An additional bell on the same premises and on the same line and generally operated in connection with the bell at the station location.

**EXTENSION LINE** - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument.

**EXTENSION STATION** - An additional station connected on the same line as the main station and subsidiary thereto.

**EXTRA EXCHANGE LINE MILEAGE OR ZONE CHARGE** - The measurement on which charges are based for that portion of the circuit extending beyond the base rate area but within the exchange area, which is used to furnish graded services in the rural area.

**EXTRA LISTING** - Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled without additional charge in connection with his regular service.

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### DEFINITIONS (Continued)

**FLAT RATE SERVICE** - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

**FOREIGN ATTACHMENT** - Equipment or facilities not owned, furnished or authorized by the Company, which is attached or connected to and used with exchange telephone service.

**FOREIGN CENTRAL OFFICE** - Any central office other than that which serves the area in which the subscriber is located.

**FOREIGN EXCHANGE LINE MILEAGE** - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service, plus zone charges if any apply.

**FOREIGN EXCHANGE SERVICE** - Telephone exchange service furnished to a subscriber from a central office of an exchange other than the exchange regularly serving the area in which the subscriber is located.

**GRADE OF SERVICE** - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line (one party, two party, four party, etc.).

**GROUND POTENTIAL RISE (GPR)** - A hazardous voltage appearing on the power station grounding apparatus when certain failures occur in the power distribution system.

**HARM** - Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to Company equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

**IMPROVED MOBILE TELEPHONE SERVICE (ITMS)** - A communication service through a land radio-telephone base station.

**INDIVIDUAL LINE** - A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

**INDUCTIVE CONNECTION** - Electromagnetic coupling between customer-provided equipment and Company equipment by means of mutual inductance between an inductor in the Company equipment and a customer provided inductor external to the Company equipment.

**INITIAL OR MINIMUM SERVICE PERIOD** - The minimum length of time for which a subscriber is obligated to pay for service, facilities, and equipment, whether or not retained by the subscriber for such minimum length of time.

**INSTALLATION CHARGE** - A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" or "non-recurring" charge.

**INTERCOMMUNICATING SYSTEM** - An arrangement consisting of two or more stations, each such station being equipped with a switching device by means of which a user can signal and connect with any other station in the system.

**INTERFACE** - The term "interface" denotes that point on the premises of the subscriber at which provision is made for connection of other than Telephone Company provided facilities to facilities provided by the Telephone Company.



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### DEFINITIONS (Continued)

**JACK** - A modular connecting device used to terminate a circuit for connection of portable telephone instrumentalities or other equipment.

**KEY TELEPHONE SET** - A telephone set equipped with keys or buttons in the mounting.

**LINE ACCESS CHARGE** - The charge for main station service (excluding instrument charges) together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

**LOCAL CHANNEL** - Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area.

**LOCAL EXCHANGE SERVICE** - A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges.

**LOCAL SERVICE AREA** - The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas.

**MAIN STATION** - The first access station connected to the Company's central office line.

**MESSAGE** - A communication between two stations. Messages may be classified as follows:

- a. Local Message: A message between stations within the same local service area.
- b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

**MEASURED RATE SERVICE** - A classification of exchange service which includes an individual line with a monthly outward local usage allowance for a stipulated monthly charge. A charge for usage applies for outward local calls completed in excess of the allowance and is based on one or more of the following elements: number of calls, duration, time of day, day of week and distance between originating and terminating central offices.

**MILEAGE** - The measurement upon which charges are computed for extension, tie, private lines and for lines serving exchange stations located outside the central office area of the connecting central office.

**MINIMUM CONTRACT PERIOD** - The minimum length of time for which a subscriber is obligated to pay for service, facilities and equipment, whether or not retained by the subscriber for such minimum length of time.

**MORSE CHANNEL** - A channel not connected with the general telephone exchange system, and of the type which may be derived from telephone wire facilities by simplexing, compositing, and other methods of similar character, and equipped with instruments used in sending Morse Code or equipped with instruments other than telephone or telephone typewriter equipment, depending for their operation upon the variation of the flow of electrical energy, according to a specified plan or code.

**NETWORK CONTROL SIGNALING** - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of switching machines in the telecommunications system.

**NETWORK CONTROL SIGNALING UNIT** - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

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### DEFINITIONS (Continued)

**NETWORK INTERFACE** - The network interface will be installed by the Company upon customer request, should the customer desire to provide his own inside wire. The network interface is at the protector, however, until approved hardware is available, that interface will be located inside the customer's premises as close as practicable to the protector or equivalent. At the point of demarcation, all premises services will connect to the telecommunications network. The network interface is a standard jack or equivalent provided by the Company as part of local exchange service lines, WATS, or Private Line Services.

**NON-RECURRING CHARGE** - A one-time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly charges.

**PARTY LINE** - A single central office line designed to connect more than one primary station with central office.

**PAYSTATION TELEPHONE SERVICE** - Telephone service furnished from stations equipped with a device for collecting coins in payment for telephone service.

**PREMISES (SAME)** - The term "same premises" shall be interpreted to mean: (a) The building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

In connection with inside moves, the term "same premises" is to interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

**PRIMARY CLASS OF SERVICE** - Any of those classes of exchange service which the Company undertakes to furnish at any point within the exchange area at a rate common to all applicants of the same class.

**PRIVATE BRANCH EXCHANGE SERVICE (PABX SERVICE)** - A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers. Lines (circuits), equipment and facilities ordinarily furnished in connection with PABX service include the following:

1. PABX Station: A station connected with a PABX switchboard or PABX dial switching equipment.
2. PABX Extension Station: A telephone set which is bridged to the same line as the PABX station.
3. PABX Interior Station: A PABX station that cannot originate or receive calls outside the PABX either directly or through the PABX attendant.
4. PABX Trunk: A central office line (circuit) connecting a PABX system with a central office.
5. Tie Line: A circuit connecting PABX or Centrex systems.

**PRIVATE LINE** - A circuit provided to furnish communication only between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

**PUBLIC TELEPHONE** - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general, at locations chosen or accepted by the Company.

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### DEFINITIONS (Continued)

**REGISTERED TERMINAL EQUIPMENT** - Terminal equipment which is registered in accordance with the rules and regulations in Part 68, subpart C of the FCC Docket 19528.

**RESIDENCE SERVICE** - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

**SEMI-PUBLIC TELEPHONE** - An exchange station equipped with a coin collecting device, designed for a combination of customer and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of customer service.

**SERVICE CONNECTION CHARGE** - The charge a customer is required to pay at the time of the establishment of a class of telephone service or subsequent additions or changes to that service.

**SERVICE LINE** - An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and Telephone Company data equipment. The service line may be connected to a PABX, Centrex, or individual line (main or extension station) so long as direct station access is provided.

**SERVICE POINTS** - When used in connection with customer-provided communication channels denotes the points on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer-provided terminal equipment location on the premises.

**STATION** - A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network. Also denotes a termination of an individual exchange line or PABX trunk provided in accordance with the provisions of this tariff, in Telephone Company switching equipment located in an exchange foreign to the exchange in which the customer is located.

**Company Station:** A station for which the central office equipment, lines and station equipment are owned and maintained by the Company and provided as a part of the Company's service offering. This term also denotes the network control signaling unit, data set or other equipment provided by the Company at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

**SUBSCRIBER** - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of its tariff.

**SUSPENSION OF SERVICE** - An arrangement made at the request of the subscriber, or initiated by the Company for violation of tariff regulations by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises.

**TARIFF** - The rates, charges, rules and regulations adopted and filed by the Company and approved by the Public Service Commission.

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### DEFINITIONS (Continued)

**TERMINATION CHARGE** - A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

**TOLL LINE** - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

**TOLL MESSAGE** - A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

**APPOINTMENT CALL** - An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection at a specified time.

**MESSENGER SERVICE** - An arrangement whereby the Company, when possible and at the request of the calling party, will arrange to notify the called party of a long distance call. The Company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.

**PERSON-TO-PERSON** - A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified toll point.

**STATION-TO-STATION** - A toll message in which the user desires communication with anyone who answers.

**COLLECT MESSAGE** - A toll message in which the user stipulates that the called party accept and pay for all charges associated with the message.

**THIRD NUMBER BILLED** - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

**CREDIT CARD CALL** - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

**TOLL RATE** - The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

**TOLL SERVICE** - Toll service is that part of the total telephone service rendered by the Company which is furnished between subscribers in different exchange areas in accordance with the rates and rules specified in the toll tariffs.

**UNDERGROUND SERVICE CONNECTION** - A subscriber's 'drop' wire which is run underground from a pole line or an underground distributing cable.

**UTILITY** - See Company.

**VISIT CHARGE** - A charge applied when the use of customer-provided equipment or facilities causes impairment or harm to the Company's facilities and a visit to the subscriber's premises is necessary.

**ZONE** - One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates